

Annual financial statements for the year ended 31 December 2012

Contacts

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Chartered Accountants (SA)

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Company secretary R F Foster

Company registration number 1999/004643/06

Preparation supervised by K Murray CA

Finance Director

Annual financial statements for the year ended 31 December 2012

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The company's consolidated financial statements are contained in a separate document.

Annual financial statements for the year ended 31 December 2012

Statement of directors' responsibilities

The company's directors are responsible for the preparation and fair presentation of the annual financial statements and related information included in this annual report.

In order for the board to discharge its responsibilities, management has developed and continues to maintain a system of internal control. The board has ultimate responsibility for the system of internal control and reviews its operation, primarily through the Audit Committee and Risk Committee and various other risk monitoring committees.

The annual financial statements are prepared in accordance with International Financial Reporting Standards (IFRS) and in the manner required by the Companies Act of South Africa. They are based on appropriate accounting policies consistently applied and supported by reasonable and prudent judgements and estimates.

The Board has satisfied itself that the company has adequate resources to continue as a going concern in the foreseable future and has no reason to believe the business will not be a going concern in the year ahead.

The auditor is responsible for reporting on whether the annual financial statements are fairly presented in accordance with the applicable financial reporting framework.

The annual financial statements for the year ended 31 December 2012 set out on pages 4 to 81 were approved by the board of directors on 20 February 2013 and are signed on its behalf by:

P B Hanratty	R T Mupita
Chairman	Chief Executive Officer

Certificate by the Company Secretary

I declare that, to the best of my knowledge, the company has lodged all such returns and notices as are required of it in terms section 88(2)(e) of the Companies Act of South Africa 71 of 2008, for the year ended 31 December 2012 and that all such returns are true, correct and up to date.

R F Foster Company Secretary 20 February 2013

Annual financial statements for the year ended 31 December 2012

Directors' report

The directors of Old Mutual Life Assurance Company (South Africa) Limited have pleasure in submitting their report on the company's annual financial statements for the year ended 31 December 2012.

1. Review of activities

The principal activity of the company is the transaction of all classes of life assurance, savings and retirement funding business. The company underwrites life insurance risks associated with death and disability. It also issues a diversified portfolio of investment contracts to provide its customers with asset management solutions for their savings and retirement needs.

The operating results and financial position of the company are set out in the income statement, statement of comprehensive income, statement of financial position, statement of changes in equity, statement of cash flows and accompanying notes.

Profit before tax was R 14 740 million (2011: R 6 808 million restated), and R 12 747 million (2011: R 5 923 million restated) after tax.

2. Consolidated annual financial statements

The company is a wholly-owned subsidiary of another South African company. The company is ultimately wholly-owned by Old Mutual plc, which is itself registered in South Africa as an external company and produces consolidated financial statements which incorporate the results of the company and its subsidiaries and which comply with IFRS. These consolidated financial statements can be obtained directly from Old Mutual plc, 5th floor, Old Mutual Place, 2 Lambeth Hill, London, EC4V 4GG, United Kingdom.

In terms of IFRS, the company is required to produce consolidated financial statements as its subordinated debt instrument is traded in a public market. Consolidated financial statements prepared and presented in accordance with IFRS are expected to be issued in February 2013.

In these company-only financial statements the company's investments in its subsidiary and associate companies are accounted for as financial assets at fair value and dividends are recognised when receivable.

Details of the company's interest in its principal subsidiaries and associates are set out in note 20.

3. Holding company

The company's holding company is Old Mutual Life Holdings (South Africa) Ltd incorporated in South Africa.

4. Ultimate holding company

The company's ultimate holding company is Old Mutual plc incorporated in the United Kingdom and listed on the London, Johannesburg, Malawi, Namibia and Zimbabwe stock exchanges.

5. Share capital

There were no changes in the authorised or issued ordinary or preference share capital of the company.

6. Dividends

Ordinary shares

Dividends on ordinary shares amounting to R 1 355 million (2011: R 1 495 million) were declared during the year.

Preference shares

Dividends on preference shares amounting to R 8 424 million (2011: R nil) were declared during the year.

7. Public interest score

The company's public interest score, as determined in accordance with the relevant provisions of the Companies Act, 71 of 2008, is 557 974.

Annual financial statements for the year ended 31 December 2012

Directors' report

8. Directors

The directors of the company during the year were as follows:

Name	Nationality	Changes
P C Baloyi	South African	
A S Birrell	South African	Resigned 29 February 2012
P G de Beyer	South African	Appointed 1 March 2012
K D Dlamini	South African	Resigned 31 January 2012
P W Feeny	British	Appointed 4 May 2012 and resigned 31 July 2012
I A Goldin	South African	
P B Hanratty	Irish	
C J Hood	British	Appointed 1 August 2012
A A Maule	South African	
N T Moholi	South African	Appointed 31 October 2012
C W N Molope	South African	Appointed 31 October 2012
C E Maynard	South African	
R T Mupita	South African	
K Murray	British	
N M C Nyembezi-Heita	South African	Resigned 9 March 2012
B M Rapiya	South African	
J V F Roberts	British	
F Robertson	South African	
G T Serobe	South African	
I B Skosana	South African	Resigned 4 May 2012
A H Trikamjee	South African	
P M G Truyens	Dutch	
G S van Niekerk	South African	

The directors currently holding office are:

Non-executive directors

P B Hanratty (Chairman) r, s C J Hood s, rc J V F Roberts o F Robertson e G T Serobe c

Executive directors

R T Mupita (Chief Executive Officer) K Murray rc, f B M Rapiya e

Independent directors

P C Baloyi c, ca, rc, s P G de Beyer a, ca, r I A Goldin ca, e, s, r A A Maule a, r C E Maynard a, r, ca, s N T Moholi c, r C W N Molope a A H Trikamjee c, e, rc P M G Truyens a, ca, rc G S van Niekerk a, c, ca

Annual financial statements for the year ended 31 December 2012

Directors' report

- a Member of the Audit Committee
- r Member of the Remuneration Committee
- c Member of the Corporate Governance and Nomination Committee
- e Member of the Social, Ethics and Environment Committee
- ca Member of the Customer Affairs Committee
- rc Member of the Risk Committee
- s Member of the Strategic Investment Committee
- Member of the Old Mutual plc board of directors
- f Member of the Financial Assistance Committee

In terms of the articles of association, I A Goldin, C E Maynard, J V F Roberts, F Robertson, A H Trikamjee and G T Serobe are due to retire at the annual general meeting. C J Hood, C W N Molope, N T Moholi and P G de Beyer having been appointed during the year, also retire at the annual general meeting. All directors have indicated that they would seek re-election at the annual general meeting, and all being eligible, and having been recommended for re-election by the board of directors, offer themselves for re-election.

9. Company secretary

Mr R F Foster is the company secretary.

Business address

Mutualpark Jan Smuts Drive Pinelands 7405 South Africa

Postal address

PO Box 66 Cape Town 8000

10. Auditors

KPMG Inc. will continue in office in accordance with section 90 of the Companies Act.

11. Events after the end of financial year

Subsequent to the end of the financial year the Company initiated a process to transfer around R12 billion of the company's directly held investment property into a newly established special purpose vehicle. Transfers are expected to be completed during 2013.

12. Going concern

The Board has satisfied itself that the company has adequate resources to continue in operation for the foreseeable future. The company's financial statements have accordingly been prepared on a going concern basis.

13. Corporate citizenship and non-financial reporting

The Old Mutual Emerging Markets Group publishes a separate annual sustainability report which covers operational activities of its business with respect to its material sustainability issues.

This report also covers concerted efforts to offer financial services delivered to customers, employees, government and shareholders. The Old Mutual Group subscribes to a code of ethics which is available to all staff.

Annual financial statements for the year ended 31 December 2012

Statutory actuary's report

I have conducted an actuarial review of the company as at 31 December 2012, according to applicable guidelines issued by the Actuarial Society of South Africa. Contracts classified as insurance and investment contracts with discretionary participation features have been valued using the Financial Soundness Valuation (FSV) method. Contracts classified as investment contracts (without discretionary participation in profit) have been valued at fair value as per IFRS 9, Financial Instruments. Policyholders' reasonable benefit expectations have been taken into account in valuing policy liabilities. Further notes to this report, including a description of the valuation basis, are provided in note 41 to the annual financial statements. Sample derivative contract prices derived from the calculation of market-consistent investment guarantee reserves are provided in note 40.

Actuarial balance sheet		R m		R m
	2012 Published	2012 Statutory	2011 Restated Published	2011 Restated Statutory
Total value of assets	500 133	486 781	450 486	438 098
Actuarial value of policy liabilities Unsecured subordinated callable notes Provisions and other liabilities	(403 827) (3 000) (32 015) (438 842)	(388 170) (3 000) (31 903) (423 073)	(360 533) (3 000) (28 630) (392 163)	(346 315) (3 000) (28 497) (377 812)
Excess of assets over liabilities	61 291	63 708	58 323	60 286
Less: Inadmissible for statutory solvency purposes Less: Limits on group undertakings Add: Unsecured subordinated callable notes		(479) (16 387) 3 000		(466) (12 863) 3 000
Excess assets (statutory basis)		49 842		49 957
Statutory capital adequacy requirement (CAR)		12 675	_	12 651
Ratio of excess assets to CAR		3.9		3.9

Notes:

- 1 Certain of the 2012 figures for inadmissible assets and limits in respect of group undertakings and the resulting calculations are estimates.
- 2 A reconciliation of the movement in excess of assets over liabilities on the published basis is provided in note 41.1.
- The composition of the assets backing the CAR is 12.5% in local equities and 87.5% in local cash (2011: 12.5% local equities and 87.5% local cash).
- 4 2011 figures have been restated to reflect changes to the accounting standards (refer to note 1.1), and to reflect all statutory liabilities net of reinsurance.

Certification of statutory financial position

I hereby certify that:

- the valuation on the statutory basis of the company as at 31 December 2012, the results of which are summarised above, has been conducted in accordance with, and this statutory actuary's report has been produced in accordance with, applicable Actuarial Society of South Africa professional guidance notes and Board Notice 14 of 2010;
- the company was financially sound on the statutory basis as at the valuation date, and in my opinion is likely to remain financially sound on the statutory basis for the foreseeable future; and
- the company also had sufficient non-linked assets to more than cover non-linked liabilities and capital adequacy requirements after allowing for the asset spreading requirements as prescribed by the Long Term Insurance Act.

G W Voss Statutory Actuary BSc, FIA, FASSA Cape Town 20 February 2013

Independent auditors' report

To the shareholders of Old Mutual Life Assurance Company (South Africa) Limited

We have audited the annual financial statements of Old Mutual Life Assurance Company (South Africa) Limited, which comprise the statement of financial position at 31 December 2012, and the income statement, statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and the notes to the financial statements which include a summary of significant accounting policies and other explanatory notes, as set out on pages 10 to 80.

Directors' Responsibility for the Annual Financial Statements

The company's directors are responsible for the preparation and fair presentation of these annual financial statements in accordance with International Financial Reporting Standards (IFRS), and the requirements of the Companies Act of South Africa, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with International Standards on Auditing. Those standards require that we comply with ethical requirements and plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgement, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, these financial statements present fairly, in all material respects, the financial position of Old Mutual Life Assurance Company (South Africa) Limited at 31 December 2012, and its financial performance and cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Companies Act of South Africa.

Other reports required by the Companies Act

As part of our audit of the financial statements for the year ended 31 December 2012, we have read the Directors' Report, the Audit Committee's Report and the Company Secretary's Certificate for the purpose of identifying whether there are material inconsistencies between these reports and the audited financial statements. These reports are the responsibility of the respective preparers. Based on reading these reports we have not identified material inconsistencies between these reports and the audited financial statements. However, we have not audited these reports and accordingly do not express an opinion on these reports.

KPMG Inc.
Registered Auditors
Per: Gerdus Dixon
Chartered Accountant (SA)
Registered Auditor
23 April 2013

1 Mediterranean Street Foreshore Cape Town 8000

Annual financial statements for the year ended 31 December 2012

Audit committee report

The Audit Committee is a committee of the board of directors, and serves in an advisory capacity to the Board in discharging its duties relating to the safeguarding of assets, the operation of adequate systems, risk management and internal controls, the review of financial information and the preparation of the annual financial statements. This includes satisfying the Board that adequate internal, operating and financial controls are in place. The committee works closely with the Risk Committee.

Terms of reference

The Audit Committee has adopted formal terms of reference that has been updated and approved by the board of directors, and has executed its duties during the past financial year in compliance with these terms of reference.

Composition and meeting process

The current members are Mr P G de Beyer (Chairman), Ms A A Maule, Ms C E Maynard, Ms C W N Molope, Mr P G M Truyens and Mr G S van Niekerk.

The committee comprises exclusively independent directors, and met four times during the year with senior management, including the chief executive officer, the statutory actuary, the finance director, the group audit director, the chief risk officer and certain other executive management. Representatives from Old Mutual plc also usually attend. The external and internal auditors attend these meetings and have unrestricted access to the committee and to its chairman. Ad hoc meetings are held as required.

Statutory duties

In execution of its statutory duties, as required in terms of the Companies Act and the Insurance Laws Amendment Act, during the past financial year the Audit Committee has:

- Ensured the appointment as external auditor of the company of a registered auditor who, in the opinion of the Audit Committee, was independent of the company.
- Determined the fees to be paid to the external auditor and such auditor's terms of engagement.
- Ensured that the appointment of the external auditor complies with the Companies Act and any other legislation relating to the appointment of such auditors.
- Determined the nature and extent of any non-audit services which the auditor may provide to the company or such services that the auditor may not provide to the company or related company.
- Pre-approved any proposed contract with the auditor for the provision of non-audit services to the company.
- Considered the independence of the external auditors and has concluded that the external auditor has been
 independent of the company throughout the year taking into account all other non-audit services performed and
 circumstances known to the committee.
- Received and dealt appropriately with any complaints relating to the accounting practices and internal audit of the company, the content or auditing of its annual financial statements, the internal financial controls of the company, or to any related matter.
- Made submissions to the Board on any matter concerning the company's accounting policies, financial control, records and reporting.

Legal requirements

The Audit Committee has complied with all applicable legal, regulatory and other responsibilities for the period under review.

Annual financial statements

Following our review of the annual financial statements for the year ended 31 December 2012, we are of the opinion that, in all material respects, they comply with the relevant provisions of IFRS and the Companies Act 71 of 2008 and that they fairly present the financial position at 31 December 2012 of the company and the results of operations and cash flows for the year then ended.

P G de Beyer Chairman of the Audit Committee 20 February 2013

Annual financial statements for the year ended 31 December 2012

Income statement

	Notes	2012 R m	2011 Restated R m
	,		_
Revenue	0	00.007	00.007
Gross earned premiums	3	30 627	26 367
Outward reinsurance premiums	16	(811)	(819)
Net earned premiums		29 816	25 548
Investment income (net of investment losses)	5	72 051	29 146
Fee and commission income	6	2 890	2 586
Other income		142	60
Total revenue		104 899	57 340
Expenses			_
Claims and benefits (including change in insurance contract provisions)		(58 282)	(30 547)
Reinsurance recoveries		1 047	(30 347)
Reinsulance recoveries			754
Net claims and benefits incurred		(57 235)	(29 793)
Change in investment contract liabilities		(20 930)	(9 777)
Interest expense	7	(842)	(900)
Commission and other acquisition costs	8	(2 912)	(2 162)
Operating and administration expenses	9 &10	(8 240)	(7 900)
Total expenses		(90 159)	(50 532)
Profit before tax		14 740	6 808
Income tax expense	11	(1 993)	(885)
Profit after tax for the financial year		12 747	5 923

Annual financial statements for the year ended 31 December 2012

Statement of comprehensive income

Not	2012 es R m	2011 Restated R m
Profit after tax for the financial year	12 747	5 923
Other comprehensive income		
Property revaluation	1	69
Shadow accounting	(1)	(68)
Other comprehensive income for the year net of taxation	-	1
Total comprehensive income	12 747	5 924

Annual financial statements for the year ended 31 December 2012

Statement of financial position

•		2012	2011 Restated	2010 Restated
	Notes	R m	R m	R m
Accepte				
Assets	40	70	70	0.7
Intangible assets	12 13	79	79	97 13 998
Investment property	13	14 775	13 969	3 635
Property and equipment	15	3 334	3 410	
Deferred tax assets Reinsurance contracts	16	974 889	847 509	741 391
	17	1 064	1 105	1 162
Deferred acquisition costs				
Loans and advances	18	292	332	438
Investments and securities	19	441 951	403 316	388 595
Derivative assets	21	8 331	4 057	4 504
Amounts due by group companies	22	6 291	5 952	7 390
Other assets	23	7 575	6 786	6 728
Cash and cash equivalents	24	14 578	10 124	15 240
Total assets		500 133	450 486	442 919
Liabilities				
Insurance contract liabilities	25	151 304	138 806	142 887
Investment contract liabilities	25	254 514	223 933	214 131
Borrowed funds	26	3 000	3 000	3 000
Post employment benefits	27	162	125	100
Share-based payment liabilities	29	815	904	553
Deferred revenue on investment contracts	31	112	135	161
Deferred tax liabilities	15	958	1 336	1 841
Derivative liabilities	21	5 260	2 730	1 953
Amounts due to group companies	22	897	5 800	5 405
Provisions	30	1 095	1 037	982
Current tax payable		2 576	1 438	964
Other liabilities	32	18 149	12 919	17 048
Total liabilities		438 842	392 163	389 025
Net assets		61 291	58 323	53 894
Shareholders' equity	_			
Share capital and premium	33	6 254	6 254	6 254
Property revaluation reserve	00	99	99	98
Share-based payment reserve		481	481	481
Retained earnings		54 457	51 489	47 061
_		61 291	58 323	53 894
Total equity		01 291	ეი ა∠ა	<u> </u>

Annual Financial Statements for the year ended 31 December 2012

Statement of changes in equity

	Share capital	Share capital and premium	Property revaluation reserve	Share-based payment reserve	Total reserves	Retained earnings	Total equity
	R m	R m	R m	R m	R m	R m	R m
Restated balance at 1 January 2011	8	6 254	98	481	579	47 061	53 894
Profit after tax	-	-	-	-	-	5 923	5 923
Other comprehensive income	-	-	1	-	1	-	1
Dividends	-	-	-	-	-	(1 495)	(1 495)
Total changes	-	-	1	-	1	4 428	4 429
Restated balance at 31 December 2011	8	6 254	99	481	580	51 489	58 323
Profit after tax	_	-	-	-	-	12 747	12 747
Other comprehensive income	-	-	-	-	-	-	-
Dividends	-	-	-	-	-	(9 779)	(9 779)
Total changes	-	-	-	-	-	2 968	2 968
Balance at 31 December 2012	8	6 254	99	481	580	54 457	61 291

Annual financial statements for the year ended 31 December 2012

Statement of cash flows

		2012	2011 Restated
	Notes	R m	R m
Cash flows from operating activities			
Cash used in operations	34	(12 827)	(15 915)
Interest received		10 807	11 695
Dividends received		10 951	5 197
Interest expense		(842)	(900)
Tax paid	35	(1 360)	(1 022)
Net cash from / (utilised in) operating activities		6 729	(945)
Cash flows from investing activities			
Acquisition of property and equipment	14	(175)	(110)
Proceeds from disposal of property and equipment	14	22	39
Acquisition of investment property	13	(673)	(566)
Proceeds from disposal of investment property	13	674	34
Acquisition of intangible assets	12	(28)	(14)
Net disposal / (acquisition) of financial instruments		7 684	(2 059)
Net cash from investing activities		7 504	(2 676)
Cash flows from financing activities			
Dividends paid to company's shareholders	36	(9 779)	(1 495)
Net cash from financing activities		(9 779)	(1 495)
Net increase / (decrease) in cash and cash equivalents		4 454	(5 116)
Cash and cash equivalents at the beginning of the year		10 124	15 240
	24		
Total cash and cash equivalents at end of the year	24	14 578	10 124

Annual financial statements for the year ended 31 December 2012

Accounting policies

1. Statement of compliance

The company's annual financial statements have been prepared in accordance with International Financial Reporting Standards (IFRS), and the Companies Act of South Africa.

