



OLD MUTUAL WEALTH (“OMW”) CAPITAL MARKETS SHOWCASE

15 NOVEMBER 2017



Disclaimer

This presentation may contain certain forward-looking statements with respect to certain of Old Mutual plc's and Old Mutual Wealth's plans, current goals and expectations relating to its future financial condition, structure, performance, cash flows, costs and results. It should be read in conjunction with the RNS announcement published today in respect of this presentation.

By their nature, all forward-looking statements involve risk and uncertainty because they relate to future events and circumstances which are beyond Old Mutual plc's control including amongst other things, international and global economic and business conditions, market related risks such as fluctuations in interest rates and exchange rates, the policies and actions of regulatory authorities, the impact of competition, inflation, deflation, the timing and impact of other uncertainties of future acquisitions or combinations within relevant industries, as well as the impact of tax and other legislation and other regulations in the jurisdictions in which Old Mutual plc and its affiliates operate. As a result, Old Mutual plc's actual future financial condition, performance and results may differ materially from the plans, goals and expectations set forth in Old Mutual plc's forward looking statements.

Where this presentation makes reference to the proposed future structure of the group through the previously announced plans for a managed separation of the group, your attention is specifically drawn to the fact that such a separation is highly complex and subject to change as a result of factors such a stakeholder consent, regulatory conditions and / or the readiness of the underlying businesses. Old Mutual plc is taking appropriate legal and financial advice and there can be no certainty as to the nature of the final outcome.

The financials in this presentation are unaudited. Please refer to the detailed basis of preparation in Appendix.

Old Mutual plc undertakes no obligation to update the forward-looking statements contained in this presentation or any other forward-looking statements it may make.

Nothing in this presentation shall constitute an offer to sell or the solicitation of an offer to buy securities.

Update on managed separation

- ✓ **Material progress made, OMW and OML on track to list in 2018**
- ✓ **OML to retain 19.9% strategic minority stake in Nedbank, post the unbundling**
- ✓ **Recent corporate finance execution**
 - ✓ Completion of second tranche of OMAM shares to HNA
 - ✓ Completion of Kotak sale
 - ✓ Further reduction in plc debt ongoing
- ✓ **Positive engagement with regulators, the part of the process we do not control**

Agenda

Introduction

Bruce Hemphill

Strategic Overview

Paul Feeney

Advice & Wealth Management

Advice

Paul Feeney

OMW Investors

Andy Thompson

Quilter Cheviot

Paul Simpson

Martin Baines

Wrap-up and Q&A

Paul Feeney

Break

Wealth Platforms

Paul Feeney

UK Platform and Heritage

Steven Levin

International

Peter Kenny

Wrap-up and Q&A

Paul Feeney

Break

Financials

Tim Tookey

Wrap-up and Q&A

Paul Feeney

Introduction: OMW is a leading UK wealth manager

Business snapshot

- ✓ Leading UK and cross-border wealth manager with £100bn+ of customer assets
- ✓ Providing advice-led investment solutions to affluent customers in the UK and selected international markets
- ✓ Multi-asset is at core of our proposition, delivering peer leading investment solutions to retail clients
- ✓ Transformed over last five years through acquisitions and disposals, with further opportunities to deliver scale benefits

Business Mix

AuMA¹ / Advisers

H1 2017

Advice & Wealth Management (AuM)	Intrinsic & Private Client Advisers ("PCA")	1,582 RFPs ²
	Quilter Cheviot	£22.5bn AuM
	OMW Investors	£14.2bn AuM
Wealth Platforms (AuA)	UK Platform ³	£45.9bn AuA
	International	£17.8bn AuA
	Heritage	£15.6bn AuA
Other (AuM)	OMGI Single Strategy	£23.5bn AuM

1. Assets under Management and Advice

2. Restricted Financial Planners

3. Excludes AuA captured in International Platform sourced from UK Platform

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OMW: A unique combination of capabilities and scale

Vision to be the leading UK wealth manager

Key financial metrics (H1 2017¹)

Based on perimeter and normalised position²

Customers	900k+
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Assets under Management and Administration³	£107bn
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NCCF³ (NCCF Excluding Heritage)	£3.7bn
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Adjusted Operating Profit (FY 2016 AOP pre-tax £m)	£208m
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Attractive proposition

- 1 Purpose built, full service wealth manager delivering good customer outcomes**
- 2 Leading positions across one of the world's largest wealth markets with strong structural growth drivers**
- 3 Multi-channel proposition and investment performance driving integrated flows and long term customer relationships**
- 4 Attractive top-line growth and the opportunity for operating leverage**
- 5 Strong balance sheet post-separation and improving cash generation drives shareholder returns**