1.1 Basis of preparation

The financial statements provide information about the financial position, results of operations and changes in the financial position of the company. They have been prepared under historical cost convention, as modified by the accounting policies below. Except as described below, the accounting policies have been consistently applied to all periods presented.

The company's consolidated financial statements are presented separately from these company-only financial statements.

The financial statements are presented in South African Rands.

The financial statements have been amended to reflect the introduction of IFRS 9 (2010) Financial Instruments, which has been adopted earlier than the mandatory application date, and the amendment to IAS12 Income Taxes in respect of the tax rate applied in determination of taxes accrued in respect of investment property, which is mandatory for accounting periods commencing on or after 1 January 2012.

IFRS 9 Financial Instruments

The company has chosen to adopt the provisions of IFRS 9 in these financial statements. As a result, the categorisation of certain financial assets has been changed. Those assets previously categorised as available-for-sale under IAS 39, as well as a particular asset previously categorised as loans and receivables, have been categorised as at fair value through profit or loss. As a result, the available-for-sale reserve in equity has been reclassified to retained earnings and the effects of the changes in fair values and other items previously affecting other comprehensive income have been reclassified to the income statement. Additionally, certain loans to group entities, previously categorised as at fair value through profit or loss, have been re-categorised as loans and receivables. Accordingly previously accounted for fair valuation adjustments have been reversed. To the extent necessary, any tax effects on the changes to other comprehensive income have also been amended.

IAS 12 Deferred tax: Recovery of Underlying Assets

The company has adopted the requirements of the amendment to IAS 12 Deferred Tax: Recovery of Underlying Assets. The deferred tax liability on investment property has been restated to reflect the rate of tax applicable based on sale rather than recovery through income, leading to a reduction in the value of the liability. The reduction resulted in an equal and opposite increase in the value of insurance and investment contract liabilities. The change necessitated a reclassification of certain 2011 income statement line items and associated notes. There were no impacts on the net assets of the company as a result of the introduction of the amendment.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.1. Basis of preparation (continued)

A summary of the above reclassifications on the 2011 income statement and statement of financial position is set out in the following table.

	Reported R m	Adjustment R m	Restated R m
Income statement and statement of comprehensive income Statement of comprehensive income (available-for-sale investments) Income statement (investment income) Statement of comprehensive income (taxation effects) Income statement (income tax expense) Income statement (claims and benefits) Income statement (change in investment contract liabilities)	2 723 26 899 390 (1 372) (30 597) (9 630)	(2 723) 2 247 (390) 487 50 (147)	29 146 - (885) (30 547) (9 777)
Statement of financial position Available-for-sale reserve Retained earnings Deferred tax liability Insurance contract liabilities Investment contract liabilities Investment and securities	14 280 37 907 1 697 138 712 223 666 403 902	(14 280) 13 582 (361) 94 267 (586)	51 489 1 336 138 806 223 933 403 316
Other assets	6 898	(112)	6 786

The accounting policies for financial instruments have been amended to reflect the above change.

1.2 Revenue

Revenue comprises premium income from insurance contracts (net of outward reinsurance premiums) and investment contracts with discretionary participating features, fee income from investment management service contracts, commission income and investment income.

Revenue is accounted for in accordance with the following accounting policies.

Premiums on insurance contracts and investment contracts with a discretionary participating feature

Premiums receivable under insurance contracts and investment contracts with a discretionary participating feature are stated gross of commission, and exclude taxes and levies. Premiums are recognised when due for payment.

Outward reinsurance premiums are recognised when due for payment.

Revenue on investment management service contracts

Fees charged for investment management services provided in conjunction with an investment contract are recognised as revenue in the income statement as the services are provided. Initial fees, which exceed the level of recurring fees and relate to the future provision of services are deferred and amortised over periods between 5 and 10 years.

Commission income

Commission income is accounted for on an earned basis.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.3 Insurance and investment contracts

Classification of contracts

Insurance contracts

Contracts under which the company accepts significant insurance risk from another party (the policyholder) by agreeing to compensate the policyholder, or other beneficiary if a specified uncertain future event (the insured event) adversely affects the policyholder, are classified as insurance contracts. Insurance risk is risk other than financial risk.

Financial risk is the risk of a possible future change in one or more of a specified interest rate, security price, commodity price, foreign exchange rate, index of prices or rates, a credit rating or credit index or other variable, provided in the case of a non-financial variable that the variable is not specific to a party to the contract.

Insurance risk is significant if, and only if, an insured event could cause an insurer to pay significant additional benefits in any scenario, excluding scenarios that lack commercial substance. If significant additional benefits would be payable in scenarios that have commercial substance, significant insurance risk exists even if the insured event is extremely unlikely or even if the expected present value of contingent cash flows is a small proportion of the expected present value of all the remaining contractual cash flows.

A contract that is classified as an insurance contract remains an insurance contract until all rights and obligations are extinguished or expire.

Contracts with a discretionary participating feature

Contracts with a discretionary participating feature are those under which the policyholder holds a contractual right to receive additional payments as a supplement to guaranteed minimum payments. Those contracts that have insurance risk are classified as insurance contracts. Those that do not have insurance risk are classified as investment contracts.

Investment contracts

Contracts under which the transfer of insurance risk to the company from the policyholder is not significant, are classified as investment contracts.

Claims paid on contracts

Claims and benefits incurred in respect of insurance contracts and investment contracts with a discretionary participating feature include maturities, annuities, surrenders, death and disability payments and are recognised in the income statement.

Maturity and annuity claims are recorded as they fall due for payment. Death and disability claims and surrenders are accounted for when notified.

Reinsurance recoveries are accounted for in the same period as the related claim.

Amounts paid under investment contracts other than those with a discretionary participating feature are recorded as deductions from investment contract liabilities.

Insurance contract and investment contracts with a discretionary participating feature

Insurance contract liabilities and liabilities for investment contracts with a discretionary participating feature are measured using the Financial Soundness Valuation (FSV) method as set out in the guidelines issued by the Actuarial Society of South Africa in Professional Guidance Note (SAP) 104 (version 7). Under this guideline, provisions are valued using realistic expectations of future experience, with compulsory margins for prudence and deferral of profit emergence.

Surplus allocated to policyholders under investment contracts liabilities with a discretionary participating feature but not yet distributed (i.e. bonus stabilisation reserves) is included in the carrying value of liabilities.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.3 Insurance and investment contracts (continued)

Investment options and guarantees embedded in insurance contracts have been calculated on a market-consistent basis, with additional margins added as permitted by APN 110.

The company performs liability adequacy testing on its liabilities under insurance contracts (including investment contracts with discretionary participating features) to ensure that the carrying amount of its liabilities is sufficient in view of estimated future cash flows. When performing the liability adequacy test, the company discounts all contractual cash flows and compares this amount to the carrying value of the liability at discounted rates appropriate to the business in question. Where a shortfall is identified, an additional provision is made.

The provision estimation techniques and assumptions are periodically reviewed, with any changes in estimates reflected in the income statement as they occur. These are described in more detail in the notes 40 and 41.

Whilst the directors consider that the gross insurance contract provisions and the related reinsurance recovery are fairly stated on the basis of the information currently available to them, the ultimate liability will vary as a result of subsequent information and events and may result in significant adjustments to the amount provided.

The company applies shadow accounting in relation to certain insurance contract provisions where the measurement of the liability depends directly on the value of owner occupied property and the unrealised gains and losses on such property are recognised in other comprehensive income.

Investment contracts (other than with discretionary participating feature)

Liabilities under investment contracts without a discretionary participating feature, are classified as financial liabilities at fair value through profit or loss.

For unit linked and market linked contracts, this is calculated as the account balance, which is the value of the units allocated to the policyholder, based on the value of the assets in the underlying fund (adjusted for tax). For other contracts, the fair value of the liability is determined by reference to the fair value of the underlying assets, and is in accordance with the FSV method, except that negative rand reserves arising from the capitalisation of future margins are not permitted.

The fair value of the liability is subject to the "deposit floor" such that the liability established cannot be less than the amount repayable on demand.

Acquisition costs

Acquisition costs comprise all direct and indirect costs arising from the sale of contracts.

Acquisition costs in respect of insurance contracts and investment contracts with a discretionary participating feature are expensed as incurred. The FSV method, used to value these contracts, makes allowance in the valuation for the charges to policyholders in respect of such acquisition costs, therefore no explicit deferred acquisition cost asset is recognised in the statement of financial position for these contracts.

Costs incurred in acquiring investment management service contracts

Incremental costs that are directly attributable to securing an investment management service contract are recognised as an asset to the extent they can be identified separately and measured reliably and it is probable that they will be recovered. Deferred acquisition costs are amortised over periods of between 5 and 10 years.

1.4 Intangible assets

Intangible assets, which represent developed software, are measured at cost on initial recognition. Following initial recognition, intangible assets are carried at cost less accumulated amortisation and accumulated impairment losses.

Intangible assets are amortised over their useful life of 3 years on a straight-line basis and assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortisation period, residual values and the amortisation method are reviewed annually. Changes in expected useful life or the expected pattern of consumption of future economic benefits embodied in the asset are accounted for by changing the amortisation period or method, as appropriate, and treated as changes in accounting estimates.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.4 Intangible assets (continued)

An intangible asset arising from development expenditure on an individual project is recognised only when the company meets the following recognition criteria: demonstration of the technical feasibility of completing the intangible asset so that it will be available for use or sale, its intention to complete and its ability to use or sell the asset, how the asset will generate future economic benefits, the availability of resources to complete and the ability to measure reliably the expenditure during the development. The carrying value of capitalised development costs is reviewed for impairment annually when the asset is not yet in use or more frequently when an indication of impairment arises during the reporting year.

Subsequent expenditure on capitalised intangible assets is capitalised only when it meets the criteria listed above.

Research costs are expensed as incurred.

1.5 Investment property

Real estate held to earn rentals or for capital appreciation or both, is classified as investment property. It does not include owner-occupied property.

Investment properties are stated at fair value. Internal professional valuers perform valuations annually. For practical reasons, valuations are carried out on a cyclical basis over a twelve-month period due to the large number of properties involved. External valuations are obtained on such a basis as to ensure that substantially all properties are valued externally once every three years on a cyclical basis. In the event of a material change in market conditions between the valuation date and reporting date an internal valuation is performed and adjustments made to reflect any material changes in value.

The valuation methodology adopted is dependent upon the nature of the property. Income generating assets are valued using discounted cash flows. Land holdings and residential flats are valued according to sales of comparable properties. Near vacant properties are valued at land value less the estimated cost of demolition. Property developments are valued in a similar manner to income generating assets except where information about future net income cannot be determined with sufficient confidence, in which case fair value will be estimated with reference to the value of the land and the cost of construction to date.

Land is valued according to the existing zoning and town planning scheme at the date of valuation, with exceptions made by the valuer for reasonable potential of a successful rezoning.

Surpluses and deficits arising from changes in fair value are reflected in the income statement.

For properties reclassified during the year from property and equipment to investment property, any revaluation gain arising is initially recognised in the income statement to the extent of previously charged impairment losses. Any residual excess is taken to the revaluation reserve. Revaluation deficits are recognised in the revaluation reserve to the extent of previously recognised gains and any residual deficit is accounted for in the income statement.

Investment properties that are reclassified to owner-occupied property are revalued at the date of transfer, with any difference recognised in the income statement.

1.6 Property and equipment

Owned assets

Owner-occupied property is stated at revalued amounts, being fair value at the date of revaluation less subsequent accumulated depreciation and accumulated impairment losses.

Equipment, principally computer equipment, motor vehicles, fixtures and furniture, are stated at cost less accumulated depreciation and accumulated impairment losses.

Subsequent expenditure

Subsequent expenditure is capitalised when it is measurable and will result in probable future economic benefits. Expenditure incurred to replace a separate component of an item of owner-occupied property or equipment is capitalised to the cost of the item and the component replaced is derecognised. All other expenditure is recognised in the income statement as an expense when incurred.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.6 Property and equipment (continued)

Revaluation of owner-occupied property

Owner-occupied property is stated at fair value. Internal professional valuers perform valuations annually. For practical reasons, valuations are carried out on a cyclical basis over a twelve-month period due to the large number of properties involved. External valuations are obtained on such a basis as to ensure that substantially all properties are externally valued once every three years on a cyclical basis. In the event of a material change in market conditions between the valuation date and reporting date, a valuation is performed and adjustments made to reflect any material changes in value.

When an individual owner-occupied property is revalued, any increase or decrease in its carrying amount (as a result of the revaluation) is taken to other comprehensive income and presented in a revaluation reserve in equity, except to the extent it represents an increase that reverses a revaluation decrease previously recognised in the income statement, or a decrease that exceeds the revaluation surplus.

Derecognition

On derecognition of owner-occupied property or an item of equipment, any gain or loss on disposal, determined as the difference between the net disposal proceeds and the carrying amount of the asset, is included in the income statement in the period of derecognition. In the case of owner-occupied property, any surplus in the revaluation reserve in respect of the individual property is transferred directly to retained earnings.

Depreciation

Depreciation is charged to the income statement on a straight-line basis over the estimated useful lives of items of owner-occupied property and equipment.

In the case of owner-occupied property, on revaluation any accumulated depreciation at the date of the revaluation is eliminated against the gross carrying amount of the property concerned and the net amount restated to the revalued amount. Subsequent depreciation charges are adjusted based on the revalued amount for each property. Any difference between the depreciation charge on the revalued amount and that which would have been charged under historic cost is transferred net of any related deferred tax, from the revaluation reserve to retained earnings as the property is utilised.

Land is not depreciated.

Owner-occupied property is currently depreciated over a period of 50 years using the straight-line method. Equipment is currently depreciated over a period between 2 to 5 years using the straight-line method. Residual values, depreciation methods and useful lives are reassessed at each financial year-end.

1.7 Tax

Income tax charge for the year comprises current and deferred tax. Included within the tax charge are charges relating to normal income tax, taxes payable on behalf of policyholders and capital gains tax. Income tax is recognised in the income statement except to the extent that it relates to items recognised directly in other comprehensive income, in which case it is recognised in other comprehensive income.

Current tax is the expected tax payable on the taxable income for the year, using tax rates enacted or substantively enacted at the reporting date, and any adjustment to tax payable in respect of previous years.

Deferred taxation is provided using the balance sheet method, based on temporary differences. Temporary differences are differences between the carrying amounts of assets and liabilities for financial reporting purposes and their tax base. The amount of deferred taxation provided is based on the expected manner of realisation or settlement of the carrying amount of assets and liabilities using tax rates enacted or substantively enacted at the reporting date. Deferred taxation is charged to the income statement except to the extent that it relates to a transaction that is recognised directly in other comprehensive income. The effect on deferred taxation of any changes in tax rates is recognised in the income statement, except to the extent that it relates to items previously charged or credited directly to other comprehensive income.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.7 Tax (continued)

Deferred tax is not recognised on temporary differences that arise from temporary differences associated with investments in subsidiaries, associates and joint ventures where the timing of the reversal of the temporary differences can be controlled by the company and it is probable that the temporary differences will not reverse in the foreseeable future.

A deferred tax asset is recognised to the extent that it is probable that future taxable income will be available, against which the unutilised tax losses and deductible temporary differences can be used. Deferred tax assets are reduced to the extent that it is no longer probable that the related tax benefits will be realised.

1.8 Reinsurance contracts

Reinsurance contracts comprise contracts with reinsurers under which the company is compensated for losses on one or more contracts which are classified as insurance contracts. Reinsurance on contracts that do not meet this classification are classified as financial assets.

Reinsurance assets principally include the reinsurers' share of liabilities in respect of contracts with policyholders. Amounts recoverable under reinsurance contracts are recognised in a manner consistent with the reinsured risks and in accordance with the terms of the reinsurance contract. Reinsurance is presented in the statement of financial position on a gross basis.

Reinsurance assets are assessed for impairment at each reporting date. An asset is deemed impaired if there is objective evidence, as a result of an event that occurred after its initial recognition, that the company may not recover all amounts due, and that the event has a reliably measurable impact on the amounts that the company will receive from the reinsurer.

1.9 Financial instruments

Recognition and de-recognition of financial instruments

Financial instruments comprise investments and securities, loans and advances, including amounts due by/to group companies, derivative instruments, cash and cash equivalents and investment contract liabilities.

Financial instruments are recognised when, and only when, the company becomes a party to the contractual provisions of the particular instrument.

The company de-recognises a financial asset when and only when:

- The contractual rights to the cash flows arising from the financial asset have expired or been forfeited by the company; or
- It transfers the financial asset including substantially all the risks and rewards of ownership of the asset; or
- It transfers the financial asset, neither retaining nor transferring substantially all the risks and rewards of ownership of the asset, but no longer retains control of the asset.

A financial liability is de-recognised when, and only when, the liability is extinguished, that is, when the obligation specified in the contract is discharged, cancelled or has expired.

All purchases and sales of financial assets are recognised at trade date, which is the date that the company commits to purchase or sell the asset.

Fair value measurement considerations

The fair values of quoted financial assets are based on quoted prices. If the market for a financial asset is not active, the company establishes fair value using valuation techniques that refer as far as possible to observable market data. These include the use of recent arm's-length transactions, reference to other instruments that are substantially the same, discounted cash flow analysis and option pricing models.

To the extent that the fair values of unlisted equity instruments cannot be measured reliably, such instruments are carried at cost less impairments. These impairments are not subsequently reversed.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.9 Financial instruments (continued)

Categories of financial instruments

Financial instruments are categorised as financial assets and financial liabilities at fair value through profit or loss and financial assets and financial liabilities at amortised cost. An analysis of the company's statement of financial position, showing the categorisation of financial instruments is set out in note 4.

Financial assets at fair value through profit or loss

Financial assets at fair value through profit or loss comprise those financial assets where the company's business model is to manage the assets on a fair value basis and those that the company has elected to designate as at fair value through profit or loss in order to eliminate or significantly reduce a measurement or recognition inconsistency that would otherwise arise when using a different measurement basis. This measurement election is typically utilised in respect of financial assets held to support liabilities in respect of contracts with policyholders.

Financial assets at fair value through profit or loss are initially recognised at fair value excluding transaction costs directly attributable to their acquisition which are recognised immediately in the income statement. After initial recognition, financial assets at fair value through profit or loss are measured at fair value with resulting fair value gain or loss adjustments being recognised directly in the income statement.

All related fair value gains and losses are included in investment income. Interest earned whilst holding financial assets at fair value through profit or loss is included in interest income. Dividends received are included in dividend income.

Financial assets that the company has elected to designate at fair value through profit or loss are those where this designation either eliminates or significantly reduces a measurement or recognition inconsistency that would otherwise arise when using a different measurement basis or those that are managed, evaluated and reported on using a fair value basis in accordance with a documented risk management and/or investment strategy.

Financial assets at amortised cost

Financial assets at amortised cost are initially recognised at fair value. Subsequent to initial measurement, such assets are measured using the effective interest method less any impairment losses. Interest received is recognised as part of investment income. All financial assets at amortised cost are recognised when cash is advanced to borrowers.

Derivative financial instruments

Derivative instruments, including options, futures, forwards and swaps are used to economically hedge against market and currency movements in the values of assets and liabilities.

Listed derivatives are stated at quoted prices. Unlisted derivative instruments are valued using standard market valuation techniques.

Cash and cash equivalents

For the purposes of the cash flow statement, cash and cash equivalents comprise balances with less than 90 days maturity from the date of acquisition, including cash and balances with banks but excluding cash and cash equivalent instruments held for investing purposes. It excludes cash balances held in policyholder investment portfolios. Cash balances include cash collateral held.

Financial liabilities

Financial liabilities (other than investment contracts) are initially recognised at fair value less directly attributable transaction costs.

After initial recognition, financial liabilities are measured at amortised cost using the effective interest method.

Gains and losses are recognised in the income statement when the liabilities are derecognised as well as through the amortisation process.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.9 Financial instruments (continued)

Interest income and expense

Interest income and expense is recognised in the income statement using the effective interest method taking into account the expected timing and amount of cash flows. Interest income and expense includes the amortisation of any discount or premium or other differences between the initial carrying amount of an interest-bearing instrument and its amount at maturity calculated on an effective interest method.

Interest earned on financial assets is presented as part of investment income.