1. Unless stated otherwise

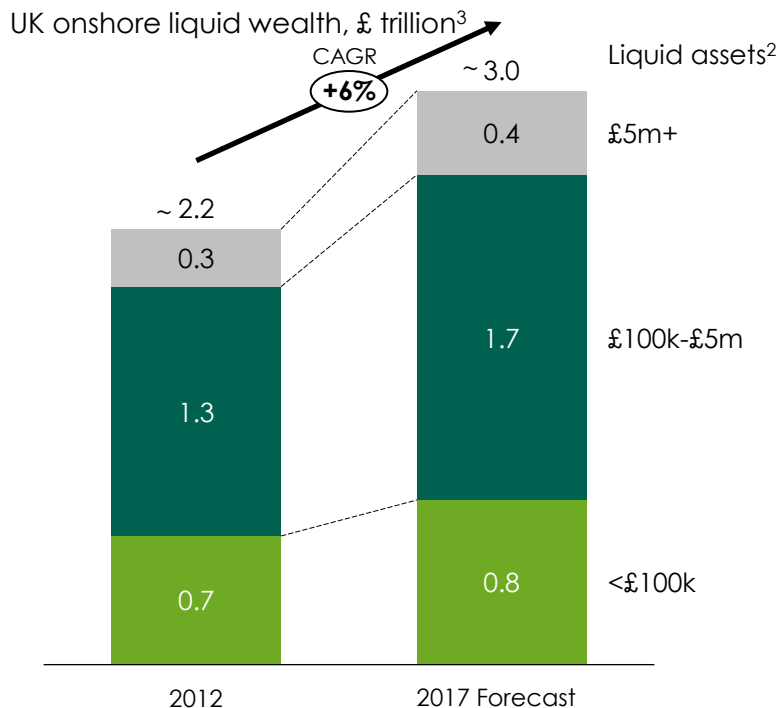
2. Excludes OMGI Single Strategy, Italy, SA branches and Heritage fee restructuring. Further detailing of adjustments in appendix

3. Both net AuMA and flows after intra-group elimination

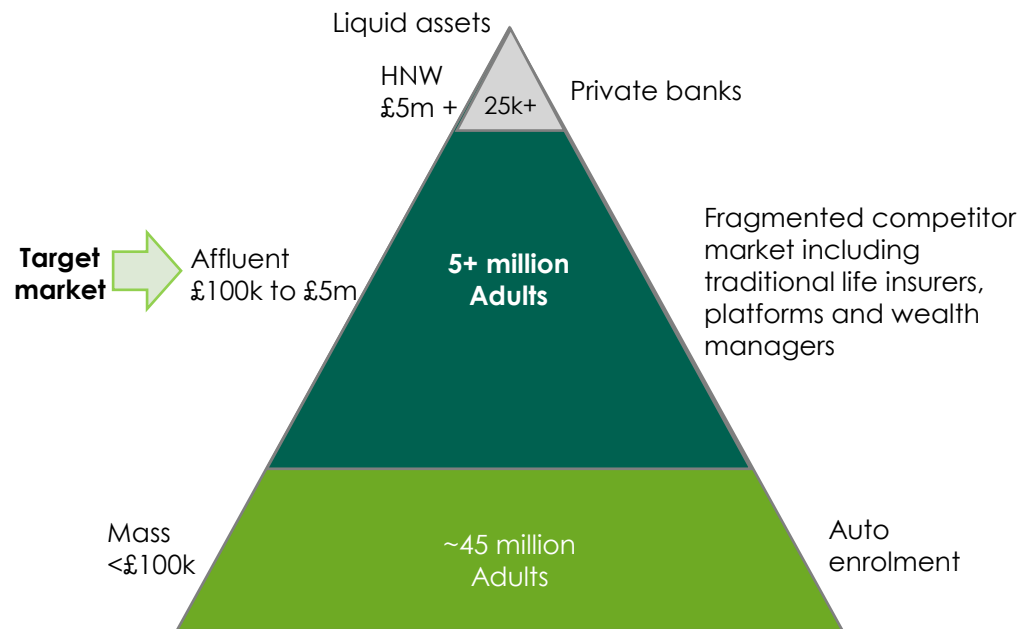
First strategic decision: where to play?

We chose to focus on affluent customers in the UK Wealth Market¹

Large and growing UK wealth market



Advice-led proposition for affluent market



Source: Global Data Financial, Wealth in the UK: Sizing the Market Opportunity March 2017

1. Along with our international platform in Isle of Man to support UK customers and as an adjacent diversifier.

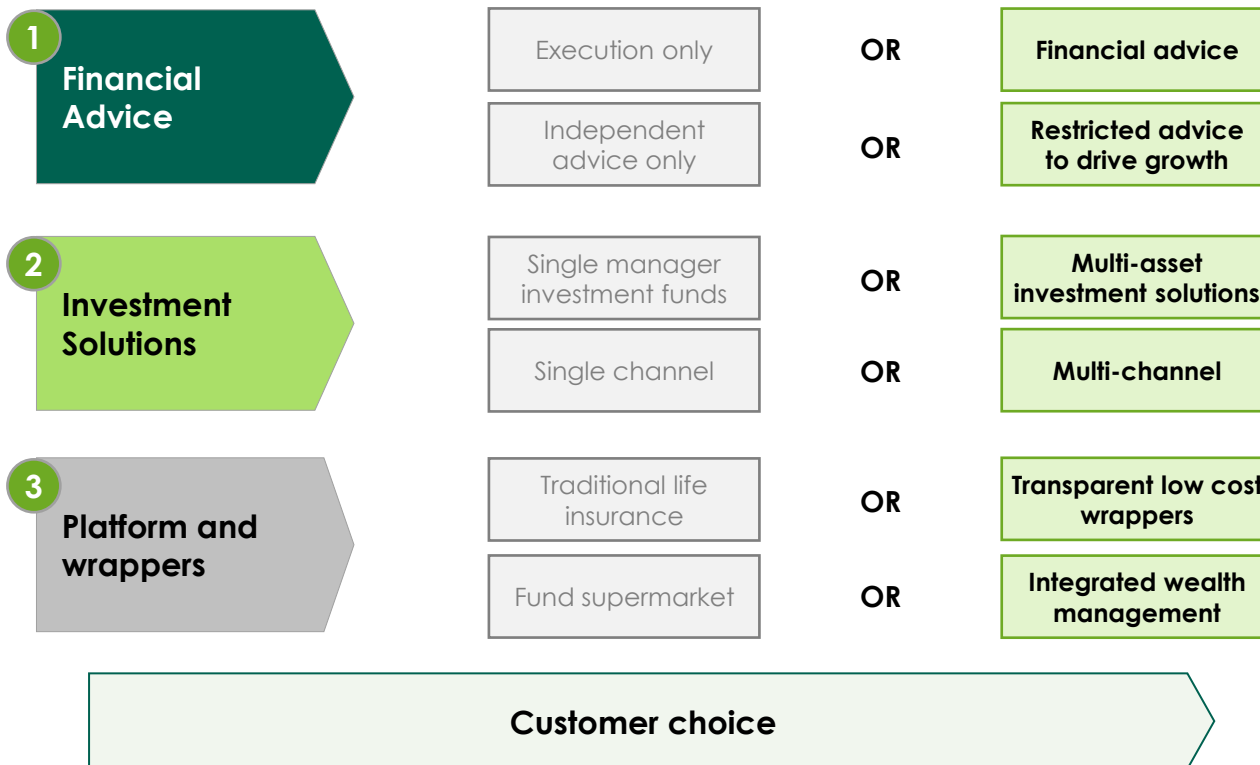
2. Liquid assets includes cash/deposits, ordinary stocks and shares, government and other bonds and other collective investment schemes.

3. Market numbers are round

Second strategic decision: how to play?