Dividend income

Dividend income is recognised in full on the ex-dividend date as investment income.

Dividends from certain redeemable preference shares are recognised as income on a time proportion basis, taking account of the principal outstanding and the effective rate over the period to maturity, when it is probable such income will accrue to the company.

Offsetting

Financial assets and financial liabilities are offset and the net amount reported in the statement of financial position only when there is a legally enforceable right to set off and there is intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

Income and expense items are offset only to the extent that their related instruments have been offset in the statement of financial position.

Lending of securities

The equities or bonds on loan under securities lending arrangements, and not the collateral security, are reflected in the statement of financial position of the company. Scrip lending fees received are included under fee income. The company continues to recognise the related income on the equities and bonds on loan.

Impairment of financial assets

The company assesses at each reporting date whether there is any objective evidence that a financial asset or group of financial assets, excluding financial assets at fair value through profit or loss, is impaired.

Assets carried at amortised cost

If there is objective evidence that an impairment loss on loans or receivables carried at amortised cost has been incurred, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding credit losses that have not been incurred) discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced either directly or through use of an allowance account. The impairment loss is recognised in profit or loss.

The company first assesses whether objective evidence of impairment exists individually for financial assets that are individually significant, and individually or collectively for financial assets that are not individually significant. If it is determined that no objective evidence of impairment exists for an individually assessed financial asset, whether significant or not, the asset is included in a group of financial assets with similar credit risk characteristics and that group is collectively assessed for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment of impairment.

If, in a subsequent period, the amount of impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised, the previously recognised impairment loss is reversed. Any subsequent reversal of an impairment loss is recognised in profit or loss, to the extent that the carrying value of the asset does not exceed its amortised cost at the reversal date.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.10 Foreign currency translation

Foreign currency transactions and balances other than in respect of foreign branches

Foreign currency transactions are measured using South African Rands, the company's functional currency, on initial recognition by applying the spot exchange rate between the functional currency and the foreign currency at the date of the transaction.

Monetary assets and liabilities denominated in foreign currencies are translated into the relevant functional currency at rates of exchange ruling at the reporting date. Non-monetary assets and liabilities denominated in foreign currencies that are stated at fair value are translated into the functional currency at foreign exchange rates ruling at the dates the fair values were determined. Non-monetary assets and liabilities denominated in foreign currencies that are stated at historical cost are converted into the functional currency at the rate of exchange ruling at the date of the initial recognition of the asset and liability and are not subsequently translated.

Exchange gains and losses on the translation and settlement of foreign currency assets and liabilities are recognised in the income statement. Exchange differences for non-monetary items are recognised in other comprehensive income when the changes in the fair value of the non-monetary item are recognised in other comprehensive income, and in the income statement if the changes in fair value of the non-monetary item are recognised in the income statement. Exchange gains and losses on monetary available for sale instruments are recognised in the income statement.

Foreign operations

The assets and liabilities held by foreign branches to support liabilities in respect of contracts with policyholders are translated using the year-end exchange rates, and their income and expenses using average rates which approximates the exchange rate at the transaction date. Foreign currency differences are recognised directly in other comprehensive income. When a foreign operation is disposed of, in part or in full, the relevant amount in the foreign currency translation reserve is transferred to profit or loss.

1.11 Employee benefits

Short-term employee benefits

Short-term employee benefit obligations are measured on an undiscounted basis and are expensed as the related service is provided. An accrual is recognised for the amount expected to be paid under short-term cash bonus or profit-sharing plans if the company has a present legal or constructive obligation to pay this amount as a result of past service provided by employees and the obligation can be estimated reliably.

Defined contribution plan

Contributions in respect of defined contribution retirement plans are recognised as an expense in the income statement as incurred.

Defined benefit plan

In respect of the company's defined benefit retirement plan, the projected unit credit method is used to determine the present value of the defined benefit obligations and the related current service cost, and where applicable, past service cost.

The current service cost is recognised as an expense.

Past service costs are recognised as an expense on a straight-line basis over the average period until the benefits become vested. To the extent that benefits are already vested, past service costs are recognised immediately as an expense.

The defined benefit liability is the aggregate of the present value of the defined benefit obligation and actuarial gains or losses not recognised reduced by past service cost not yet recognised, and the fair value of plan assets out of which the obligations are to be settled directly. If such aggregate is negative, the asset is limited to the net total of any unrecognised net actuarial losses and past service cost and the present value of any economic benefits available in the form of refunds from the plan or reductions in the future contributions to the plan.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.11 Employee benefits (continued)

Other post-retirement benefit plan

The company makes provision for post-retirement medical, disability and housing benefits for eligible employees. Non-pension post-retirement benefits are accounted for according to their nature, either as defined contribution or defined benefit plans.

Actuarial gains and losses

Actuarial gains and losses are accounted for using the 'corridor' method. Actuarial gains and losses are recognised in the income statement to the extent that the cumulative unrecognised actuarial gain or loss at the end of the previous reporting period exceed ten per cent of the greater of the gross assets or gross defined benefit obligations in the scheme at that date. Such actuarial gains and losses are recognised over the expected average remaining working lives of the employees participating in the scheme.

Where the corridor calculation results in a benefit to the company, the recognised asset is limited to the net total of any unrecognised actuarial losses and past service costs and the present value of any future refunds from the plan or reductions in future contributions to the plan.

When the benefits of a plan are improved, the portion of the increased benefit relating to past service by employees is recognised as an expense in the income statement on a straight-line basis over the average period until the benefits become vested. To the extent that the benefits vest immediately, the expense is recognised immediately in the income statement.

1.12 Provisions

Provisions are recognised when the company has a present legal or constructive obligation as a result of past events, for which it is probable that an outflow of economic benefits will occur, and where a reliable estimate can be made of the amount of the obligation. Where the company expects some or all of a provision to be reimbursed, for example under the company's insurance arrangements, the reimbursement is recognised as a separate asset but only when the reimbursement is virtually certain. The expense relating to any provision is presented in the income statement net of any reimbursement. If the effect of discounting is material, provisions are discounted. The discount rate used is a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability.

Future operating costs or losses are not provided for.

1.13 Share-based payment

Cash-settled share-based payment transactions

The services received in cash-settled share-based payment transactions with employees and the liability to pay for those services, are recognised at fair value as the employee renders services. Until the liability is settled, the fair value of the liability is re-measured at each reporting date and at the date of settlement, with any changes in fair value recognised in profit or loss for the period.

The fair value of the liability is measured at the fair value of the awards or options, by applying standard option pricing models, taking into account terms and conditions on which the share awards or options were granted, and the extent to which the employees have rendered services to date.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.13 Share-based payment (continued)

Equity-settled share-based payment transactions in respect of the Black Economic Empowerment (BEE) transaction

The services received from Black Business Partners, unions and distributors in terms of the Old Mutual Black Economic Empowerment transaction entered into in 2005 are equity-settled and are measured at the fair value of the equity instruments granted. The fair value of those equity instruments was measured at grant date and is not subsequently re-measured.

The equity instruments vested immediately and are not subject to any service conditions before the participants become unconditionally entitled to those instruments. As a result, the goods and services received including BEE equity ownership credentials are recognised in full on grant date in profit or loss for the period, with a corresponding increase in equity.

1.14 Segment reporting

The company's segmental results are presented for two reporting segments, Retail and Corporate with the balance of the company's financial results reflected as attributable to shareholders. This is consistent with the way that management and the board of directors considers information when making decisions and is the basis on which resources are allocated and performance assessed by management and the board of directors. The reporting segments are described as follows:

- The Retail segment offers a wide range of wealth creation and protection products to customers in the middle to high net worth bracket. They constitute a combination of Old Mutual's life and savings, unit trusts, healthcare and group schemes products.
- The Corporate segment serves the corporate market comprising groups of individuals such as companies, medical aid and retirement funds, unions and public sector bodies. The segment provides clients with a set of investment, savings, risk management and administration products, and services.

Segment revenue is revenue that is directly attributable to a segment and the relevant portion of the company's revenue that can be allocated on a reasonable basis. Segment expense is expense resulting from the operating activities of a segment that is directly attributable to the segment and the relevant portion of an expense that can be allocated on a reasonable basis to a segment. Segment assets are those operating assets that are employed by a segment in its operating activities and that are either directly attributable to the segment or can be allocated to the segment on a reasonable basis. Segment liabilities are those operating liabilities that result from operating activities of a segment.

The information reflected in note 3 reflects the measures of profit and loss, assets and liabilities for each segment as regularly provided to management and the board of directors. There are no differences between the measurement of the assets and liabilities reflected in the primary financial statements and that reported for the segments.

Assets, liabilities, revenues or expenses that are not directly attributable to a particular segment are allocated between segments where there is a reasonable basis for doing so. The company accounts for inter-segment revenues and transfers as if the transactions were with third parties at current market prices. Given the nature of the operations, there are no major customers within any of the segments.

1.15 Leases

Leases in which a significant portion of the risks and rewards of ownership are retained by the lessor are classified as operating leases. Payments made and rentals received under operating leases are recognised in the income statement on a straight-line basis over the period of the lease.

1.16 Impairment of non-financial assets

The carrying amounts of the company's assets, other than financial assets and deferred tax assets, are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, the asset's recoverable amount is estimated.

Annual financial statements for the year ended 31 December 2012

Accounting policies

1.16 Impairment of non-financial assets (continued)

The recoverable amount is the greater of the fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessment of the time value of money and the risks specific to the asset. For an asset that does not generate largely independent cash flows, the recoverable amount is determined for the cash-generating unit to which the asset belongs.

An impairment loss is recognised whenever the carrying amount of the asset exceeds its recoverable amount. Impairment losses are recognised in the income statement. An impairment loss is reversed if there has been a change in the estimates used to determine the recoverable amount. The increased carrying amount of an asset attributable to a reversal of an impairment loss will not exceed the carrying amount that would have been determined (net of amortisation or depreciation) had no impairment loss been recognised for the asset in prior years.

1.17 Dividend distribution

Dividend distributions to the company's shareholder are recognised in the period in which the dividend distribution is authorised and approved by the company's shareholder.

1.18 Borrowing costs

Borrowing costs are recognised as an expense in the period in which they are incurred.

1.19 Critical accounting estimates and judgements

The preparation of financial statements requires management to make judgements, estimates and assumptions that affect the application of accounting policies and reported amounts of assets, liabilities, income and expenses. Actual results may differ from these estimates.

Estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised and in any future periods affected.

Critical accounting estimates are those which involve the most complex or subjective judgements or assessments. The areas of the company's business that typically require such estimates are life insurance contract liabilities, determination of the fair value for financial assets and liabilities, provisions, impairment charges, deferred acquisition costs and share-based payment liabilities.

Insurance contract accounting is discussed in note 1.3 above, and further detail of the methodology used in determining insurance contract liabilities is included in note 41. Accounting for deferred acquisition cost assets is discussed in note 1.3.

The fair values of financial assets and liabilities are classified and accounted for in accordance with the policies set out in section 1.3 and 1.9 above. They are valued on the basis of quoted market prices in so far as this is possible. If prices are not readily determinable, fair value is based either on internal valuation models or management estimates of amounts that could be realised under current market conditions. Fair values of certain financial instruments including derivative instruments together with fair values of share-based payment liabilities are determined using pricing models that consider, among other factors, contractual and market prices, correlations, yield curves, credit spreads, and volatility factors.

The nature and the key assumptions made in determining provisions are disclosed in note 30. The assumptions applied in valuing share-based payment liabilities are disclosed in note 29.

Assets are subject to regular impairment reviews as required. Impairments are measured as the difference between the cost (or amortised cost) of a particular asset and the current fair value or recoverable amount. Impairments are recorded in the income statement in the period in which they occur. The company's policy in relation to investment securities and loans and receivables is described in note 1.9 above.

1.20 Share capital

Ordinary and preference share capital are classified as equity if they are non-redeemable by the holder, and if dividends are discretionary. Coupon payments on preference share equity instruments are recognised as distributions within equity.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

2. New standards and interpretations

The following new standards and interpretations will have a significant impact on these financial statements in future reporting periods.

Standards and interpretations not early adopted in these annual financial statements

• IFRS 12 Disclosure of Interests in Other Entities (effective from 1 January 2013) - this standard combines, in a single standard, the disclosure requirements for subsidiaries, associates and joint arrangements, as well as unconsolidated structured entities. The required disclosures aim to provide information to enable users to evaluate the nature of, and risks associated with, an entity's interests in other entities and the effects of those interests on the entity's financial position, financial performance and cash flows.

The adoption of the new standard will increase the level of disclosure provided for the company's interests in subsidiaries, joint arrangements, associates and structured entities.

IFRS 13 Fair value Measurement (effective January 2013) - this standard introduces a single source of guidance
on fair value measurement for both financial and non-financial assets and liabilities by defining fair value as an
exit price, establishing a framework for measuring fair value and setting out disclosure requirements for fair value
measurements.

IFRS 13 will be adopted for the first time for the year ending 31 December 2013. The impact on the financial statements has not yet been estimated.

IAS 19 Employee Benefits (effective 1 January 2013) - the amendment requires that actuarial gains and losses
are recognised immediately in other comprehensive income. This change will remove the 'corridor' method for
the recognition of actuarial gains and losses as currently allowed under IAS 19. The return on plan assets
recognised in profit or loss will in future be calculated based on the rate used to discount the defined benefit
obligation.

IAS 19 will be adopted for the first time for the year ending 31 December 2013 and will be applied retrospectively. The 2012 Statement of financial position includes unrecognised actuarial gains of R497 million.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

3.

Retail Corporate Total	Segment information			
Segment revenue 17 562				2012 R m
Gröss aerned premiums Net earned premiums Net earned premiums Net earned premiums 16 827 12 989 29 81 Investment income (net of investment losses) Fee and commission income 2 5955 295 295 289 Other income 67 2 6 6 7 6 6 6 7 6 6 6 6 7 6 6 6 6 6 6	Income statement	Retail	Corporate	Tota
Outward reinsurance (735) (76) (81 Net earned premiums investment income (net of investment losses) 16 827 12 989 29 81 Fee and commission income 2 595 295 295 295 289 288 189 28 67 36 59 92 60 60 427 10 4 60 427 10 4 60 427 10 4 60 427 10 4 60 427 10 4 60 427 10 4 60 620 427 10 4 60 620 427 10 4 60 620 427 10 4 60 60 620 427 10 4 60 60 620 620 427 10 4 60 60	Segment revenue			
Net earned premiums 16 827 12 989 29 81 Investment income (net of investment losses) 34 153 25 773 59 92 Claims and benefits (including change in insurance contract provisions) Claims and benefits (including change in insurance contract provisions) Claims and benefits (including change in insurance contract provisions) Claims and benefits (including change in insurance contract provisions) Claims and benefits (including change in insurance contract provisions) Claims and benefits (including change in insurance contract provisions) Claims and benefits (including change in insurance contract provisions) Claims and benefits (including change in insurance contract Claims and claims and change in insurance contract Claims and claims and claims and claims and claims	·			
Investment income (net of investment losses) 34 153 25 773 59 92 28 90		<u> </u>	. ,	
Fee and commission income 2 595 295 2 89 2 80				59 926
Segment expenses Claims and benefits (including change in insurance contract provisions) Reinsurance recoveries 620	Fee and commission income		295	2 890
Claims and benefits (including change in insurance contract provisions) (27 259) (31 023) (58 28 provisions) Reinsurance recoveries 620 427 1 04 Net claims and benefits incurred (26 639) (30 596) (57 23 Change in investment contract liabilities (15 405) (5 525) (2.9 31 Commission and other acquisition costs (2 860) (52) (2.9 11 Operating and administration expenses (5 593) (1 611) (7 20 Segment result 3 145 1 273 4 41 Shareholder income Investment income 12 12 Other income 12 12 Operating and administration expenses (84 Operating and administration expenses (10 3) Profit before tax 11 14 74 Income tax expense 12 12 Profit after tax for the financial year 12 74 Statement of financial position Segment assets 241 868 167 252 409 12 Shareholder assets 90 13 Total assets (16 170) (79 236) (95 40 Inv	Other income	67	-	67
provisions) Net claims and benefits incurred Net claims and benefits incurred Change in investment contract liabilities Change in investment contract liabilities Commission and other acquisition costs Coperating and administration expenses Segment result Shareholder income Investment income Other income Shareholder expenses Finance costs Operating and administration expenses Finance costs Operating and administration expenses Finance tax Income tax expense Profit before tax Income tax expense Profit after tax for the financial year Statement of financial position Segment assets Shareholder assets Shareholder assets Insurance contract liabilities Insurance contracts with discretionary participation features Investment contracts Investment contracts (126 390) Segment liabilities (1252) (20 50) (33 30 (34 10) (35 248) (151 30 (152 390) (32 718) (159 10 (167 252) (20 97 25 (20 97 25 (20 97 25 (20 97 26	Segment expenses			
Reinsurance recoveries 620 427 104 Net claims and benefits incurred (26 639) (30 596) (57 23 Change in investment contract liabilities (15 405) (5 525) (20 93 Commission and other acquisition costs (2 860) (52) (2 91 Operating and administration expenses (5 593) (1 611) (7 20 Segment result 3 145 1 273 4 41 Shareholder income Investment income Investment income Other income Other income Operating and administration expenses Finance costs		(27 259)	(31 023)	(58 282
Change in investment contract liabilities (15 405) (5 525) (20 93) Commission and other acquisition costs (2 880) (52) (2 91) Operating and administration expenses (5 593) (1 611) (7 20 Segment result 3 145 1 273 4 41 Shareholder income Investment income 12 12 Other income 7 7 Shareholder expenses (84 Finance costs (84 Operating and administration expenses (10 3 Profit before tax 11 474 Income tax expense (1 99 Profit after tax for the financial year 12 74 Statement of financial position 241 868 167 252 409 12 Shareholder assets 241 868 167 252 409 12 Insurance contract liabilities (98 056) (53 248) (151 30 Investment contracts with discretionary participation features (16 170) (79 236) (95 40 Investment contracts (126 390) (32 718) (159 10 Other liabilities (1 252) (2 050) (3 30)	Reinsurance recoveries	620	427	1 047
Change in investment contract liabilities (15 405) (5 525) (20 93) Commission and other acquisition costs (2 880) (52) (2 91) Operating and administration expenses (5 593) (1 611) (7 20 Segment result 3 145 1 273 4 41 Shareholder income Investment income 12 12 Other income 7 7 Shareholder expenses (84 Finance costs (84 Operating and administration expenses (10 3 Profit before tax 11 474 Income tax expense (1 99 Profit after tax for the financial year 12 74 Statement of financial position 241 868 167 252 409 12 Shareholder assets 241 868 167 252 409 12 Insurance contract liabilities (98 056) (53 248) (151 30 Investment contracts with discretionary participation features (16 170) (79 236) (95 40 Investment contracts (126 390) (32 718) (159 10 Other liabilities (1 252) (2 050) (3 30)	Net claims and benefits incurred	(26 639)	(30 596)	(57 235
Operating and administration expenses (5 593) (1 611) (7 20 Segment result 3 145 1 273 4 41 Shareholder income Investment income 12 12 Other income 7 7 Shareholder expenses (84 Operating and administration expenses (84 Operating and administration expenses (103 Profit before tax (103 Income tax expense 12 74 Statement of financial year Statement of financial position Segment assets 241 868 167 252 409 12 Shareholder assets 91 01 500 13 Insurance contract liabilities (98 056) (53 248) (151 30) Investment contracts with discretionary participation features (16 170) (79 236) (95 40) Investment contracts (126 390) (32 718) (159 10) Other liabilities (126 390) (32 718) (159 10) Other liabilities (241 868) (167 252) (409 12)	Change in investment contract liabilities			(20 930
Segment result 3 145 1 273 4 41				(2 912
Shareholder income 12 12 12 12 12 12 12 12 12 12 12 12 12				
Investment income	Segment result	3 145	1 2/3	4 418
Other income 7 Shareholder expenses 684 Finance costs (84 Operating and administration expenses (1 03 Profit before tax 14 74 Income tax expense (1 99 Profit after tax for the financial year 12 74 Statement of financial position 241 868 167 252 409 12 Shareholder assets 241 868 167 252 409 12 Shareholder assets 500 13 Insurance contract liabilities (98 056) (53 248) (151 30) Investment contracts with discretionary participation features (16 170) (79 236) (95 40) Investment contracts (126 390) (32 718) (159 10) Other liabilities (1 252) (2 050) (3 30) Segment liabilities (241 868) (167 252) (409 12 Shareholder liabilities (241 868) (167 252) (409 12	Shareholder income			
Shareholder expenses (84 Finance costs (84 Operating and administration expenses (1 03 Profit before tax 14 74 Income tax expense (1 99 Profit after tax for the financial year 12 74 Statement of financial position Segment assets 241 868 167 252 409 12 Shareholder assets 91 01 101 101 101 Total assets (98 056) (53 248) (151 30) (101 and 101) (101 and 101) </td <td>Investment income</td> <td></td> <td></td> <td>12 125</td>	Investment income			12 125
Restrict	Other income			75
Operating and administration expenses (1 03) Profit before tax Income tax expense 14 74 Income tax expense 12 74 Statement of financial year 241 868 167 252 409 12 Segment assets Shareholder assets 241 868 167 252 409 12 Total assets 500 13 Insurance contract liabilities Investment contracts with discretionary participation features Investment contracts (16 170) (79 236) (95 40 60) Investment contracts (126 390) (32 718) (159 10 00) (159 10 00) (159 10 00) (159 10 00) (159 10 00) (159 10 00) (159 10 00) (159 10 00) (159 10 00) (159 10 00) (150 10 00) ((842
Profit after tax for the financial year	Operating and administration expenses			(1 036
Profit after tax for the financial year	Profit before tax			14 740
Statement of financial position	Income tax expense			(1 993
Segment assets 241 868 167 252 409 12 Shareholder assets 500 13 Insurance contract liabilities (98 056) (53 248) (151 30 Investment contracts with discretionary participation features (16 170) (79 236) (95 40 Investment contracts (126 390) (32 718) (159 10 Other liabilities (1 252) (2 050) (3 30 Segment liabilities (241 868) (167 252) (409 12 Shareholder liabilities (29 72	Profit after tax for the financial year			12 747
Segment assets 241 868 167 252 409 12 Shareholder assets 500 13 Insurance contract liabilities (98 056) (53 248) (151 30 Investment contracts with discretionary participation features (16 170) (79 236) (95 40 Investment contracts (126 390) (32 718) (159 10 Other liabilities (1 252) (2 050) (3 30 Segment liabilities (241 868) (167 252) (409 12 Shareholder liabilities (29 72	-			
Shareholder assets 91 01 Total assets 500 13 Insurance contract liabilities (98 056) (53 248) (151 30 Investment contracts with discretionary participation features (16 170) (79 236) (95 40 Investment contracts (126 390) (32 718) (159 10 Other liabilities (1 252) (2 050) (3 30 Segment liabilities (241 868) (167 252) (409 12 Shareholder liabilities (29 72	Statement of financial position			
Total assets		241 868	167 252	409 120
Insurance contract liabilities (98 056) (53 248) (151 30 (151 30 (16 170)) (79 236) (95 40 (151 30 (16 170)) (79 236) (95 40 (16 170)) (79 236) (95 40 (16 170)) (79 236) (95 40 (16 170)) (79 236) (95 40 (16 170)) (16 170) (17 18 18 18 18 18 18 18 18 18 18 18 18 18				
Investment contracts with discretionary participation features (16 170) (79 236) (95 40 170 170 170 170 170 170 170 170 170 17	Total assets		_	500 133
Investment contracts with discretionary participation features (16 170) (79 236) (95 40 170 170 170 170 170 170 170 170 170 17	Incurance contract liabilities	(08.056)	(53.248)	(151 304
features (126 390) (32 718) (159 10 Other liabilities (1 252) (2 050) (3 30 Segment liabilities (241 868) (167 252) (409 12 Shareholder liabilities (29 72	Investment contracts with discretionary participation		· · · · · · · · · · · · · · · · · · ·	(95 406
Other liabilities (1 252) (2 050) (3 30 Segment liabilities (241 868) (167 252) (409 12 Shareholder liabilities (29 72	features			
Segment liabilities (241 868) (167 252) (409 12 (409				
Shareholder liabilities (29 72	<u> </u>			
	Shareholder liabilities	(241 000)	(107 232)	(29 722
	Total liabilities			438 842