Business model built around customer needs

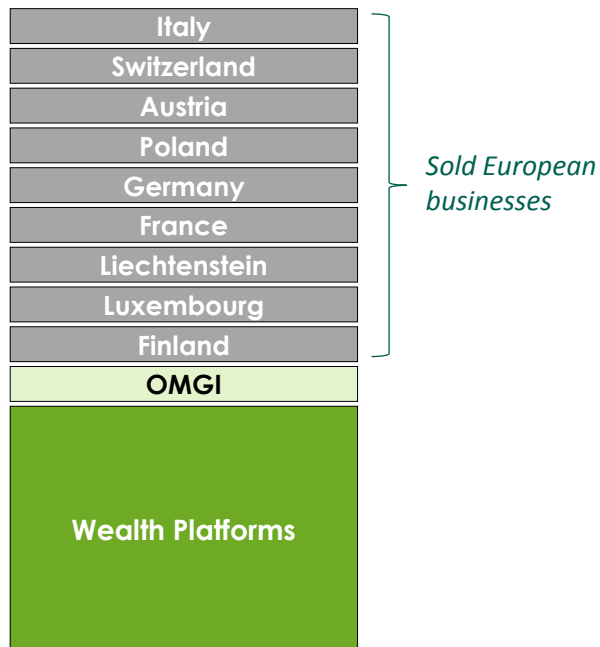
Strategic decisions



OMW transformed over last five years

UK focused multi-channel wealth business

A traditional UK & European life assurer



2012

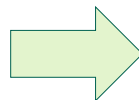
OMW transformed over last five years

UK focused multi-channel wealth business

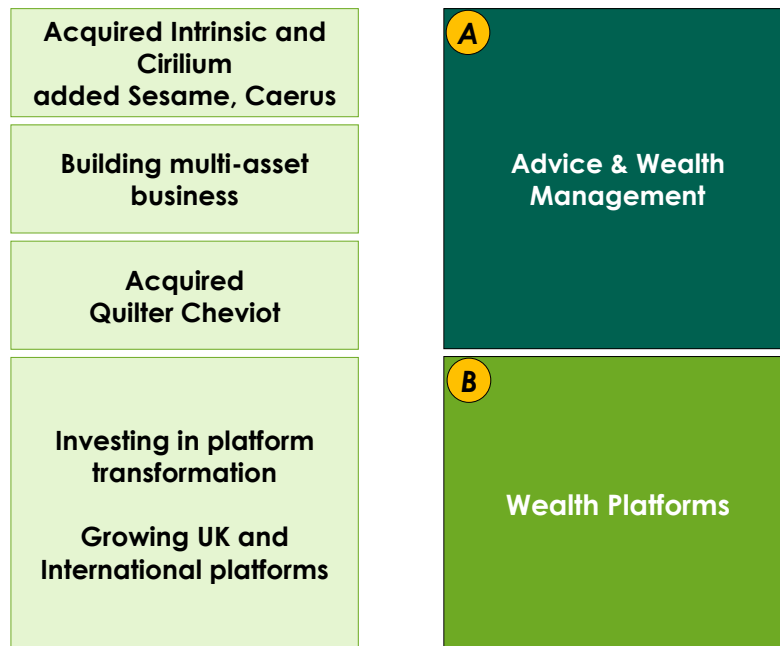
A traditional UK & European life assurer