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

3. Segment information (continued)

			2011 Restated R m
Income statement	Retail	Corporate	Total
Segment revenue Gross earned premiums Outward reinsurance	16 216 (678)	10 151 (141)	26 367 (819)
Net earned premiums Investment income (net of investment losses) Fee and commission income	15 538 11 854 2 206	10 010 12 122 380	25 548 23 976 2 586
Segment expenses Claims and benefits (including change in insurance contract provisions)	(14 556)	(15 991)	(30 547)
Reinsurance recoveries	543	211 	754
Net claims and benefits incurred Change in investment contract liabilities Commission and other acquisition costs Operating and administration expenses	(14 013) (5 577) (2 118) (5 296)	(15 780) (4 200) (44) (1 755)	(29 793) (9 777) (2 162) (7 051)
Segment result	2 594	733	3 327
Shareholder income Investment income Other income Shareholder expenses Finance costs Operating and administration expenses Profit before tax			5 170 60 (900) (849) 6 808
Income tax expense Profit after tax for the financial year			(885) 5 923
Statement of financial position			
Segment assets Shareholder assets	214 074	156 679	370 753 79 733
Total assets			450 486
Insurance contract liabilities Investment contracts with discretionary participation features	(92 608) (13 711)	(46 198) (70 496)	(138 806) (84 207)
Investment contract liabilities Other liabilities	(101 548) (6 207)	(38 178) (1 807)	(139 726) (8 014)
Segment liabilities Shareholder liabilities	(214 074)	(156 679)	(370 753) (21 410)
Total liabilities			(392 163)

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

4. Financial assets and liabilities

The company is exposed to financial risk through its financial assets (investments and loans), financial liabilities (investment contracts and borrowings), reinsurance assets and insurance liabilities. The key focus of financial risk management for the company is ensuring that the proceeds from its financial assets are sufficient to fund the obligations arising from its insurance operations. The most important components of financial risk are credit risk, market risk (arising from changes in equity, and bond prices, interest and foreign exchange rates), and liquidity risk. Market risk arises from open positions in interest rate, currency and equity products, all of which are exposed to general and specific market movements and/or conditions.

Categories of financial instruments

The analysis of assets and liabilities into their accounting categories is set out in the following table. For completeness, assets or liabilities of a non-financial nature are reflected in the non-financial assets and liabilities category.

Intangible assets
Investment property
Property and equipment
Deferred tax assets
Reinsurance contracts
Deferred acquisition costs
Loans and advances
Investments and securities
Derivative assets
Amounts due by group companies
Other assets
Cash and cash equivalents

			2012 R m
Fair value through profit or loss	Amortised cost	Non-financial assets	Total
_	-	79	79
-	-	14 775	14 775
-	-	3 334	3 334
-	-	974	974
-	-	889	889
-	-	1 064	1 064
-	292	-	292
441 480	471	-	441 951
8 331	-	-	8 331
-	6 291	-	6 291
-	7 575	-	7 575
-	14 578		14 578
449 811	29 207	21 115	500 133

2011 Restated R m

Intangible assets
Investment property
Property and equipment
Deferred tax assets
Reinsurance contracts
Deferred acquisition costs
Loans and advances
Investments and securities
Derivative assets
Amounts due by group companies
Other assets
Cash and cash equivalents

Fair value through profit or loss	Amortised cost	Non-financial assets	Total
-	-	79	79
-	_	13 969	13 969
-	_	3 410	3 410
-	_	847	847
-	_	509	509
-	_	1 105	1 105
-	332	-	332
402 434	882	-	403 316
4 057	-	-	4 057
-	5 952	-	5 952
-	6 786	-	6 786
	10 124		10 124
406 491	24 076	19 919	450 486

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

4. Financial assets and liabilities (continued)

Insurance contract liabilities
Investment contract liabilities
Borrowed funds
Post employment benefits
Share-based payment liabilities
Deferred revenue
Deferred tax liabilities
Derivative liabilities
Amounts due to group companies
Provisions
Current tax payable
Other liabilities

			2012 R m
Fair value through profit or loss	Amortised cost	Non-financial liabilities	Total
		454.004	454.004
5	-	151 304	151 304
159 108	-	95 406	254 514
-	3 000	-	3 000
-	-	162	162
-	-	815	815
_	_	112	112
_	_	958	958
5 260	_	-	5 260
-	897		897
	- 007	1 095	1 095
		2 576	2 576
	17 110		
	17 116	1 033	18 149
164 368	21 013	253 461	438 842

2011 Restated R m

	Fair value through profit or loss	Amortised cost	Non-financial liabilities	Total
Insurance contract liabilities	_	-	138 806	138 806
Investment contract liabilities	139 726	-	84 207	223 933
Borrowed funds	-	3 000	-	3 000
Post employment benefits	-	-	125	125
Share-based payment liabilities	-	-	904	904
Deferred revenue	-	-	135	135
Deferred tax liabilities	-	-	1 336	1 336
Derivative liabilities	2 730	-	-	2 730
Amounts due to group companies	-	5 800	-	5 800
Provisions	-	-	1 037	1 037
Current tax payable	-	-	1 438	1 438
Other liabilities	-	12 046	873	12 919
	142 456	20 846	228 861	392 163

Fair values of financial assets and liabilities

Determination of fair value

All financial instruments are initially recorded at fair value. The fair value of a financial instrument on initial recognition is normally the transaction price, that is, the fair value of the consideration given or received. In certain circumstances, however, the initial fair value may be based on other observable current market transactions in the same instrument, without modification or repackaging, or on a valuation technique whose variables include only observable data.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

4. Financial assets and liabilities (continued)

Subsequent to initial recognition, the fair values of financial instruments measured at fair value that are quoted in active markets are based on bid prices for assets, which in certain circumstances includes using quotations from independent third parties such as brokers and pricing services, and offer prices for liabilities. When quoted prices are not available, fair values are determined by using valuation techniques that refer as far as possible to observable market data. These include comparison with similar instruments where market observable prices exist, discounted cash flow analysis, option pricing models and other valuation techniques commonly used by market participants. A number of factors such as bid–offer spread, credit profile, servicing costs and model uncertainty are taken into account, as appropriate, when values are calculated using a valuation technique. Changes in the assumptions used in such valuations could impact the reported value of such instruments.

The fair value of derivative instruments reflects the estimated amount the company would receive or pay in an arm's length transaction. This amount is determined using quotations from independent third parties or by using standard valuation techniques. For certain derivative instruments, fair values may be determined in whole or in part using techniques based on assumptions that are not supported by prices from current market transactions or observable market data.

Investments and securities

The fair values of listed investments and securities are based on bid prices. For unlisted investments and securities, fair values are determined using valuation techniques that refer as far as possible to observable market data (see above).

Investment contracts

The approach to determining the fair values of investment contracts is set out in the accounting policies section for insurance and investment contract business.

Borrowed funds

The carrying value of borrowed funds is based on amortised cost. Where the fair value of amounts included in borrowed funds are also disclosed these are based on quoted market prices at the reporting date where applicable, or by reference to quoted prices of similar instruments.

Other financial assets and liabilities

The fair values of other financial assets and liabilities are reasonably approximated by the carrying amounts reflected in the statement of financial position.

Fair value hierarchy

Fair values are determined according to the following hierarchy:

- Level 1 quoted market prices: financial assets and liabilities with quoted prices for identical instruments in active markets.
- Level 2 valuation techniques using observable inputs: quoted prices for similar instruments in active markets or quoted prices for identical or similar instruments in inactive markets and financial assets and liabilities valued using models where all significant inputs are observable.
- Level 3 valuation techniques using significant unobservable inputs: financial assets and liabilities valued using valuation techniques where one or more significant inputs are unobservable.

The best evidence of fair value is a quoted price in an active market. In the event that the market for a financial asset or liability is not active, a valuation technique is used.

The judgement as to whether a market is active may include, for example, consideration of factors such as the magnitude and frequency of trading activity, the availability of prices and the size of bid/offer spreads. In inactive markets, obtaining assurance that the transaction price provides evidence of fair value or determining the adjustments to transaction prices that are necessary to measure the fair value of the asset or liability requires additional work during the valuation process.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

4. Financial assets and liabilities (continued)

The majority of valuation techniques employ only observable market data, and so the reliability of the fair value measurement is high. However, certain financial assets and liabilities are valued on the basis of valuation techniques that feature one or more significant market inputs that are unobservable and, for them, the derivation of fair value is more judgemental. A financial asset or liability in its entirety is classified as valued using significant unobservable inputs if a significant proportion of that asset or liability's carrying amount is driven by unobservable inputs. In this context, 'unobservable' means that there is little or no current market data available for which to determine the price at which an arm's length transaction is likely to occur. It generally does not mean that there is no market data available at all upon which to base a determination of fair value. Furthermore, in some cases the majority of the fair value derived from a valuation technique with significant unobservable inputs may be attributable to observable inputs.

Consequently, the effect of uncertainty in determining unobservable inputs will generally be restricted to uncertainty about the overall fair value of the asset or liability being measured.

Additional information on the impact of unobservable inputs is provided in the section headed 'Effect of changes in significant unobservable assumptions to reasonably possible alternatives'.

Fair value hierarchy

Financial assets at fair value Derivative assets Investment and securities

			2012 R m
Level 1	Level 2	Level 3	Total
	8 331		8 331
199 001	229 398	13 081	441 480
199 001	237 729	13 081	449 811

Financial assets at fair value Derivative assets Investment and securities

			Restated R m
Level 1	Level 2	Level 3	Total
-	4 057	_	4 057
176 034	216 090	10 310	402 434
176 034	220 147	10 310	406 491

Financial liabilities at fair value Derivative liabilities Investment contracts

		2012 R m
Level 1	Level 2	Total
-	5 260	5 260
-	159 108	159 108
-	164 368	164 367

Financial liabilities at fair value Derivative liabilities Investment contracts

		Restated R m
Level 1	Level 2	Total
67	2 663 139 726	2 730 139 726
67	142 389	142 456

2011

2011

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

4. Financial assets and liabilities (continued)

Movement in level 3 assets

At beginning of the year Gains/ losses recognised in income statement Purchases and issues Sales and settlements

Transfers out of level 3 to other categories

At end of the year

2012 Rm	
10 310 1 870 1 247 (346)	14 658 153 390 (4 529)
13 081	(362) 10 310

For designated level 3 assets held at the end of the year, net gains of R 1 779 million were recognised in the income statement (2011: net losses 544 million).

Effect of changes in assumptions

Favourable and unfavourable changes are determined on the basis of changes in the value of the financial asset or liability as a result of varying the levels of the unobservable parameters using statistical techniques. When parameters are not amenable to statistical analysis, quantification of uncertainty is judgemental. When the fair value of a financial asset or liability is affected by more than one unobservable assumption, the figures shown reflect the most favourable or most unfavourable change from varying the assumptions individually.

In respect of private equity investments, the valuations are assessed on an asset-by-asset basis using a valuation methodology appropriate to the specific investment, in line with industry guidelines. In many of the methodologies, the principal assumption is the valuation multiple to be applied to the main financial indicators including, for example, multiples for comparable listed companies and discounts to marketability.

For structured notes and other derivatives, principle assumptions concern the future volatility of asset values and the future correlation between asset values. These principle assumptions include credit volatilities and correlations used in the valuation of the structured credit derivatives. For such unobservable assumptions, estimates are based on available market data, which may include the use of a proxy method to derive a volatility or correlation from comparable assets for which market data is more readily available, and examination of historical levels.

Analysis of reasonably possible alternative assumptions - level 3 assets

2011 Restated R m Favourable Unfavourable	2012 R m Unfavourable	Favourable
changes changes	changes	changes
1 731 (1 324)	(1 357)	1 352

Level 3 financial assets Investments and securities

Key inputs and assumptions used in the valuation models include discount rates (with the reasonably possible alternative assumptions calculated by increasing/decreasing the discount rate by 10%) and price earnings ratio (with the reasonably possible alternative assumptions calculated by increasing/decreasing the price earnings ratio by 10%).

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

5. Investment income

investment income		
		2011
	2012	Restated
	Rm	R m
Interest and similar income	TC III	17.111
Loans and advances		
Policyholder loans	25	32
Investment and securities	20	02
Government and government-guaranteed securities	3 445	3 472
Other debt securities, preference shares and debentures	4 253	3 721
Pooled investments	485	1 427
Short-term funds and securities treated as investments	887	1 208
Other	491	624
Cash and cash equivalents	690	591
Collateral held	531	620
	10 807	11 695
Dividend income		
Investment and securities		
Equity securities	9 441	4 223
Pooled investments	1 510	974
	10 951	5 197
Net rental income from investment property	1 533	1 530
not to the most most most most property	. 555	
Fair value gains/(losses)		
Investment property	741	(778)
Investments and securities *	46 922	11 749
Derivative instruments	1 132	(247)
	48 795	10 724
Foreign currency losses	(35)	-
Total investment income recognised in profit and loss	72 051	29 146

^{*} Included in gains recognised in income are transaction costs amounting to R 82 million (2011: R 106 million).

6. Fee and commission income

Investment contracts
Investment management fees
Change in deferred revenue
Commission income

2012 R m	
2 010 23 857	1 847 29 710
2 890	2 586

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

7.	Interest expense		
		2012	2011
		Rm	Rm
	Borrowed funds		
	Subordinated debt	270	268
	Collateral held	531	620
	Other interest expense	41	12
		842	900
8.	Commissions and other acquisition costs		
		2012	2011
		R m	<u>R m</u>
	Commission expenses	2 138	1 421
	Other acquisition costs	733	684
	Change in deferred acquisition costs	41	57
		2 912	2 162
9.	Operating and administration expenses		
		2012 R m	2011 R m
	Staff costs (excluding directors' emoluments)	KIII	KIII
	Wages and salaries	2 821	2 506
	Social security costs	16	15
	Retirement obligations Defined contribution plans	258	230
	Defined benefit plans	34	29
	Bonus and incentives	764	627
	Share-based payments	556	534
	Other Less: Staff costs included in other acquisition costs	182 (298)	200 (334)
		4 333	3 807
	Amortisation on intangible assets	20	32
	Asset management expenses	810	751
	Depreciation of property and equipment	163 988	144 547
	Technical and professional fees	900	547
10.	Auditors' remuneration		
		2012	2011
		R m	Rm
	Statutory audit services - current year	19	19
	Statutory audit services - current year Statutory audit services - prior year underprovision	1	3
	Other non-audit related services	-	2
		20	24

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

11. Income tax expense

Major	comp	onents	of	the	tax	expense
-------	------	--------	----	-----	-----	---------

major components of the tax expense		
		2011
	2012	Restated
	R m	R m
Current tax		
Income tax	1 240	1 103
Capital gains tax Secondary tax on companies (STC)	1 280 66	529
Prior year adjustments	(88)	(136)
The year adjacanente	2 498	1 496
Deferred tax	(500)	(004)
Originating and reversing temporary differences	(580) 75	(221)
Changes in tax rates Arising from prior period adjustments	75	(390)
Arising from prior period adjustments	(505)	
	(505)	(611)
Total current tax	2 498	1 496
Total deferred tax	(505)	(611)
Total tax expense	1 993	885
Reconciliation of tax rate on profit before tax		
		2011
	2012	Restated
	<u></u>	<u>%</u>
Standard rate of tax	28.0	28.0
Prior year adjustments	(0.5)	(2.5)
Exempt income	(23.4)	(7.9)
Disallowed expenses	0.9	`1.0 [′]
Capital gains tax - rates	0.9	(0.3)
Change in CGT tax rates	0.5	-
Policyholder tax Other	4.1 3.0	6.8
		(12.1)
Effective tax rate	13.5	13.0
		2011
	2012	Restated
	R m	R m
Shareholder taxation	1 132	530
Policyholder taxation	861	355
Total tax expense	1 993	885
ו טונוו ועא טאףטווטט	1 993	000

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

12. Intangible assets

	Development expenditure		
		2012 R m	2011 R m
	Carrying amount at beginning of the year Additions Amortisation Impairments	79 28 (20) (8)	97 14 (32)
	Carrying amount at end of the year	79	79
	Cost Accumulated amortisation and impairment losses	446 (367)	418 (339)
	Carrying amount at end of the year	79	79
13.	Investment property		
		2012 R m	2011 R m
	Carrying amount at beginning of the year Additions Disposals Revaluation Transfers from property and equipment	13 969 673 (674) 741 66	13 998 566 (34) (778) 217
	Carrying amount at end of the year	14 775	13 969
	The entire carrying value relates to freehold property.		
		2012 R m	2011 R m
	Rental income from investment property Direct operating expenses	1 690 (157)	1 692 (162)
		1 533	1 530

Subject to certain terms and conditions being met, certain pre-emptive rights have been granted by the company to a third party, whereby the third party has a right of first refusal over the sale of certain of the company's properties to a value of R 13 214 million.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

14. Property and equipment

Carrying amount at end of the year

			2012 R m
	Owner- occupied property	Equipment	Total
Carrying amount at beginning of the year Additions Disposals Depreciation Transfer to investment property Carrying amount at end of the year	3 208 - (3) - (66) 3 139	202 175 (19) (163) - -	3 410 175 (22) (163) (66) 3 334
Cost or valuation Accumulated depreciation Carrying amount at end of the year	3 139 - 3 139	726 (531) 195	3 865 (531) 3 334
earrying amount at one or the your			2011 R m
	Owner- occupied property	Equipment	Total
Carrying amount at beginning of the year Additions Revaluation Disposals Depreciation Transfer to investment property	3 425 - 65 - (65) (217)	210 110 - (39) (79)	3 635 110 65 (39) (144) (217)
Carrying amount at end of the year		000	
ourlying amount at one or the year	3 208		3 410

The Company engages Old Mutual Property (Pty) Ltd to determine the fair value of its owner-occupied property. Fair value is determined by reference to market-based evidence. The valuations are carried out at intervals throughout the year by internal valuers and every three years by external valuers. A fixed asset register is available for inspection at the Company's registered office

3 208

202

The carrying value that would have been recognised had owner-occupied property been carried under the cost model would be R1 861 million (2011: R1 870 million).

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Notes to the annual financial statements

15. Deferred tax

Botottou tax		
Deferred tax asset		
	2042	2011
	R m	Restated R m
Investment contracts	940	762
Income tax losses STC credits	34	41 44
	974	847
Deferred tax liability		
Other	(43)	(55)
	(237) (679)	(227) (1 054)
	(959)	(1 336)
Reconciliation of net deferred tax asset/(liability)		_
At beginning of the year	(489)	(1 100)
Income statement charge	505	611
At end of the year	16	(489)
Reinsurance contracts		
	2012 R m	2011 R m
lacuran en controcto		
Outstanding claims	288	238 271
	889	509
Insurance contracts		
At beginning of the year	238	115 819
Reinsurance recoveries	(683)	(627)
		(69) 238
•		
Deferred acquisition costs		
	2012 R m	2011 R m
At beginning of the year	1 105	1 162
Acquisition cost deferred on inward business Amortisation		180 (237)
At end of the year	1 064	1 105
	Investment contracts Income tax losses STC credits Deferred tax liability Other Captial gains tax - shareholders Capital gains tax - policyholders Reconciliation of net deferred tax asset/(liability) At beginning of the year Income statement charge At end of the year Reinsurance contracts Insurance contracts Outstanding claims Insurance recoveries Transfer to operating profit At end of the year Deferred acquisition costs At beginning of the year Acquisition cost deferred on inward business Amortisation	Investment contracts Income tax losses STC credits Deferred tax liability Other Capital gains tax - shareholders Capital gains tax - policyholders (43) Capital gains tax - policyholders (679) Reconciliation of net deferred tax asset/(liability) At beginning of the year Income statement charge At end of the year Insurance contracts Reinsurance contracts Insurance contracts Insurance contracts Insurance contracts Insurance contracts Insurance contracts At beginning of the year Insurance contracts Capital gains tax - policyholders Insurance contracts At end of the year Insurance contracts At beginning of the year Outsvand reinsurance premiums Reinsurance recoveries Transfer to operating profit 238 At end of the year Outourd reinsurance premiums Reinsurance recoveries Transfer to operating profit 235 At end of the year At beginning of the year Acquisition cost deferred on inward business At beginning of the year Acquisition cost deferred on inward business At beginning of the year Acquisition cost deferred on inward business Insurance contracts Insurance contract

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

18. Loans and advances

Policyholder loans

2012 R m	
292	332

Policyholder loans earn interest of 11% at beginning of the year to 10.5% p.a. at the end of year (2011: 11% p.a. for the year). There were no impairments and no overdue amounts.

The fair value of policyholder loans is equal to their carrying value.

19. Investments and securities

Analysis of investment

	2012 R m	
Investments in group undertakings		
Nedbank Group Limited	33 270	25 153
Other subsidiaries and associates	10 606	20 405
Capital advances to group undertakings	10 334	10 055
Old Mutual plc	3 634	3 160
	57 844	58 773
Other financial assets		
Government securities	50 124	41 880
Equity securities	85 597	84 061
Other debt securities	53 801	56 939
Pooled investments	156 910	128 687
Reinsurance of investment contract liabilities	10 748	10 304
Short-term funds	26 927	22 672
	384 107	344 543
	441 951	403 316

The company conducts securities lending activities as a lender in respect of some of its listed equities and bonds. The fair value of collateral accepted as security for securities lending arrangements amounts to R14 061 million (2011: R10 832 million). As no transfer of ownership has taken place, any collateral accepted for securities lending arrangements may not be used for any purpose other than being held as security for the arrangements.

A register of investments is available for inspection at the company's registered office.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

19. Investments and securities (continued)

Analysis of capital advances to group undertakings

Mutual & Federal Investments (Pty) Ltd
Old Mutual Portfolio Holdings (Pty) Ltd
Old Mutual (South Africa) Ltd
Old Mutual (South Africa) Broad-based Employee Share Trust
Old Mutual (South Africa) Management Incentive Trust
Old Mutual Technology Holdings Ltd
Old Mutual Capital Holding (Pty) Ltd

2012 R m	
-	1 288
1 949	1 905
1 081	1 081
115	173
356	709
-	54
6 833	4 845
10 334	10 055

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Notes to the annual financial statements

20. Interest in principal subsidiaries and associates

Listed - associate
Nedbank Group Ltd +
Unlisted - subsidiaries
Mutual & Federal Investments (Pty) Ltd *
Barprop (Pty) Ltd

Barprop (Pty) Ltd
Millstream Ltd o
Old Mutual Technology Holdings Ltd
Symmetry Investment Trust
Rodina Investments (Pty) Ltd
Just Now Investments (Pty) Ltd
Community Property Holdings

		2012 R m	2012 R m
Number of issued ordinary shares	% interest	Carrying value of shares	Loans to/(from) subsidiaries
176 969 899	34 %	33 270	-
3 649 800	100 %	6 068	(31)
46 599 200 2 245 151	100 % 100 %	14 288	31
11 000	100 % 100 %	-	-
100 000	100 %	490	11
20 000 1 108 417 261	100 % 100 %	- 3 746	-
		43 876	11

2011

2011

			Rm	Rm
	Restated number of issued ordinary shares	% interest	Carrying value of shares	Loans to/(from) subsidiaries
Listed - associate				
Nedbank Group Ltd +	176 148 520	34 %	25 153	-
Unlisted - subsidiaries				
Mutual & Federal Investments (Pty) Ltd *	3 649 800	100 %	4 931	1 288
Barprop (Pty) Ltd	46 599 200	100 %	4	38
Millstream Ltd o	2 245 151	100 %	266	-
Old Mutual Holdings (Bahamas) Ltd o	762 383 611	100 %	6 758	-
Old Mutual Technology Holdings Ltd	10 000	100 %	(54)	54
Symmetry Investment Trust	-	100 %	241	-
Rodina Investments (Pty) Ltd	100 000	100 %	4 585	(5 171)
Community Property Holdings	1 108 417 261	100 %	3 674	
		_	45 558	(3 791)

- + Nedbank Group Limited holds a 100% (2011:100%) interest in Nedbank Limited.
- Mutual & Federal Investments (Pty) Ltd holds 100% (2011: 100%) interest in Mutual & Federal Insurance Company Ltd
- o All the company's subsidiaries and associates are South African except Millstream Limited and Old Mutual (Bahamas) Limited, which is incorporated in Bahamas.

Old Mutual Holdings (Bahamas) Ltd was sold in the year to Old Mutual plc for a consideration of R 6 355 million.

In March 2012 the company's ultimate holding company, Old Mutual plc completed the sale of its Nordic subsidiary, Skandia AB. As part of the agreement of sale, Skandia AB agreed to transfer its interest in Old Mutual Guodian, the group's Chinese joint venture interest, to Old Mutual Life Assurance Company (South Africa) Limited for a consideration of GBP 44 million. At the date of these financial statements, all the conditions of the transfer have not yet been met, particularly regulatory approval by the relevant authorities.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

20. Interest in principal subsidiaries and associates (continued)

Nedbank Group Limited is listed on the Johannesburg Securities Exchange. In terms of the company's accounting policies, the investment in Nedbank Group Limited is carried at fair value. The following table contains summarised financial information relating to Nedbank Group Limited and has been drawn from the most recently released publicly available information.

Statement of financial position	2012 R m	2011 R m
Total assets Total liabilities	682 979 (625 249)	648 127 (595 442)
Net assets	57 730	52 685
Revenue and profits Revenue Operating income Profit for the year	37 004 31 805 7 812	33 446 28 115 6 503

21. Derivative assets and liabilities

The company utlises derivative instruments to enhance the risk-return profile of policyholder and shareholder funds.

Interest rate, equity and exchange traded derivatives are contractual obligations to receive or pay a net amount based on changes in underlying interest rates, equity prices or indices or a financial instrument price on a future date at a specified price established in an organised financial market (an exchange). Since futures contracts are collateralised by cash or marketable securities and changes in the futures contract value are settled daily with the exchange, the credit risk is low.

Forward rate agreements are individually negotiated interest rate contracts that call for a cash settlement at a future date for the difference between a contracted rate of interest and the current market rate, based on a notional principal amount.

Interest rate swaps are commitments to exchange one set of cash flows for another. Swaps result in an economic exchange of interest rates. The company's credit risk represents the potential cost to replace the swap contracts if counter parties fail to perform their obligation. The risk is monitored continuously with reference to the current fair value, a proportion of the notional amount of the contracts and the liquidity of the market. To control the level of credit risk taken, the company assesses counterparties using the same techniques as for its lending activities.

Equity options or equity index options, are contractual agreements under which the writer grants the holder the right but not the obligation, either to buy (a call option) or sell (a put option) at or by a set date or during a set period, a specific amount of a financial instrument or amount of assets determined by reference to an index at a predetermined price. In consideration for the assumption of interest rate or asset price risk, the seller receives a premium from the purchaser. Options may be either exchange-traded or negotiated between the company and a customer (over-the-counter). The company is exposed to credit risk on purchased options only, and only to the extent of their carrying amount, which is their fair value.

The following table provides detail of the fair values of the company's derivative financial instruments outstanding at the end of the year. These instruments allow the company and its customers to transfer, modify or reduce their credit, equity market, foreign exchange and interest rate risks.

The company undertakes transactions involving derivative financial instruments with other financial institutions. The company has established limits commensurate with the credit quality of the institutions with which it deals, and manages the resulting exposures such that a default by any individual counterparty is unlikely to have a materially adverse impact on the company.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

21. Derivative assets and liabilities (continued)

Fair value

Interest rate swaps Other derivatives

	2012 R m		2011 R m
Assets	Liabilities	Assets	Liabilities
8 210 121	5 164 96	3 976 81	2 639 91
8 331	5 260	4 057	2 730

22. Amounts due (to)/from group companies

Subsidiaries

Subsidiaries		
	2012 R m	2011 R m
Barprop (Pty) Limited Rodina Investments (Pty) Limited Mutual & Federal Insurance Company Limited	31 11 (31)	38 (5 171)
	11	(5 133)
Holding companies	2012 R m	2011 R m
Old Mutual Life Holdings (South Africa) (Pty) Limited Old Mutual (South Africa) Limited Old Mutual plc	(1) 4 831 (198)	(1) 4 907 (142)
•	(100)	(172)
Old Mutual plc - subordinated loan	4 632 (59)	4 764 (53)

The subordinated loan from Old Mutual plc is unsecured, interest free and may be repaid subject to one day's notice once all the conditions of the subordination agreement have been met.

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Notes to the annual financial statements

22. Amounts due (to)/from group companies (continued)

Fellow subsidiaries

	2012 R m	2011 R m
Old Mutual Property (Pty) Limited Old Mutual (South Africa) Foundation Old Mutual (Africa) Holdings (Pty) Limited Old Mutual Capital Holding (Pty) Limited Old Mutual International (Guernsey) Limited Old Mutual Investment Group (SA) (Pty) Limited Old Mutual Investment Services (Pty) Limited Skandia International Old Mutual Unit Trust Managers Limited Old Mutual (South Africa) Share Trust Old Mutual (South Africa) Dividend Access Trust Old Mutual Investment Administrators (Pty) Limited Old Mutual Specialised Finance (Pty) Limited Other	38 66 26 343 65 (29) 283 53 5 (121) (435) 18 435 95	56 99 25 338 65 (24) 214 52 9 (40) (299) 14
Old Mutual International (Guernsey) Limited - subordinated loan	842 (21) 821	591 (19) 572

The subordinated loan from Old Mutual International (Guernsey) Limited is unsecured, interest free and may be repaid subject to one day's notice once all the conditions of the subordination agreement have been met.

All other amounts due by or to group companies above are unsecured, interest free and are not subject to fixed terms of repayment. The carrying values of the amounts due by or to group companies approximate their fair values.

Loans due by group companies
Loans due to group companies

2012 R m	
6 291 (897)	5 952 (5 800)
5 394	152

23. Other assets

Accrued interest on cash collateral Other accrued interest and rent Outstanding settlements Other

2012 R m	
1 505	1 282
2 575	2 704
2 269	1 566
1 226	1 234
7 575	6 786

The carrying value of other assets approximates fair value.

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Notes to the annual financial statements

24. Cash and cash equivalents

Bank balances Collateral held

2012 R m	-
4 136 10 442	3 690 6 434
14 578	10 124

The carrying value of cash and cash equivalents approximates fair value.

The effective interest rate on short-term bank deposits ranged from 1% to 3.4% (2011: 1.35% to 3.9%) and the deposits had an average maturity of between 32 and 90 days (2011: 32 and 90 days).

25. Policyholder liabilities

	2012 R m	2011 Restated R m
Insurance contracts Outstanding claims Future policyholders' benefits	1 990 149 314	2 206 136 600
	151 304	138 806
Investment contracts Liabilities at fair value through profit or loss Liabilities with a discretionary participating feature	159 108 95 406	139 726 84 207
	254 514	223 933
	405 818	362 739

Movement in provision for insurance contracts

movement in provident to incuration continues.		
	2012 R m	2011 Restated R m
Balance at beginning of the year	136 600	140 795
Inflows Premium income Investment income (net of investment losses)	19 891 24 757	16 639 10 288
Outflows Claims and policy benefits Operating expenses Other charges and other transfers Current tax Deferred tax	(22 629) (5 925) 37 (5) (245)	(21 939) (5 688) 112 (20) 27
Transfer to operating profit	(3 167)	(3 614)
Balance at end of the year	149 314	136 600

The material assumptions used in determining the provisions for insurance contracts are detailed in note 41.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

25. Policyholder liabilities (continued)

	2012 R m	Restated R m
Balance at beginning of the year New contributions received Withdrawals Fair value movements Foreign currency translation Fees deducted	139 726 24 137 (24 647) 20 930 972 (2 010)	132 473 23 032 (25 749) 9 777 2 040 (1 847)
Balance at end of the year	159 108	139 726

Liabilities with a discretionary participation feature		ı
	2012 R m	2011 Restated R m
Balance at beginning of the year	84 207	81 657
Inflows Premium income Investment income (net of investment losses)	10 736 15 862	9 728 5 248
Outflows Claims and policy benefits Operating expenses Other charges and other transfers Current tax Deferred tax	(11 740) (2 101) (331) (79) (87)	(10 337) (864) (516) (71)
Transfer to operating profit	(1 061)	(638)
Balance at end of the year	95 406	84 207

26. Borrowed funds

	2012 R m	2011 R m
8.92% Unsecured subordinated callable notes	3 000	3 000

The fair value of the unsecured subordinated callable notes is R3 202 million (2011: R3 131 million).

The subordinated notes rank behind the claims from policyholders and other unsecured unsubordinated creditors. On 27 October 2005 the company issued 8.92% Unsecured Subordinated Callable Notes at an aggregate nominal price of R3 billion. The notes are listed on the Bond Exchange of South Africa (BESA). The final maturity date for the notes is 27 October 2020, however they may be redeemed earlier by the company on 27 October 2015 or on each interest date thereafter. Interest is payable on 27 April and 27 October up to the call date, thereafter on 27 January, 27 April, 27 July and 27 October through to final maturity or date of early redemption, whichever is earlier.

Interest is payable at 8.92% up to the date of early redemption and at 3-month JIBAR rate plus 159 basis points there after.

Interest relating to the year under review amounted to R269 million (2011: R268 million).

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Notes to the annual financial statements

26. Borrowed funds (continued)

The company is authorised to issue notes up to a par value of R4 billion.

27. Post employment benefits

Defined benefit plan

The company provides pension benefits to permanent employees and post-retirement benefits to qualifying employees. Pension benefits have been designed and are administered in accordance with the Pension Funds Act, 1956 as amended, and include both defined contribution and defined benefit schemes. The assets of these schemes are held in separate trustee administered funds. Pension costs and contributions relating to defined benefit schemes are assessed in accordance with the advice of qualified actuaries. Actuarial advice confirms that the current level of contributions together with existing assets, are adequate to secure members' benefits over the remaining service lives of participating employees. The schemes are reviewed at least on a tri-annual basis. In the intervening years a qualified actuary reviews the continuing appropriateness of the assumptions applied. The actuarial assumptions used to calculate the defined benefit obligations of the company's defined benefit scheme vary according to the economic conditions.

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At beginning of the year Current service cost Interest cost on benefit obligation Actuarial (gains)/losses Benefits paid

At end of the year

At beginning of the year Actual return on plan assets Benefits paid

At end of the year

Funded status of plans Unrecognised actuarial gains

201 ² R n		2012 R m	
Post	Defined	Post-	Defined pension benefits
retiremen	pension	retirement	
benefits	benefits	benefits	
1 204	194	1 303	194
27	5	29	3
100	17	115	17
6	(20)	(273)	(18)
(34	(2)	(40)	(2)
1 303	194	1 134	194

	2012 R m		2011 R m
Defined pension benefits	Post- retirement benefits	pension	Post- retirement benefits
268 18 (2)	1 285 133 (39)	248 22 (2)	1 232 86 (33)
284	1 379	268	1 285

	2012 R m		2011 R m
	Post-	Defined	Post-
	irement	pension	retirement
	penefits	benefits	benefits
(90)	(245)	(34)	18
90	407	34	107
-	162	-	125

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Notes to the annual financial statements

27. Post employment benefits (continued)

Future salary increases

Price inflation

		2012 R m		2011 R m
Expense recognised in income statement	Defined pension benefits	Post- retirement benefits	Defined pension benefits	Post- retirement benefits
Current service cost Interest cost Expected return on plan assets	3 17 (20)	29 115 (110)	5 17 (22)	27 100 (98)
Total (included in staff costs)	-	34	-	29
Actual return on plan assets	18	133	22	86
		2012		2011
Principal actuarial assumptions	Defined pension benefits	Post- retirement benefits	Defined pension benefits	Post- retirement benefits
Discount rates used Expected return on plan assets	8 % 8 %	8 % 8 %	9 % 9 %	9 % 9 %

		2012		2011
Plan asset allocation	Defined pension benefits	Post- retirement benefits	Defined pension benefits	Post- retirement benefits
Equity securities	59 %	59 %	59 %	58 %
Debt securities	24 %	30 %	23 %	30 %
Real estate	9 %	7 %	10 %	8 %
Other investments	8 %	4 %	8 %	4 %

6 % 6 % 7 %

7 %

6 %

6 %

9 %

9 %

The history of plan assets and liabilities in respect of the company's defined pension scheme and post-retirement scheme is set out below.