2012



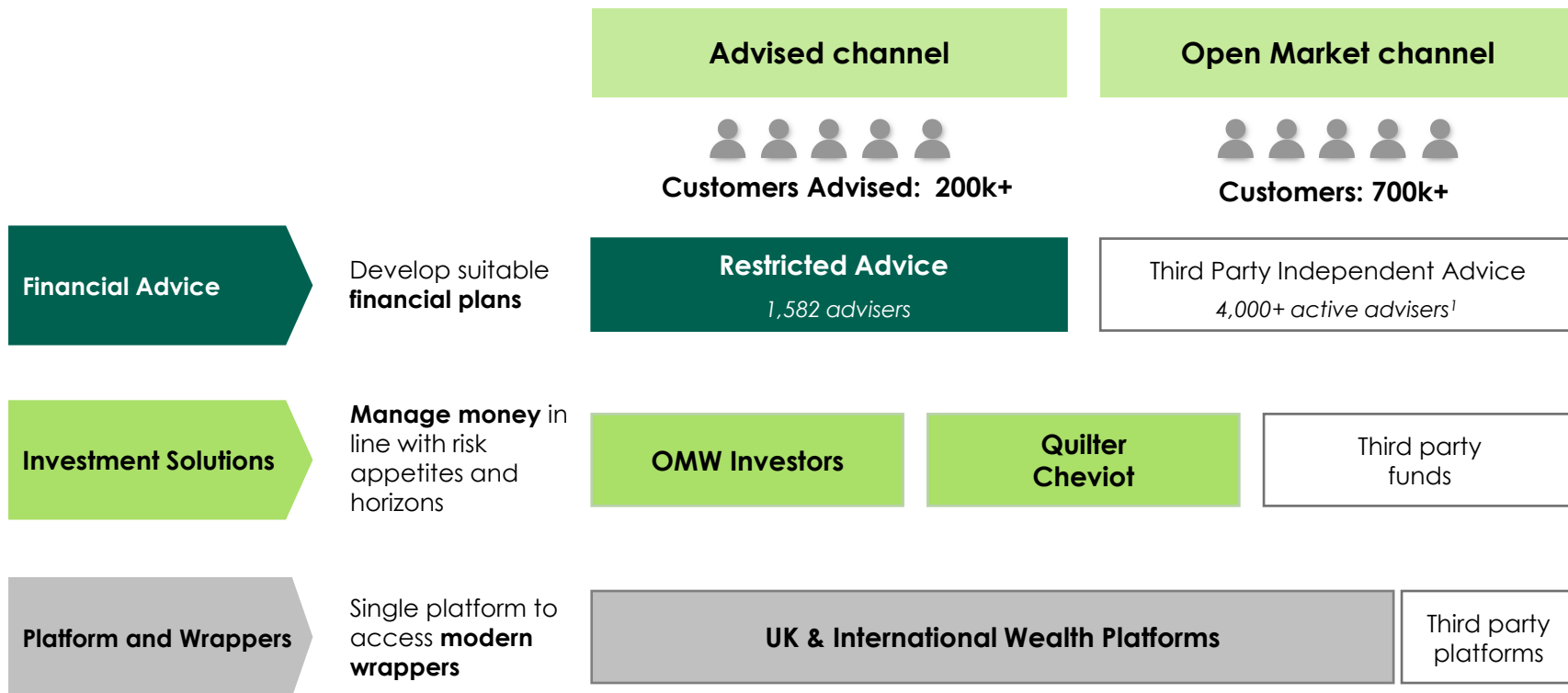
A modern integrated UK wealth manager



2017 Onwards

OMW multi-channel full service wealth model is different

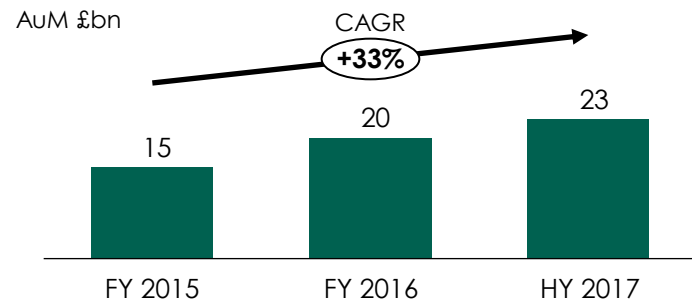
Designed for customer choice



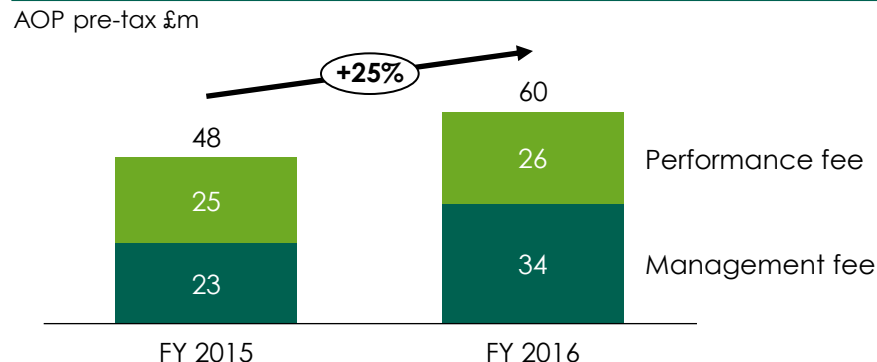
OMGI single strategy less aligned with OMW model