Defined pension benefits	2012	2011	2010	2009	2008
Defined pension benefits	2012	2011	2010	2009	2000
Plan assets	284	268	248	228	209
Liability	(194)	(194)	(194)	(194)	(172)
	90	74	54	34	37

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Notes to the annual financial statements

27. Post employment benefits (continued)

Post-retirement benefits	2012	2011	2010	2009	2008
Plan assets Liability	1 379 (1 134)	1 285 (1 303)	1 232 (1 204)	1 136 (1 158)	1 117 (976)
	245	(18)	28	(22)	141

Sensitivities			2012 R m	_*
Assumption	Change in assumption	Impact on scheme liabilities		
Inflation rate	Decrease by 1.0%	Decrease	184	192
	Increase by 1.0%	Increase	170	243

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28. Other employment benefits

The company provides disability benefits to permanent employees . The disability benefit scheme is administered by Old Mutual Alternative Risk Transfer Ltd, a fellow subsidiary. The costs and contributions relating to the scheme are assessed in accordance with the advice of qualified actuaries. The scheme is reviewed at least on an annual basis. The actuarial assumptions used to calculate the benefit obligations of the scheme vary according to the economic conditions.

Benefit obligation		
	2012 R m	2011 R m
At beginning of the year Current service cost Net actuarial losses Benefits paid	207 30 3 (21)	200 23 5 (21)
At end of the year	219	207
Assets		
Assets	2012 R m	2011 R m
At beginning of year Contributions Investment returns	207 30 (18)	200 23 (16)
At end of the year	219	207
Expense recognised in income statement		
	2012 R m	2011 R m
Current service costs Net actuarial losses	30 3	23 5
Total (included in staff costs)	33	28
Principal actuarial assumptions		
	2012	2011
Discount rate Expected return on plan assets Future salary increases Price inflation	6 % 6 % 6 % 6 %	7 % 7 % 7 % 7 %
Net benefit obligation		
	2012 R m	2011 R m
Assets Benefit obligation	219 (219)	207 (207)
	-	-

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Notes to the annual financial statements

28. Other employment benefits (continued)

The benefit obligation of R219 million at the end of the year (2011: R207 million) is supported by non-segregated managed assets amounting to R119 million (2011: R113 million) as part of the pool of policyholder funds. The company also has a reimbursive right of R98 million (2011: R92 million) relating to the disability benefit obligation through an insurance policy with Old Mutual Alternative Risk Transfer Ltd.

Share-based payment liabilities

The company has employee compensation plans for all eligible employees. The Old Mutual plc Group Share Incentive Scheme implemented during 1999 and various senior employees share schemes implemented as part of the Old Mutual Black Economic Empowerment transaction in 2005, offer eligible employees of the company the right to acquire Old Mutual plc shares (plc shares) or a cash equivalent. The right to acquire plc shares or a cash equivalent vests depending on the type of plan under which the employee participates.

Composition of share-based payment liabilities

Share options Restricted share awards

2012 R m	2011 R m
249 566	272 632
815	904

2011

2012

Share options	Number of share options (Millions)	Weighted average exercise price (Rand)	Number of share options (Millions)	Weighted average exercise price (Rand)
Outstanding at beginning of the year Transfers to other group companies Granted during the year Forfeited during the year Exercised during the year Expired during the year Share consolidation during year	46 (1) - (2) (17) - (1)	11.63 - - 12.71 8.14 -	50 (2) 13 (9) (5) (1)	11.89 - 15.78 17.59 13.04 15.00
Outstanding at end of the year	25	13.92	46	11.63
Exercisable at end of the year	4	8.41	1	15.49

Share options vest subject to the fulfilment of service conditions and escalating exercise prices or performance targets as prescribed by the Remuneration Committee of Old Mutual plc. The options outstanding at the end of the year vest over periods between 3 to 6 years from the date of grant.

Restricted share awards	Number of awards (Millions)	Number of awards (Millions)
Outstanding at beginning of the year	41	38
Transfer to other group companies	(2)	(1)
Granted during the year	11	13
Forfeited during the year	(1)	(1)
Exercised during the year	(18)	(8)
Share consolidation during the year	(5)	-
Outstanding at end of the year	26	41

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Notes to the annual financial statements

29. Share-based payment liabilities (continued)

Restricted share awards are offered as an alternative to share options under the Share Option and Deferred Delivery plan or to senior management in terms of the Deferred Short Term Incentive Plan. They vest subject to the fulfilment of a specified period of employment and have a zero exercise price. The restricted share awards outstanding at the end of the year vest after 3 years from the date of grant.

The fair value of services received in return for share options is measured by reference to the fair value of share entitlements granted. Fair value is measured using the Black Scholes option pricing model.

Options are granted conditional on service and non-market based performance criteria. These conditions are taken into account in determining the estimated value of the ultimate liability to the company. There are no market conditions associated with the share entitlements.

The significant pricing inputs used in the valuation of the share-based payment liability are as follows:

	2012	2011
Number of entians granted (millions)		12
Number of options granted (millions)	-	13
Value of options granted (Rand millions)	-	202
Fair value per option at measurement date (in Rands) - highest	16.18	9.79
Fair value per option at measurement date (in Rands) - lowest	10.94	3.11
Share price (in Rands)	24.49	17.04
Exercise price (in Rands) - highest	15.80	19.10
Exercise price (in Rands) - lowest	7.45	7.45
Expected volatility	45 %	45 %
Expected life (in years)	3	4
Expected dividend yield	3.50 %	3.50 %
Risk free interest rate	5.60 %	7.12 %

The expected volatility is based on the annualised historic volatility of the share price over a period commensurate with the expected life of the grant.

The expected life assumption is based on the average length of time that similar grants have remained outstanding in the past and the behaviour patterns of the relevant employee groups.

Restricted Share awards

	2012	2011
Number granted (millions) Value of restricted shares awards (Rand millions) Fair value per share (in Rands)	11 200 24.49	13 197 17.04

The share price at measurement date is used to determine the fair value of the restricted share. Expected dividends are not incorporated into the measurement of fair value as the holder of the restricted share is entitled to dividends throughout the vesting period of the share.

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Notes to the annual financial statements

30. Provisions

Administration and legal claims Unclaimed Shares Trust

				2012 R m
Opening balance	Utilised during the year	Investment return	Charge	Total
286	(86)	-	48	248
751	(64)	160	-	847
1 037	(150)	160	48	1 095

Administration and legal claims Unclaimed Shares Trust

				R m
Opening balance	Utilised during the year	Investment return	Charge	Total
260	(19)	-	45	286
722	(42)	71	-	751
982	(61)	71	45	1 037

Administration and legal claims

The provisions relate to costs arising from administration related and legal claims. The timing of resolution of these claims is uncertain and it is expected that most of this provision will be utilised over a number of years from the reporting date.

Unclaimed Shares Trust

This provision relates to obligations of the company in connection with the closure of the Old Mutual South Africa Unclaimed Shares Trust in 2006. An agreement was entered into in 2006 in terms of which the company will provide donations to the Masisizane Fund, which has been set up as a charitable organisation for the enhancement of good causes.

2011

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• • • •	Deferred revenue on investment contracts		
		2012 R m	2011 R m
	Balance at beginning of the year Fees and commission income deferred	135 20	161 21
	Amortisation	(43)	(47)
	At end of the year	112	135
32.	Other liabilities		
		2012 R m	2011 R m
	Collateral owing Amounts owed to policyholders Amounts owed to intermediaries	11 947 3 384 506	7 716 2 509 462
	Accruals Outstanding settlements Other	1 033 707 572	873 506 853
		18 149	12 919
	The carrying value of other liabilities approximates fair value.	18 149	12 919
33.	The carrying value of other liabilities approximates fair value. Share capital and premium	18 149	12 919
33.		2012	2011
33.			
33.	Share capital and premium	2012	2011
33.	Share capital and premium Authorised share capital 10 000 000 ordinary shares of R1 each	2012 R m	2011 R m
33.	Share capital and premium Authorised share capital 10 000 000 ordinary shares of R1 each	2012 R m 10	2011 R m 10 -
33.	Share capital and premium Authorised share capital 10 000 000 ordinary shares of R1 each 10 redeemable preference shares of R1 each Issued share capital 8 000 000 ordinary shares of R1 each	2012 R m 10	2011 R m 10
33.	Authorised share capital 10 000 000 ordinary shares of R1 each 10 redeemable preference shares of R1 each Issued share capital	2012 R m 10 - 10	2011 R m 10 - 10

Subject to the restrictions imposed by the Companies Act, as amended, the unissued shares are under the control of the directors, until the forthcoming annual general meeting.

The preference shares may be redeemed by the company by giving 30 days written notice to the holder. The preference shareholder has the right to receive a dividend of R100 per share or an additional amount at the discretion of the company's directors. The preference shareholder has full voting rights.

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Notes to the annual financial statements

34.	Cash used in operations		
			2011
		2012 R m	Restated R m
	Profit before taxation	14 740	6 808
	Adjustments for non-cash movements included in profit		
	Depreciation and amortisation Dividend income	183 (10 951)	176 (5 197)
	Interest income	(10 807)	(11 695)
	Interest expense	842	900
	Net fair value gains Movements in policyholder liabilities	(48 795) 43 079	(10 724) 5 721
	Movement in share-based payment liability	(90)	350
	Changes to provisions and post employment benefits obilgation	95	80
	Changes in working capital		
	Deferred acquisition costs Deferred revenue on investment contracts	41 (23)	57 (26)
	Loans and advances	40	106
	Other assets	(789)	(57)
	Other liabilities Reinsurance contracts	5 230 (380)	(4 129) (118)
	Net movement in loans to/from group companies	(5 242)	1 833
		(12 827)	(15 915)
25	Tay noid		
35.	Tax paid		
		2012	2011
		R m	R m
	Balance at beginning of the year	(1 438)	(964)
	Current tax expense Balance at end of the year	(2 498) 2 576	(1 496) 1 438
	balance at end of the year	(1 360)	(1 022)
		(1 300)	(1022)
36.	Dividends paid		
		2012	2011
		R m	R m
	Dividends	(9 779)	(1 495)
	Dividends	(9 7 7 9)	(1 493)
37.	Operating lease receivables		
		2012	2011
		R m	Rm
	Total future minimum lease receivables under operating leases	004	777
	Within one year In second to fifth year inclusive	824 2 378	777 2 055
	Later than five years	730	1 147
		3 932	3 979

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

38. Related party disclosures

The company's immediate holding company is Old Mutual Life Holdings (South Africa) (Pty) Ltd, incorporated in South Africa, which holds 100% of the company's ordinary shares. The ultimate holding company is Old Mutual plc, incorporated in the United Kingdom.

The company's principal subsidiaries and associates, together with loans due by or to them, are listed in note 20.

Other group companies consist of fellow subsidiaries and associates.

Income statement

Interest income/(expense)

Dividend income/(expense)

Fair value gains/(losses)

Fee income/(expense)

Insurance contract premiums income/(expense)

Reinsurance contract premiums income/(expense)

Claims and policyholder benefits income/(expense)

Statement of financial position

Cash and short-term securities

Zero coupon bonds held

Credit linked notes including interest

Call loans including interest

Bonds including interest

			2012 R m
Holding company	Fellow subsidiaries	Subsidiaries	
_	440	_	69
(9 779)	-	4 316	1 196
-	(40)	-	-
-	45	-	-
-	(30)	219	77
-	14	-	-
-	21	-	-
-	-	-	4 136
-	3 784	-	-
-	4 768	-	-
-	1 316	-	-
-	-	-	486

2011 R m

Fellow Subsidiaries Associates

	Holaling		o siaiai ico	Associates
	company su	bsidiaries		
Income statement				
Interest income/(expense)	-	404	-	84
Dividend income/(expense)	(1 495)	-	402	921
Fair value gains/(losses)	-	(78)	-	-
Fee income/(expense)	-	(176)	-	-
Insurance contract premiums income/(expense)	-	(24)	-	74
Reinsurance contract premiums income/(expense)	-	8	-	-
Claims and policyholder benefits income/(expense)	-	21	-	-
Commission income/(expense)	-	(32)	-	-
Statement of financial position				
Cash and short-term securities	-	-	-	3 690
Zero coupon bonds held	-	1 845	-	-
Credit linked notes including interest	-	6 425	-	-
Call loans including interest	-	3 338	-	-
Bonds including interest		-	-	830

Holding

Loans due by or to subsidiaries or other group companies are interest free and generally have no fixed terms of repayment.

At 31 December 2012 government and corporate bonds with a fair value of R484 million (2011: R1 199 million) including interest had been lent to Old Mutual Specialised Finance Proprietary Limited. Rnil (2011: R932 million) of these securities borrowed had been sold under repurchase agreements, R387 million (2011: R267 million) sold short and R97 million (2011: Rnil) was used as collateral against scrip lending positions. The nominal value of bonds borrowed was R474 million (2011: R1 376 million). The bonds lent had a weighted average coupon rate of 7.8% (2011: 7.0%).

At 31 December 2012 equities with a fair value of R2 048 million (2011: R2 730 million) had been lent to Old Mutual Specialised Finance Proprietary Limited.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

38. Related party disclosures (continued)

Directors' emoluments

2012	Fees	Salary	Bonus	Share-based payment charge	Retirement and other benefits	Tota
CD Dlamini	-	433	-	7 237	10 167	17 837
R T Mupita	_	3 351	4 975	9 774	401	18 50 ²
K Murray	-	2 356	2 607	1 451	287	6 701
3 M Rapiya	113	2 583	2 851	6 322	306	12 175
P C Baloyi	470	-	-	-	_	470
P D de Beyer	523	-	-	-	_	523
A Goldin A Goldin	482	-	-	-	_	482
A A Maule	915	-	-	-	_	915
N T Moholi	55	-	-	-	_	55
C W N Molope	55	-	-	-	-	5
C E Maynard	569	-	-	-	_	569
M N C Nyembezi-Heita	49	-	-	-	-	49
Robertson	260	-	-	-	-	260
G T Serobe	241	-	-	-	-	24
B Skosana	211	-	-	-	_	211
A H Trikamjee	398		<u>-</u>		-	398
P M G Truyens	1 031	-	-	-	_	1 031
G S van Niekerk	539	-	-	-	-	539
	5 911	8 723	10 433	24 784	11 161	61 012

Share-based Retirement and other payment 2011 benefits Fees Salary **Bonus** charge **Total** K D Dlamini 4 701 10 904 501 16 106 K Murray ^ 2 104 2 297 661 771 5 833 R T Mupita 10 096 15 763 2 011 3 415 241 B M Rapiya 1 845 2 327 5 493 219 9 884 P C Baloyi 410 410 G J Gerwel I A Goldin 397 397 D Konar A A Maule 863 863 C E Maynard 506 506 N M C Nyembezi-Heita 245 245 F Robertson 245 245 226 G T Serobe 226 I B Skossana 576 576 A H Trikamjee 374 374 P G M Truyens 1 530 1 530 G S van Niekerk 601 601 5 973 10 661 8 039 27 154 1 732 53 559

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Notes to the annual financial statements

38. Related party disclosures (continued)

The variable pay for Ms K Murray, Mr R T Mupita and Mr B M Rapiya for 2012 is made up of an award of restricted shares of 50% and a cash component of 50%.

The bonus disclosed is the cash component of the variable pay. The restricted share awards granted as part of the incentive arrangements, are retained until the third anniversary of the award date provided the directors remain employed by the Company until the third anniversary of the award date. There are no corporate performance targets applicable to these restricted shares and share options.

^ An allowance of R 500 000 is included in retirement and other benefits.

39. Financial risk management

The company is exposed to financial risk through its financial assets, financial liabilities (investment contracts, customer deposits and borrowings), reinsurance assets and insurance liabilities. In particular the key financial risk is that the proceeds from its financial assets are not sufficient to fund the obligations arising from its insurance and investment contracts. The most important components of financial risk are credit risk, market risk and liquidity risk.

These risks arise from open positions in interest rate (both fair value and cash flow interest rate risk), currency and equity products, all of which are exposed to general and specific market movements.

Financial risk management strategy and policy

The company manages these positions within an asset liability management (ALM) framework that has been developed to achieve long-term investment returns in excess of its obligations under insurance and investment contracts. The principal technique of the company's ALM framework is to match assets to the liabilities arising from insurance and investment contracts by reference to the type of benefits payable to policyholders, as well as seeking to maximise the return on shareholders' funds, all within an acceptable risk framework. For each distinct category of liabilities, a separate portfolio of assets is maintained.

The insurance contracts retain substantial exposures to the extent that the benefits payable to policyholders are not linked to the performance of the underlying assets and/or policyholders enjoy options embedded in their contracts which are not matched by identical options in the underlying investments. These exposures include duration risk, credit risk and market risk. The notes below explain how financial risks are managed using the categories utilised in the ALM framework. Note 40 explains in more detail how insurance risk is managed.

Capital adequacy

The capital position of the company is set out in the Statutory actuary's report on page 7.

Capital management policies

Capital is actively managed with a focus on capital efficiency and effective risk management. The capital objectives are to ensure that the company is properly capitalised and funded at all times, having regard to its regulatory needs, prudent management and the needs of all stakeholders.

The company has a business planning process that runs on an annual cycle with regular updates to projections. It is through this process, which includes risk and sensitivity analyses of forecasts, and the operations of the Capital Management Committee (CMC) and the Shareholder Fund Investment Committee that the company's capital is managed to ensure alignment with overall strategy, business plans and risk appetite.

The CMC is a management committee, established to set an appropriate framework and guidelines to ensure the appropriate management of capital, to allocate capital to the various businesses, and to monitor return on allocated capital for each business relative to the agreed hurdle. The CMC comprises the executive directors together with certain executives, senior managers and a representative from Old Mutual plc. Meetings are held as regularly as circumstances require and in any event not less than half-yearly, and to approve requests for capital that are outside the business plans.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

39. Financial risk management (continued)

Specifically, the company has adopted the following capital management policies:

- Maintenance, as a minimum, of capital sufficient to meet the statutory requirement.
- The business has been managed on an internal CAR basis which is higher than the statutory CAR.
- An economic capital at risk (ECaR) approach is also used by management and the board to ensure that
 obligations to policyholders can be met in adverse circumstances. ECaR is calculated using an internal capital
 model applying shocks that should only be exceeded seven times in 10 000 years. However, as the total of the
 current statutory reserves and internal CAR is more onerous than the total of technical provisions calculated on
 the economic basis and ECaR (calculated as per approach above) the company will continue to hold capital on
 the more onerous internal CAR basis.
- Maintenance of an appropriate level of liquidity at all times. The company further ensures that it can meet its
 expected capital and financing needs at all times, having regard to business plans, forecasts and any strategic
 initiatives.

Sensitivities

The company has both qualitative and quantitative risk management procedures to monitor the key risks and sensitivities of the business. This is achieved through stress tests, scenario analyses and risk assessments. From an understanding of the principal risks, appropriate risk limits and controls are defined.

The risk types affecting the surplus capital of the company are market risk, credit risk, liquidity risk, underwriting risk, business risk and operational risk.

For further details of the management of specific financial risks, refer to the relevant sections of this note.

Sensitivity tests

The table below shows the sensitivity of the company's embedded value to changes in key assumptions. Embedded value is a measure of the value of shareholders' interests in the covered business of the company after sufficient allowance has been made for the aggregate risks in the covered business. It is measured in a way that is consistent with the value that would normally be placed on the cashflows generated by these assets and liabilities in a deep and liquid market. All calculations include the impact on the time-value reserves necessary for policyholder financial options and guarantees. For each sensitivity illustrated, all other assumptions have been left unchanged.

At 31 December 2012	Embedded value
Embedded value	86 896
Effect of:	
Required capital equal to the minimum statutory requirement	662
Increasing all pre-tax investment and economic assumptions by 1 per cent with bonus rates and discount rates changing commensurately	(909)
Decreasing all pre-tax investment and economic assumptions by 1 per cent with bonus rates and discount rates changing commensurately	804
Equity and property market values increasing by 10 per cent, with all pre-tax investment and economic assumptions unchanged	5 310
Equity and property market values decreasing by 10 per cent, with all pre-tax investment and economic assumptions unchanged	(5 226)
50 bps contraction on corporate bond spreads	196
25 per cent increase in equity and property implied volatilities (e.g. 10 to 12.5 per cent)	(552)
25 per cent increase in swaption implied volatilities (e.g. 5 to 6.25 per cent)	(106)
Voluntary discontinuance rates decreasing by 10 per cent	774
Maintenance expense levels decreasing by 10 per cent with no corresponding increase in policy charges	1 839
Mortality and morbidity assumptions for assurances decreasing by 5 per cent with no corresponding increase in policy charges	1 512

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Notes to the annual financial statements

39. Financial risk management (continued)

Mortality assumption for annuities decreasing by 5 per cent with no corresponding increase in policy charges*
For value of new business, acquisition expenses other than commission and commission related expenses increasing by 10 per cent, with no corresponding increase in policy charges

(90	
(129)	

At 31 December 2011	R m Embedded value
Embedded value	79 250
Effect of: Required capital equal to the minimum statutory requirement Increasing all pre-tax investment and economic assumptions by 1 per cent with bonus rates and discount rates changing commensurately Decreasing all pre-tax investment and economic assumptions by 1 per cent with bonus	530 (784) 565
rates and discount rates changing commensurately Equity and property market values increasing by 10 per cent, with all pre-tax investment and economic assumptions unchanged	4 449
Equity and property market values decreasing by 10 per cent, with all pre-tax investment and economic assumptions unchanged	(4 412)
50 bps contraction on corporate bond spreads 25 per cent increase in equity and property implied volatilities (e.g. 10 to 12.5 per cent) 25 per cent increase in swaption implied volatilities (e.g. 5 to 6.25 per cent) Voluntary discontinuance rates decreasing by 10 per cent Maintenance expense levels decreasing by 10 per cent with no corresponding increase in	194 (246) (108) 656 1 634
policy charges Mortality and morbidity assumptions for assurances decreasing by 5 per cent with no corresponding increase in policy charges	1 190
Mortality assumption for annuities decreasing by 5 per cent with no corresponding increase in policy charges*	(247)
For value of new business, acquisition expenses other than commission and commission related expenses increasing by 10 per cent, with no corresponding increase in policy charges	(115)

^{*} No impact on with-profit annuities as the mortality risk is borne by policyholders.

Credit risk

Credit risk is the risk of loss as a result of an asset against a counterparty not being repaid at the due and stipulated time.

The company does not use reinsurance to manage significant credit risk. The company is exposed to credit risk through its investment holdings (i.e. debt securities) backing the policyholder liabilities and in shareholder funds. Credit risk is managed by placing limits on exposure to a single counterparty, or groups of counterparties, and to geographical and industry segments. Credit risk is monitored with reference to established credit rating agencies (where available) with limits placed on exposure to below investment grade holdings.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

39. Financial risk management (continued)

Overall credit risk

Reinsurance Other assets Derivative assets Amounts due by group companies	Reinsurance contracts Loans and advances Investment and securities Government and non-government-guaranteed securities Other debt securities, preference shares and debentures Short-term funds and securities treated as investments
	Other assets Derivative assets

2012 R m	
889	509
292	332
50 124	41 880
53 801	56 939
26 927	22 672
10 748	10 304
7 575	6 786
8 331	4 057
6 291	5 952
14 578	10 124
179 556	159 555

Debt instruments and similar securities

The table below analyses end of the year values of debt and similar securities according to their credit rating (Standard and Poors or equivalent) by investment grade.

Investment grade (AAA to BBB) Not rated Sub-investment grade

			2012 R m
Government and non- government- guaranteed	Other debt securities, preference shares and	Short-term funds and securities treated as	
securities	debentures	investments	Total
50 124	34 848 18 639	11 823 15 104	96 795 33 743
1	314	-	314
50 124	53 801	26 927	130 852

			R m
Government and non- government- guaranteed	Other debt securities, preference shares and	Short-term funds and securities treated as	
securities	debentures	investments	Total
41 398	32 465	3 038	76 901
482	24 160	19 634	44 276
-	314	-	314
41 880	56 939	22 672	121 491

Investment grade (AAA to BBB) Not rated Sub-investment grade

Reinsurance assets

None of the company's reinsurance assets are rated. None are past due or impaired.

2011

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

39. Financial risk management (continued)

Collateral obtained

	2012 Rm	
Bonds Cash	2 218 11 843	
Total collateral	14 061	10 832

Market risk

Market risk is the potential impact of unfavourable changes in foreign exchange rates, interest rates, prices and market volatilities. Market risk arises from changes in the fair value of investments.

The stock selection and investment analysis process is supported by a well-developed research function. For fixed annuities, market risks are managed by investing in fixed interest securities with a duration closely corresponding to those liabilities. Market risks on policies where the terms are guaranteed in advance and the investment risk is carried by the shareholders, principally reside in the South African guaranteed non-profit annuity book, which is predominantly matched with suitably dated interest-bearing assets. Other non-profit policies are also suitably matched through appropriate investment mandates. Market risks on with-profit policies, where investment risk is shared, are minimised by appropriate bonus declaration practices and by having suitable mandates for asset allocation that reflect the level of guarantees.

Equity price risk and interest rate risk (on the value of the securities) are modelled by the company's risk-based capital practices.

Currency risk

The company has exposure to the effects of fluctuations in the prevailing foreign currency exchange rates on its financial position and cash flows.

The company's operations policy is to economically hedge against certain currency exposures where assets and liabilities are in different currencies. Exchange rate exposures are managed within approved policy parameters utilising forward exchange contracts, currency options and currency swap agreements. Investments in foreign assets are made on behalf of policyholders and shareholders for the purpose of seeking desirable international diversification of investments. At the end of the year, the company had foreign currency investment assets of R73 247 million (2011: R72 677 million). Of these, R73 222 million (2011: R65 894 million) were held in portfolios where the currency risk was borne by the company's policyholders, with minimal residual currency risk accruing to the company's shareholders. The balance of the other foreign currency assets amounted to R379 million (2011: R425 million).

The company operates in Hong Kong and Guernsey through branches which create an additional source of foreign currency risk which arises from the fact that the branches use GBP as their functional currency, whereas the functional currency of the company is Rands. However, this foreign currency translation risk is not considered material. At the end of the year the value of the Hong Kong and Guernsey policyholder liabilities amounted to R10 936 million (2011: R10 459 million), which was fully matched by foreign investment assets.

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Notes to the annual financial statements

39. Financial risk management (continued)

Interest rate risk

Interest rate risk is the risk that fluctuating interest rates will unfavourably affect the company's earnings and the value of its assets, liabilities and capital.

The company has due regard to the nature of the liabilities and guarantees given to policyholders. The interest rate risk of such liabilities is managed by investing in assets of similar duration. For products that have a durational mismatch between premium inflows and benefit and expense outflows, mainly pure risk products, matching of assets and liabilities is complex and earnings are exposed to interest rate movements. Hedging strategies are now in place to partially hedge this exposure to interest rate movements.

Investment guarantee reserves calculated on a market-consistent basis are very sensitive to movements in interest rates as well as the implied volatility of interest rates, with a reduction in interest rates or an increase in implied interest rate volatility increasing the reserves held. Hedging is now largely in place to mitigate the impact of interest rate movements. A discretionary margin is also held for the potential ineffectiveness of such hedging strategies and for the movements in implied volatilities which are not currently hedged.

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

39. Financial risk management (continued)

Liquidity risk

Liquidity risk is the risk that cash may not be available to pay obligations when due at a reasonable cost.

The company's executive committee is responsible for the effective management of liquidity risk by putting the appropriate structure and processes in place. The Risk Committee of the board is responsible for reviewing the adequacy and effectiveness thereof.

The table below is a maturity analysis of liability cashflows based on contractual maturity dates for investment contract liabilities and discretionary participating financial instruments, and expected maturity dates for insurance contracts. For other items the amounts included in the maturity table are the gross, undiscounted cash flows.

Insurance contracts
Investment contracts
Unit-linked investment contracts and similar contracts
Investment contracts with discretionary participating features
Other investment contracts
Outstanding claims
Borrowed funds
Derivative financial instruments - liabilities
Amounts due to group companies

			2012 R m
Less than 3 months	Between 3 months and 1 year	Between 1 and 5 years	Over 5 years
3 586 -	14 859 -	82 111 -	257 549 -
159 108	-	-	-
95 406 138	- 349	- 894	- 116
1 990 - 326 897	1 004 -	3 204 -	3 000 687
261 451	16 212	86 209	261 352

2011 Restated

	Less than 3 months	Between 3 months and 1 year	Between 1 and 5 years	Over 5 years
Insurance contracts	3 612	14 518	81 392	254 492
Investment contracts	-	-	-	-
Unit-linked investment contracts and similar				
contracts	139 726	-	-	-
Investment contracts with discretionary				
participating features	84 207	-	_	_
Other investment contracts	147	409	1 055	296
Outstanding claims	2 206	-	_	_
Borrowed funds	-	-	_	3 000
Derivative liabilities	200	477	1 370	1 556
Amounts due to group companies	5 800	-	_	_
	235 898	15 404	83 817	259 344

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Notes to the annual financial statements

39. Financial risk management (continued)

Total liabilities

The table below analyses assets and liabilities into current and non-current categories based on the remaining period at reporting date to settlement date, or if not subject to fixed terms of repayment, the intention as regards settlement period at the reporting date.

		2012 R m
Current	Non-current	
assets	assets	Total
-	79	79
-	14 775	14 775
-	3 334	3 334
-	974	974
288	601	889
230	834	1 064
-	292	292
45 349	396 602	441 951
188	8 143	8 331
6 291	-	6 291
0 231		
7 575	-	7 575
	-	7 575 14 578
7 575	- - 425 634	
7 575 14 578	425 634	14 578
7 575 14 578	425 634 Non-current liabilities	14 578 500 133 2012
7 575 14 578 74 499 Current	Non-current	14 578 500 133 2012 R m
7 575 14 578 74 499 Current	Non-current	14 578 500 133 2012 R m
7 575 14 578 74 499 Current liabilities	Non-current liabilities	14 578 500 133 2012 R m
7 575 14 578 74 499 Current liabilities	Non-current liabilities	14 578 500 133 2012 R m Total
7 575 14 578 74 499 Current liabilities	Non-current liabilities 149 314 254 514	14 578 500 133 2012 R m Total 151 304 254 514 3 000 162
7 575 14 578 74 499 Current liabilities 1 990	Non-current liabilities 149 314 254 514 3 000	14 578 500 133 2012 R m Total 151 304 254 514 3 000
7 575 14 578 74 499 Current liabilities	Non-current liabilities 149 314 254 514 3 000 162	14 578 500 133 2012 R m Total 151 304 254 514 3 000 162
7 575 14 578 74 499 Current liabilities 1 990	Non-current liabilities 149 314 254 514 3 000 162 815 70 958	14 578 500 133 2012 R m Total 151 304 254 514 3 000 162 815
7 575 14 578 74 499 Current liabilities 1 990	Non-current liabilities 149 314 254 514 3 000 162 815 70	14 578 500 133 2012 R m Total 151 304 254 514 3 000 162 815 112
7 575 14 578 74 499 Current liabilities 1 990	Non-current liabilities 149 314 254 514 3 000 162 815 70 958	14 578 500 133 2012 R m Total 151 304 254 514 3 000 162 815 112 958
7 575 14 578 74 499 Current liabilities 1 990	Non-current liabilities 149 314 254 514 3 000 162 815 70 958	14 578 500 133 2012 R m Total 151 304 254 514 3 000 162 815 112 958 5 260
7 575 14 578 74 499 Current liabilities 1 990	Non-current liabilities 149 314 254 514 3 000 162 815 70 958 5 139	14 578 500 133 2012 R m Total 151 304 254 514 3 000 162 815 112 958 5 260 897
	288 230 - 45 349 188	- 79 - 14 775 - 3 334 - 974 - 288 601 - 230 834 - 292 - 45 349 396 602 - 188 8 143

23 217

415 625

438 842

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Notes to the annual financial statements

39. Financial risk management (continued)

			Restated R m
	Current	Non-current	
At 31 December 2011	assets	assets	Total
Assets	·		_
Intangible assets	-	79	79
Investment property	-	13 969	13 969
Property and equipment	-	3 410	3 410
Deferred tax assets	-	847	847
Reinsurance contracts	271	238	509
Deferred acquisition costs	237	868	1 105
Loans and advances	-	332	332
Investments and securities	29 358	373 958	403 316
Derivative financial instruments - assets	1 429	2 628	4 057
Amounts due by group companies	5 952	-	5 952
Other assets	6 786	-	6 786
Cash and cash equivalents	10 124	-	10 124
	54 157	396 329	450 486

			R m
	Current liabilities	Non-current liabilities	Total
Liabilities			
Insurance contracts	2 206	136 600	138 806
Investment contracts	-	223 933	223 933
Borrowed funds	-	3 000	3 000
Post employment benefits	-	125	125
Share-based payment liabilities	-	904	904
Deferred revenue on investment contracts	48	87	135
Deferred tax liabilities	-	1 336	1 336
Derivative liabilities	657	2 073	2 730
Amounts due to group companies	5 800	-	5 800
Provisions	-	1 037	1 037
Current tax payable	1 438	-	1 438
Other liabilities	12 919	-	12 919
	23 068	369 095	392 163

Designated financial assets

The maximum exposure to credit risk for designated financial assets that would have otherwise been categorised as loans and receivables amounted to R 51 852 million (2011: R 54 014 million). The changes in fair value of these assets relating to any change in credit risk was insignificant.

2011 Restated

Annual financial statements for the year ended 31 December 2012

Notes to the annual financial statements

40. Insurance risk management

The company assumes insurance risk by issuing insurance contracts, under which the company agrees to compensate the policyholder or other beneficiary if a specified uncertain future event (the insured event) affecting the policyholder occurs. Insurance risk includes liability (mortality, morbidity and longevity) risk and business (expense and lapse) risk.

For accounting purposes insurance risk is defined as risk other than financial risk. Contracts issued by the company may include both insurance and financial risk; contracts with significant insurance risk are classified as insurance contracts, while contracts with no or insignificant insurance risk are classified as investment contracts. The company's approach to financial risk management has been described in note 39.

Risk management objectives and policies for mitigating insurance risk

The company manages insurance risk through the following mechanisms:

- An agreed risk preference for all risk types, including those relating to insurance.
- The diversification of business over several classes of insurance and large numbers of uncorrelated individual risks, by which the company seeks to reduce variability in loss experience.
- The maintenance and use of management information systems, which provide current data on the risks to which the business is exposed and the quantification of such risks.
- Actuarial models, which use the above information to calculate premiums and monitor decrements and claims patterns. Past experience and statistical methods are used.
- Guidelines for concluding insurance contracts and assuming insurance risks. These include underwriting principles and product pricing procedures.
- Reinsurance, which is used to limit the company's exposure to large single claims and catastrophes. When
 selecting a reinsurer, consideration is given to those companies that provide high security using rating
 information from both public and private sources.
- The mix of assets, which is driven by the nature and term of the insurance liabilities. The management of assets
 and liabilities is closely monitored to ensure that there are sufficient interest bearing assets to match the
 guaranteed portion of liabilities. Hedging instruments are used at times to limit exposure to equity market and
 interest rate movements.

Terms and conditions of insurance contracts

The terms and conditions attaching to insurance contracts determine the level of insurance risk accepted by the company. The following tables outline the general form of terms and conditions that apply to contracts sold in each category of business, and the nature of the risk incurred.

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40. Insurance risk management (continued)

	-			Policyholder participation in investment
Category	Essential terms	Main risks	Policyholder guarantees	return
Retail Affluent				
Flexi business with cover	Mortality / morbidity rates may be repriced	Mortality, morbidity, investment	Some investment performance, cover and annuity guarantees	Yes, varies - see below
Conventional with cover	Charges fixed at inception and cannot be changed	Mortality, morbidity, investment	Some investment performance and annuity guarantees	Yes, varies - see below
Greenlight	Charges fixed at inception and cannot be changed for a specified term	Mortality, morbidity, expense	Rates fixed for a specified number of years	None
Non-profit annuity (also small exposure in Corporate Segment) Mass Foundation Cluster	Regular benefit payments guaranteed in return for consideration	Longevity, investment	Benefit payment schedule is guaranteed	None
Funeral cover	Charges fixed at inception and cannot be changed for a specified number of years	Mortality including HIV/AIDS, expense	Rates fixed for a specified number of years	None
Corporate	•	•		
Segment Group Assurance	Rates are annually renewable	Mortality, morbidity	No significant guarantees except for permanent health insurance claims in payment for which benefit payment schedule is guaranteed	None
With-profit annuity	Regular benefit payments participating in profits in return for consideration	Investment	Underlying pricing interest rate is guaranteed. Declared bonuses cannot be reduced	Yes - see below

The extent of the company's discretion as to the allocation of investment return to policyholders varies based on the type of contract. Where the contracts are pure risk type, there is no sharing of investment returns. For other contracts, investment return is attributed to the policyholder. Declared bonuses may be either vesting and/or non-vesting (in which latter case they can be removed in adverse circumstances).

Smoothed bonus products constitute a significant proportion of the business. Particular attention is paid to ensure that the declaration of bonuses is done in a responsible manner, such that sufficient reserves are retained for bonus smoothing purposes. Investment returns not distributed after deducting charges are credited to bonus stabilisation reserves, which are used to support future bonus declarations.

In addition to the specified risks identified above, the company is subject to the risk that policyholders discontinue the insurance policy through lapse or surrender.

Management of insurance risks

The table below summarises the variety of insurance risks to which the company is exposed, and the methods by which it seeks to mitigate these risks.

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40. Insurance risk management (continued)

Risk type	Nature of risk	Risk management
Liability - Mortality	Misalignment of policyholders to the appropriate pricing basis or impact of antiselection, resulting in a loss	Experience is closely monitored. For universal life business, mortality rates can be reset. Underwriting limits, health requirements, spread of risks and training of underwriters all mitigate the risk.
Liability - Mortality	Impact of HIV/AIDS on mortality rates and critical illness cover	Impact of HIV/AIDS is mitigated wherever possible by writing products that allow for repricing on a regular basis or are priced to allow for the expected effects of AIDS. Tests for AIDS and other tests for lives insured above certain values are conducted. A negative test result is a prerequisite for acceptance at standard rates.
Liability - Longevity	Possible increase in annuity costs due to policyholders living longer	For non-profit annuities, improvement to mortality is allowed for in pricing and valuation. Experience is closely monitored. For with-profit annuity business, the mortality risk is carried by policyholders and any mortality profit or loss is reflected in bonuses declared.
Market	Lower swap curves and higher volatilities cause investment guarantee reserves to increase	A discretionary margin is added to the value of guarantees, determined on a market consistent stochastic basis and included in current reserves. Hedging now largely in place for most products. Fewer and lower guarantees are typically provided on new business.
Business	Policyholder behaviour: selection of more expensive options, or lapse and re-entry when premium rates are falling or termination of policy, which may cause the sale of assets at inopportune times	Experience is closely monitored, and policyholder behaviour is allowed for in pricing and valuation.
Liability - Mortality catastrophe	Natural and non-natural disasters could result in increased mortality risk and payouts on policies	Catastrophe excess of loss re-insurance treaty covers claims from one incident occurring within a specified period between a range of specified limits.

Many of the above risks are concentrated by line of business (for example, longevity). The company, through diversification in the types of business it writes attempts to mitigate this concentration of risk.

Changes in key assumptions used to value insurance contracts would result in increases or decreases to the insurance contract liabilities recorded, with corresponding decreases or increases to profit. For with-profit annuity business the effect of a change in mortality assumption is mitigated by the offset to the bonus stabilisation reserve.