Attractive, high growth business, more reliant on global wholesale distribution

High growth business

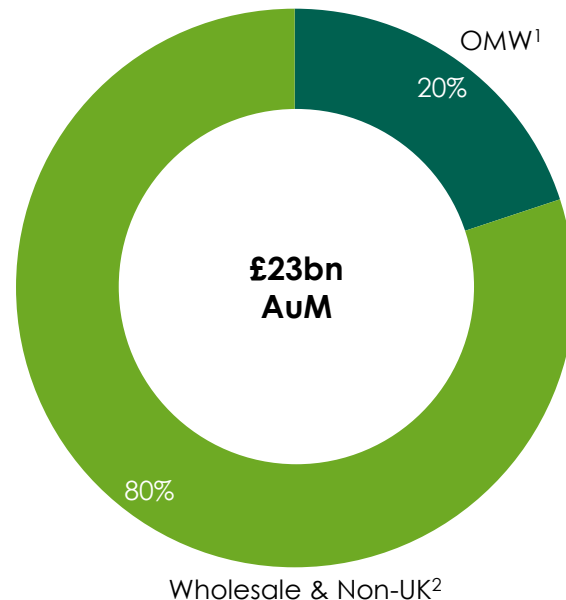


Performance fees significant proportion of profit



Reliant on wholesale market

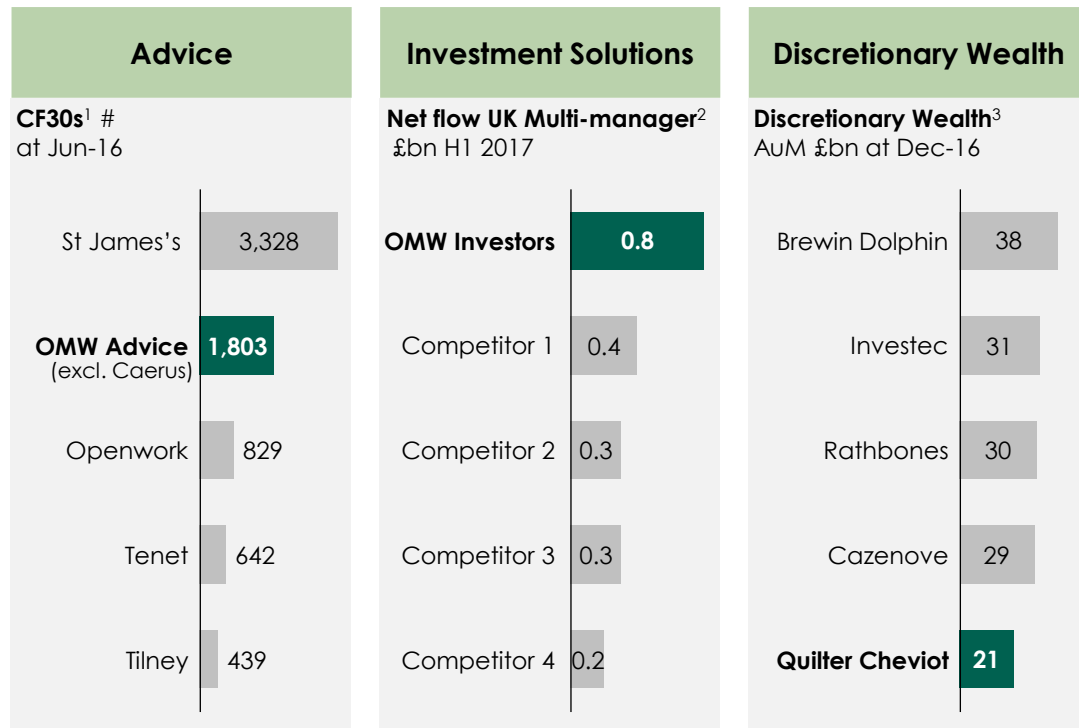
AuM H1 2017 £bn



OMW has leading positions across segments

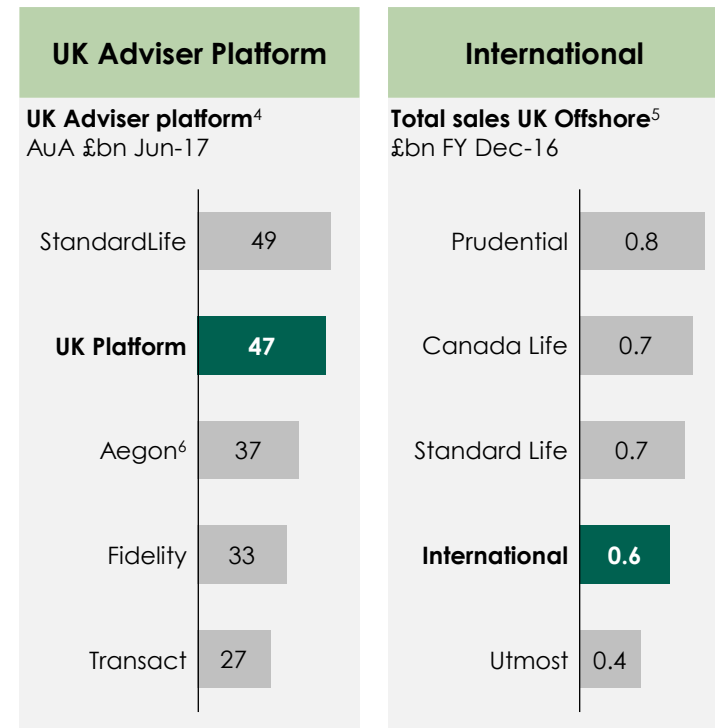
A

Advice & Wealth Management



B

Wealth Platforms



1. Source: Financial Times' top 100 Financial Advisers 2016. OMW Advice includes Intrinsic

2. Source: Pridham report Q2 2017.

3. Source: Private Asset Managers 2017 report (excluding banks and St James's Place)

4. Source: Fundscape Q2 2017 (based on retail advised AuA)

5. Source: ABI UK offshore market Q2 2017

6. Source: Aegon figures include Aegon + Cofunds

Well positioned for structural market growth

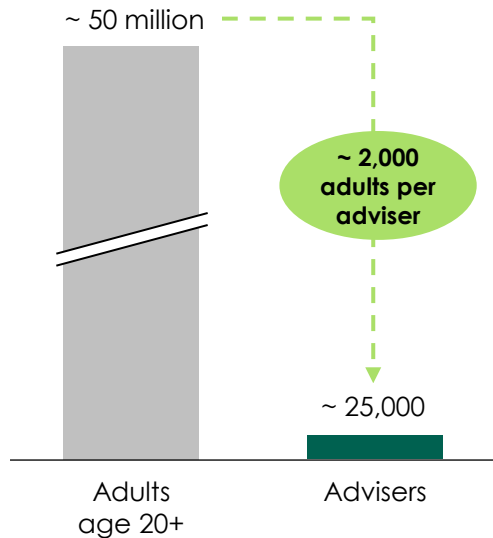
Advice, investment solutions, platform consolidation and retirement