The increase or decrease to insurance contract liabilities, and hence the impact on profit and loss and equity, as at 31 December has been estimated as follows:

Sensitivity analysis

Assumption

Mortality and morbidity rates - assurance Mortality rates - annuities Discontinuance rates Expenses (maintenance)

	R m	R m
Change %_	Increase/ (decrease) in liabilities 2012	, ,
10%	4 136	3 513
-10%	702	636
10%	(205)	(128)
10%	816	773

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40. Insurance risk management (continued)

The insurance contract liabilities recorded for South African business are also impacted by the valuation discount rates assumed. Lowering this rate by 1% (with a corresponding reduction in the valuation inflation rate) would result in a net increase to insurance contract liabilities, and decrease to profit, of R 464 million (2011 restated: R 263 million). The 2011 figure is restated as both a valuation discount rate and the valuation inflation rate are now reduced by 1% for this sensitivity (in line with expected practice), where historically only the valuation discount rate was reduced (with the inflation rate unchanged). Consequently, the impact of this sensitivity is reduced as lower future expenses partially offset the increase in liabilities caused by the lower discount rate. This impact is also calculated with no change to the charges paid by policyholders.

It should be noted that where the assets and liabilities of a product are closely matched (e.g. non-profit annuity business) or where the impact of a lower valuation discount rate is hedged or partially hedged, the net effect has been shown since the assets movement fully or partially offsets the liability movement.

Guarantees and options

Many of the insurance contracts issued by the company contain guarantees and options, the ultimate liability for which will depend significantly on the number of policyholders exercising their options and on market and investment conditions applying at that time.

Certain life assurance contracts include the payment of guaranteed values to policyholders on maturity, death, disability or survival. The published liabilities include the provision for both the intrinsic and time-value of the options and guarantees. The time-value of options and guarantees has been valued using a market-consistent stochastic asset model that is in keeping with the applicable professional guidance notes issued by the Actuarial Society of South Africa, APN 110 in particular. The options and guarantees that could have a material effect on the amount, timing and uncertainty of future cash flows are described below.

Product category	Description of options and guarantees
Retail Death, disability, point and/or maturity guarantees	A closed block of unit-linked type and smoothed bonus business with an underlying minimum growth rate guarantee (4.28% pa for life and endowment business and 4.78% pa for retirement annuity business), and smoothed bonus business with vested bonuses, applicable when calculating death, disability and maturity claims.
	A small block of smoothed bonus savings business in Mass Foundation Cluster that has death guarantees of premiums (net of fees) plus 4.25% pa investment return.
Guaranteed annuity options	Retirement annuities sold prior to June 1997 contain guaranteed annuity options, whereby the policyholder has an option to exchange the full retirement proceeds for a minimum level of annuity income at maturity.
Corporate Vested bonuses in respect of pre- retirement with- profits business	There is a significant pre-retirement savings smoothed bonus portfolio. Vested bonuses affect the calculation of benefit payments when a member exits from the scheme as the face value is paid out. If, however, a scheme terminates, the lower of face and market value is paid out and the vested bonuses are not guaranteed.
Guaranteed annuity payments in respect of with-profit annuity business	There is a significant with-profit annuity portfolio. The underlying pricing interest rate is guaranteed and as such the current level of annuity payments (including past declared bonuses) cannot be reduced. If, however, a scheme terminates, the lower of the liability value on the Financial Soundness Valuation basis and the underlying asset market value is paid out.

The following disclosures are provided in terms of APN 110 issued by the Actuarial Society.

Investment guarantee reserves have been calculated using an internal Hull-White economic scenario generator model that generates product specific economic scenarios. The model has been calibrated to South African derivative market data (where available and reliable), according to the company's specific calibration requirements. The calibration has been performed as at 31 December 2012.

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40. Insurance risk management (continued)

The risk-free zero coupon yield curve has been derived from mid-swap spot rates at the calibration date.

Term (years)	Annualised zero-coupon bond yield
1	5,0%
2	5,1%
3	5,4%
4	5,7%
5	6,0%
10	7,1%
15	7,4%
20	7,3%
25	7,3%
30	7,2%

The following derivative contract prices have been calculated using 2000 simulations of the internal Hull-White model at the calibration date.

The table below provides the prices and implied volatilities of put options on the FTSE/JSE TOP40 index:

Maturity (years)	Strike	Price	Implied volatility
1	Spot	6,0%	18,1%
1	0.8 times spot	0,5%	17,4%
1	Forward	7,0%	18,1%
5	Spot	13,8%	27,2%
5	1.04^5 times spot	23,5%	27,3%
5	Forward	20,7%	27,5%
20	Spot	6,3%	28,8%
20	1.04^20 times spot	23,7%	28,8%
20	Forward	26,1%	29,0%

APN 110 also requires the disclosure of the following option prices:

Description of derivative contract*	Calculated price (% of spot price)
5-year put with a strike price equal to (1.04^5) of spot, on an underlying index constructed as 60% FTSE/JSE TOP40 and 40% ALBI, with rebalancing of the underlying index back to these weights taking place yearly.	11,02%
20-year put option based on an interest rate with a strike equal to the present 5-year forward rate as at maturity of the put option (stripped from the zero coupon yield curve), which pays out if the 5-year interest rate at the time of maturity (in 20 years) is lower than this strike	0,55%

^{*} Note that the FTSE/JSE TOP40 referred to in this section is a capital return index, whereas the ALBI is a total return index

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41. Notes to the Statutory actuary's report

41.1. Change in excess assets on published basis

	2012 R m	2011 Restated R m
At end of the year At beginning of the year	61 291 58 323	58 323 53 894
Change in excess assets	2 968	4 429
Analysis of change	2012 R m	2011 Restated R m
Operating profit before shareholder tax (excluding changes in the valuation basis) Dividend income Interest income	4 231 5 621 646	3 121 1 698 372
Investment income on excess assets Gains and losses on excess assets Changes in valuation basis Non-operating items (finance cost on subordinated debt) Shareholder tax Policyholders' tax	6 267 4 855 (343) (270) (1 132) (861)	2 070 2 171 (285) (268) (530) (355)
Profit for the financial year Other comprehensive income and equity Dividends	12 747 (9 779)	5 924 (1 495)
Change in excess assets	2 968	4 429

41.2. Reconciliation of policy liabilities from published to statutory basis

	2012 R m	2011 Restated R m
Published Statutory	(403 827) 388 170	(360 533) 346 315
Difference	(15 657)	(14 218)
Comprising:	2012 R m	2011 Restated R m
Investment contracts Reinsurance	(4 290) (11 367)	(3 676) (10 542)
	(15 657)	(14 218)

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Notes to the annual financial statements

41.3. Reconciliation of excess assets from published to statutory basis

	2012 R m	2011 Restated R m
Published Statutory	61 291 (63 708)	58 323 (60 286)
Difference	(2 417)	(1 963)
Comprising	2012 R m	2011 Restated R m
Investment contracts Revenue recognition Deferred tax impacts of above items	(4 290) 952 921	(3 676) 970 743
	(2 417)	(1 963)

The investment contract adjustments relate to the increase in investment contract liabilities to hold market-related policies at the account balance. The revenue recognition adjustments are in respect of investment management contracts and arise from the spreading of incremental initial expenses and initial fees in excess of recurring fees.

41.4. Published valuation basis

The published valuation of insurance contracts and investment contracts with discretionary participating features is performed using the FSV method, in accordance with SAP 104. This means that the assumptions used for valuing liabilities are based on realistic expectations of future experience, plus compulsory margins for prudence and further discretionary margins. The result of the valuation method and assumptions is such that profits are released appropriately over the term of each policy, to avoid premature recognition of profits that may give rise to losses in later years. Liabilities under investment contracts without discretionary participation are valued at fair value in accordance with IFRS 9.

Assets

Investment property and financial assets are valued on the bases set out in notes 1.5 and 1.9 respectively.

Liabilities: Insurance contracts and investment contracts with a discretionary participation feature

The major classes of business are valued as follows:

- For group savings policies, liabilities are based on account balances at the valuation date. Bonus stabilisation reserves are added.
- For retail policies where a portion of the premium is allocated to an accumulation account, liabilities are based on the account balances at the valuation date, less the present value of future charges not required for risk benefits and renewal expenses.
 - For market-related policies, the account balance is based on the market value of assets attributable to these policies.
 - For smoothed bonus policies, the account balance includes vested and non-vested bonuses declared to date, and where applicable provision for interim bonuses at current rates. Bonus stabilisation reserves (which may be positive or negative) are added to ensure consistency of the value of liabilities with the value of assets.
- For reversionary bonus with-profit policies, liabilities are determined by calculating the present value of
 projected future benefits and expenses less the present value of projected future premiums. Projected future
 benefits include bonuses accrued to date plus future bonuses at levels supported by the future investment
 return assumed. Bonus stabilisation reserves are added.

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- For with-profit annuities, liabilities are determined by calculating the present value of projected future benefits and expenses. Projected future benefits include bonuses declared to date plus future bonuses at levels supported by the future investment return assumed. Bonus stabilisation reserves are added.
- For non-profit annuities, liabilities are determined by calculating the present value of projected future benefits and expenses, using applicable yield curves.

Bonus stabilisation reserves are calculated by adding the investment return earned on assets backing smoothed bonus policies, less applicable charges and tax, and by deducting the cost of bonuses declared, including the cost of interim bonuses to the valuation date where applicable. The bonus stabilisation reserves for all classes of smoothed bonus business were better than -7.5% of corresponding liabilities at the valuation date.

Policyholder reasonable benefit expectations are provided for by assuming that future bonuses would be declared at levels supported by the future investment return assumed, adjusted for the balance in the bonus stabilisation reserves over the next three years.

The future gross investment return by major asset categories and expense inflation (excluding margins) assumed for South African assurance business are as follows:

Fixed interest securities
Cash
Equities
Properties
Future expense inflation

2012	2011
6.9%	8.2%
4.9%	6.2%
10.6%	11.7%
8.4%	9.7%
3.9%*	5.2%*

^{* 5.9% (2011: 7.2%)} for Retail Affluent business administered on old platforms and 4.9% (2011: 6.2%) for Mass Foundation Cluster.

In the calculation of liabilities, provision has been made for:

- The company's best-estimate of future experience, as described below;
- The compulsory margins as set out in SAP 104 and Board Notice 14 of 2010;
- Discretionary margins reflecting mainly the excess of capital charges over the compulsory investment margin of 0.25% for policies that are valued prospectively. These discretionary margins cause capital charges to be included in operating profits as they are charged and ensure that profits are released appropriately over the term of each policy; and
- Other discretionary margins, mainly held to cover:
 - mortality, lapse and investment return margins for Mass Foundation Cluster funeral policies, due to the additional risk associated with this business, and to ensure that profit is released appropriately over the term of the policies,
 - mortality margins on Retail Affluent life policies, accidental death supplementary benefits, and disability supplementary benefits, due to uncertainty about future experience,
 - margins on certain Retail Affluent non-profit annuities, due to the inability to fully match assets to liabilities as a result of the limited availability of long-dated bonds, and to provide for longevity risk,
 - expense margins in the pricing basis for Corporate Segment annuities,
 - interest margins on Corporate Segment PHI claims in payment due to the inability to fully match assets to liabilities as a result of the high rate of change in the portfolio (high volume of new claimants and terminations),
 - termination margins on Corporate Segment PHI claims in payment due to uncertainty about future termination experience, and
 - margins on the investment guarantee reserves to mitigate the sensitivity of the reserves calculated on a market- consistent basis to implied volatilities in particular.

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Notes to the annual financial statements

Liabilities include provisions to meet financial options and guarantees on a market-consistent basis, and make due allowance for potential lapses, paid-ups and surrenders, based on levels recently experienced. Mortality and disability rates assumed are consistent with the company's recent experience, or expected future experience if this would result in a higher liability. In particular, allowance has been made for the expected deterioration in assured lives experience due to AIDS, and for the expected improvement in annuitant mortality.

The provision for expenses (before allowing for margins) starts at a level consistent with the company's recent experience and allows for an escalation thereafter.

The company's recent experience in respect of products open to new business has been analysed in the following main experience investigations:

Business unit	Type of investigation	Period of investigation
Retail Affluent	Annuitant mortality	2005 to 2006
	Greenlight mortality	2007 to 2011
	Greenlight morbidity	2003 to 2011
	Greenlight persistency	2003 to 2011
Mass Foundation	Mortality	2011
	Persistency	2011
Corporate Segment	Annuitant Mortality	2004 to 2009
	PHI claims termination	2007 to 2011
	Group Assurance mortality and disability	Ongoing for the purpose of setting
	experience	scheme rates
All	Expenses	For all business units the expense assumptions are reviewed on an annual basis.

In addition to these detailed experience investigations, valuation assumptions for all material products are actively reviewed. The 2012 analysis of profit provides a measure of the aggregate experience in 2012. During this valuation period, actual experience was in aggregate more favourable than the valuation assumptions, excluding special project expenditure.

Liabilities: Investment contracts without discretionary participation features

- For both retail and group savings policies, liabilities for investment contracts without a discretionary participating
 feature are based on account balances at the valuation date. In respect of investment contracts that provide
 investment management services, for example market-related investment contracts, a deferred acquisition cost
 (DAC) asset is held, which defers incremental acquisition expenses over the expected term of the policy, and a
 deferred revenue liability (DRL) is held, which defers excess initial fees over the expected term of the policy.
- For structured products, liabilities are calculated based on the market value of matching assets, together with an allowance for future expenses and margins.
- For non-profit term certain annuities, liabilities are determined by calculating the present value of projected future benefits and expenses, using applicable yield curves.
- Liabilities include the cost of any investment guarantees for products that are classified as investment contracts. These have been calculated on a market-consistent basis and a discretionary margin has been added to the calculated reserve. Sample derivative contract prices derived from the calculation are provided in note 40.

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41.5. Statutory capital adequacy requirements

The CAR has been calculated in accordance with SAP 104 and Board Notice 14 of 2010 issued by the FSB. These provide a buffer against future experience being worse than assumed in the FSV method, of which adverse investment conditions are the most significant.

The board has approved the management actions that would be taken in adverse investment conditions. These include reducing surrender values in accordance with underlying asset values, reducing interim bonuses (if necessary to zero), declaring low or if necessary zero bonuses, and if the circumstances warrant it, removing part or all of nonvested balances. The nature and extent of the action that would be taken will depend on the severity of the decline in asset values and the circumstances at that time.

The investment resilience CAR is the single most significant component of the company's CAR. The calculation of this component is based on the adverse investment scenario specified in SAP 104 occurring at the valuation date, offset by the management actions assumed to be taken by the company to reduce policy liabilities under these circumstances. The investment scenario includes assuming a 30% decline in equity values, a 20% decline in foreign currency denominated assets other than equities, a 15% decline in property values and a 25% relative increase or decrease in fixed-interest yields to maturity and in real yields to maturity on inflation-linked bonds. The management action that is assumed to be taken is the minimum that the company would be willing to take under such conditions, and in assuming this action, the company does not limit itself to only taking this action under such circumstances.

The offsetting management actions that are assumed in calculating the CAR vary depending on circumstances at the valuation date. The following management actions have been assumed in calculating the CAR as at 31 December 2012, if asset values had declined as specified as at 31 December 2012, and had not subsequently recovered:

- Future bonus rates would have been reduced by 4% per year in each of the following three years for Absolute Smoothed Growth and Absolute Stable Growth products.
- Future bonus rates would have been reduced by 3.8% per year in each of the following three years for Mass Foundation Cluster products.
- Future bonus rates would have been reduced by 1.5% per year in each of the following three years for products which only have vested bonuses (excluding with-profit annuities).
- Future bonus rates would have been reduced by 2% per year in each of the following three years for Platinum 2003 with-profit annuities.
- Future bonus rates would have been reduced by 1.5% per year in each of the following three years for all other with-profit annuities.
- Future bonus rates would have been reduced by 3.8% per year in each of the following three years for all other smoothed bonus products.

In respect of 2011 the following management actions were assumed :

- Future bonus rates would have been reduced by 5% per year in each of the following three years for Absolute Smoothed Growth and Absolute Stable Growth products.
- Future bonus rates would have been reduced by 4.5% per year in each of the following three years for Mass Foundation Cluster products.
- Future bonus rates would have been reduced by 3% per year in each of the following three years for products which only have vested bonuses (excluding with-profit annuities).
- Future bonus rates would have been reduced by 3% per year in each of the following three years for Platinum 2003 with-profit annuities.
- Future bonus rates would have been reduced by 2.5% per year in each of the following three years for all other with-profit annuities.
- Future bonus rates would have been reduced by 5% per year in each of the following three years for all other smoothed bonus products.

The management actions assumed above have been approved by specific resolution by the board of directors.

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For the purpose of grossing up the intermediate ordinary capital adequacy requirements (IOCAR*) to determine the ordinary capital adequacy requirements (OCAR*), it has been assumed that assets backing the capital adequacy requirements are invested 12.5% in local equities, and 87.5% in local cash (December 2011: 12.5% local equities and 87.5% local cash).

The OCAR* exceeded the termination capital adequacy requirement (TCAR*), and thus the capital adequacy requirements have been based on the OCAR*.

(* As defined by SAP 104)

41.6. Changes to valuation assumptions (published basis)

Various actuarial assumption changes have been made which resulted in a net increase in the value of liabilities of R 343 million (2011: R286 million increase in liabilities). This is mainly due to economic assumption changes, which increased liabilities by R580 million. Regulatory changes in taxation increased liabilities by R247 million. A review of mortality and disability assumptions across various products reduced liabilities by R128 million in aggregate. Other operating assumptions have also been reviewed, resulting in a reduction in liabilities of R77 million in aggregate. Lastly, various methodology changes, management actions and error corrections reduced liabilities by R280 million in aggregate. The assumption changes exclude the impact on new business sold in 2012, as this is valued on the new basis.

42. Events after the reporting period

Subsequent to the end of the financial year the Company initiated a process to transfer approximately R12 billion of the company's directly held investment property into a newly established special purpose vehicle. Transfers are expected to be completed during 2013.

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Employment equity report

Employment equity report

The table below sets out the staff profile of the Old Mutual Group in South Africa, excluding Nedbank and Mutual and Federal, across the different race groups (African, Coloured, Indian, and White) as at 31 August 2012. The employment equity data formed part of the annual declaration to the Department of Labour and in compliance with Section 21 of the Employment Equity Act 55 of 1998.

	Male				Foreign Female nationa				_		
Occupational levels	Α	С	T	W	Α	С	T	W	M	F	Total
Top management	2	-	-	1	-	-	1	2	1	1	8
Senior management	68	79	59	432	48	56	32	155	38	11	978
Professionally qualified and experienced specialists and mid-management	212	267	123	618	128	261	99	520	27	13	2 268
Skilled technical and academically qualified workers, junior management, supervisors, foremen, and superintendents	2 217	1 132	328	1 067	2 850	1 455	327	1 202	51	40	10 669
Semi-skilled and discretionary decision making	242	312	17	21	690	582	66	148	3	1	2 082
Unskilled and defined decision making	35	16	3	17	66	38	3	41	2	2	223
Total permanent	2 776	1 806	530	2 156	3 782	2 392	528	2 068	122	68	16 228
Temporary employees	40	59	4	30	88	78	6	46	_	3	354
Grand total	2 816	1 865	534	2 186	3 870	2 470	534	2 114	122	71	16 582

The following table indicates the total number of employees with disabilities only at the various occupational levels:

	Male				Female				Foreign national		
Occupational levels	Α	С	I	W	Α	С	I	W	M	F	Total
Top management	-	-	-	-	-	-	_	-	-	-	-
Senior management	-	5	-	4	1	1	-	1	2	-	14
Professionally qualified and experienced specialists and mid-management	6	5	2	19	1	13	-	9	-	-	55
Skilled technical and academically qualified workers, junior management, supervisors, foremen, and superintendents	11	36	5	25	20	42	9	43	1	-	192
Semi-skilled and discretionary decision making	8	22	1	3	14	25	1	9	-	-	83
Unskilled and defined decision making	21	10	3	17	12	18	3	41	2	2	129
Total permanent	46	78	11	68	48	99	13	103	5	2	473
Temporary employees	1	1	-	1	2	-	-	1	-	-	6
Grand total	47	79	11	69	50	99	13	104	5	2	479

Note: Racial categories: A - African; C - Coloureds; I - Indians; W - Whites; Gender categories: M - Male; F - Females

Further details, together with the 2012 report, can be found in the Old Mutual Sustainability report.