i

Financial advice is relatively scarce

UK professional services

Number of adults 2016¹

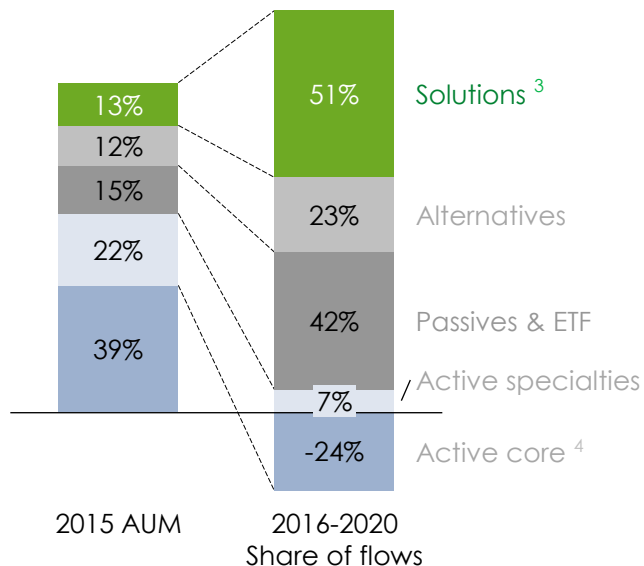


ii

Strong growth in investment solutions forecast

Forecast global asset management flows

Percent of total AuM²

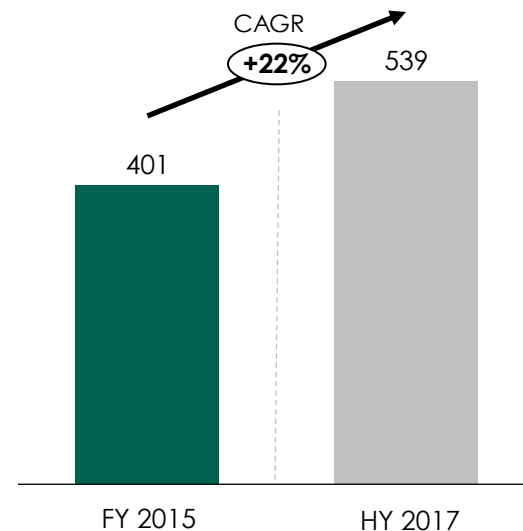


iii

Pensions and investments consolidating onto platforms

Total UK platform market

AUA £bn⁵



1. Source: ONS; APFA

2. Source: BCG Global Asset Management 2016 - Doubling down on data

3. Note: Solutions includes absolute return, target date, global asset-allocation, flexible, income, and volatility funds; LDIs; and multi-asset and traditional balanced products

4. Note: Active core includes actively managed domestic large-cap equity, domestic government and corporate debt, money market and structured products

5. Source: Fundscape

Driving growth and revenues through integrated flows

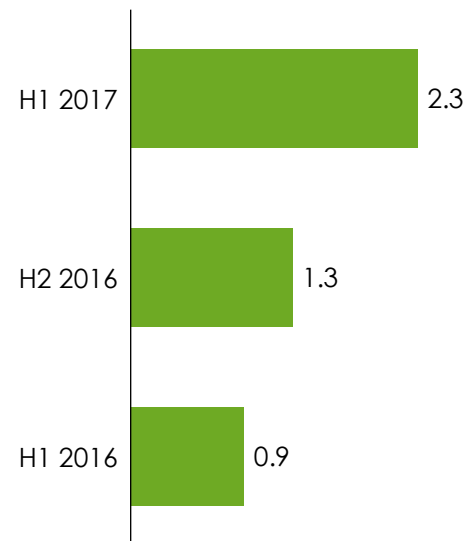
Integrated flows

Half years £bn¹

Net Flows	H1 2016	H2 2016	H1 2017
Advice to OMW Investors	0.4	0.6	1.1
Advice to OMW Platform	0.4	0.4	0.5
Platform to OMW Investors	-	0.3	0.5
Advice & Platforms to QC	0.1	-	0.2
Total integrated	0.9	1.3	2.3
QC Direct	0.3	0.4	0.4
Platforms to third party funds	1.1	1.4	2.0
Heritage outflows in OMW Investors	(0.2)	(0.3)	(0.1)
Eliminations	(0.1)	(0.4)	(0.9)
Total net flows	2.0	2.4	3.7

Integrated

Half years £bn¹



Focus on delivering good customer outcomes

Helping customers create financially secure futures “prosperity” for customers

Advice

Financial planning

- ✓ Over 200k Advised customers with ongoing fees
- ✓ Strong performance of advised investment solutions
- ✓ Low levels of customer complaints

Wealth Management

Investment solutions and discretionary management

- ✓ Quilter Cheviot investment performance first and second quartile over five and ten years¹
- ✓ 70% of OMW Investors funds above peer median for last 3 years²
- ✓ Majority of Quilter Cheviot customers with firm for five years and more

Wealth Platforms

Suitable products and wrappers

- ✓ UK Platform, over 70% of advisers regard OMW as primary or secondary platform³
- ✓ Winning awards for service
- ✓ FNZ Platform transformation program will significantly enhance offering
- ✓ Over half of UK Platform customers with firm for more than five years

1. Source: ARC Private Client Index Quartile ranking, June 2017

2. Source: Internal OMGI performance report

3. Source: UK Adviser Platform guide, Issue 30, May 2017

Significant opportunities for future growth in flows

5%+ of opening AuMA net flow objective¹

Capture existing share of growing market

Increase number of advisers and adviser productivity to enhance integrated flows

Broaden range of solutions at OMW Investors & Quilter Cheviot to attract flows

Platform Transformation to materially enhance UK platform offering and drive NCCF

Increase integration – Advice and International to Quilter Cheviot and OMW Investors

Focus on risk management, strong governance and clear risk appetite

Key risks

Examples

Risk framework

Market & Geopolitical

- Brexit
- Market risk with equity markets at highs

- UK focus, EU passporting immaterial
- Diversified AuMA with solutions focus
- International revenues lower market correlation
- Capital held for stressed economic scenario

Regulatory change and conduct

- MiFID 2, GDPR, PRIIPS, Asset management market study, Platform market review
- Changing government policy, including remediation risk

- Regulatory compliant model
- Continuous monitoring of regulatory change
- Strong investment and risk processes
- Investment in risk management

Operational and investment performance

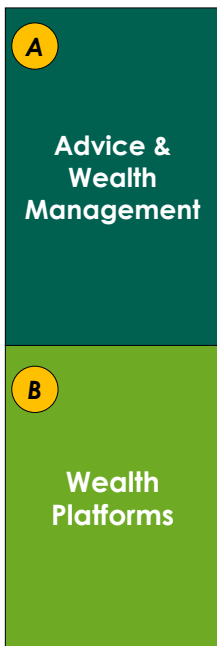
- Investment performance risk
- Business conduct, including advice and conflict; delivering on customer outcomes
- Technology resilience, development and info security
- Management of talent in people business

- Additional hires and spend for current change
- Platform 'adopt' not 'adapt' model
- New senior management additions
- Investment in technology and cyber security

Business transformation still ongoing

Profitability and operating margin opportunity

Ongoing transformation

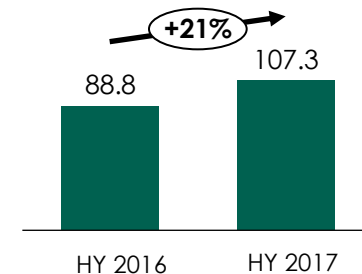


- Focus on serving our customers
- Further integration of businesses
- Platform transformation
- Managed separation / listing, capital and liquidity requirements

2017

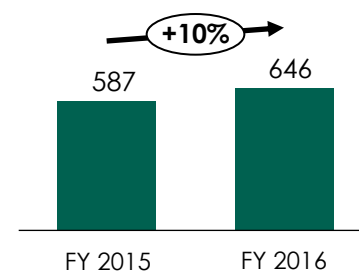
AuMA growth

£bn



Revenue growth

£m



Targeting operating margin improvement

Operating margin



Our exciting future

A unique combination of capabilities, scale and market position

- ✓ Purpose built, **full service wealth manager** delivering good customer outcomes
- ✓ Leading positions across one of the world's **largest wealth markets** with strong structural growth drivers
- ✓ **Multi-channel proposition** and **investment performance** driving **integrated flows** and long term customer relationships
- ✓ Attractive **top-line growth** and the **opportunity for operating leverage**
- ✓ **Strong balance sheet** post-separation and **improving cash generation** drives shareholder returns

Brand update



OLDMUTUAL
WEALTH



Quilter

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Reduced number of segments moving forward

Simplifying disclosure to align with future wealth model

New segments	A Advice & Wealth Management H1 2017 AuM ¹ : £38bn ²	B Wealth Platforms H1 2017 AuA ¹ : £79bn	Corporate HO	Other H1 2017 AuM ¹ : £23bn
Old segments Change from previous reporting	Advice (previously in UK Other)	UK Platform	HO costs	OMGI Single Strategy
	Quilter Cheviot	International	Managed separation + standalone costs	
	OMGI Multi-asset (OMW Investors)	Heritage (includes remainder of UK Other)	External financing cost (on Go-Forward basis)	
Other adjustments / Comments	Excludes Quilter Cheviot in 2 months of 2015	Excludes South Africa branches previously reported in International	Head Office costs previously reported in BUs now aggregated separately	

Advice & Wealth Management: our experienced leadership



Andy Thompson

- Appointed CEO of Advice in 2015
- Joined Intrinsic in 2012



Paul Simpson

- Appointed CEO of OMW Investors in 2017
- Joined Old Mutual in 2006

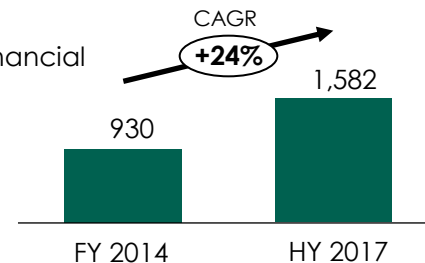


Martin Baines

- Appointed CEO of Quilter Cheviot in 2003
- More than 20 years of investment management experience

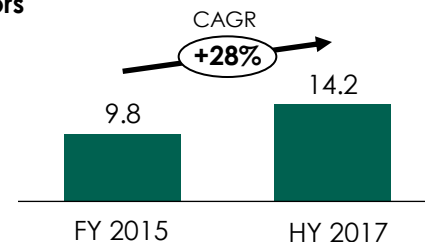
Advice

Restricted Financial Planners¹



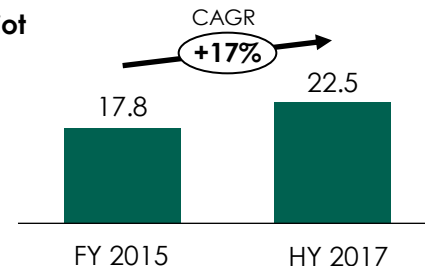
OMW Investors

AuM² £bn



Quilter Cheviot

AuM² £bn



1. Not including 446 Independent and 1,564 Mortgage and Protection advisers
 2. Excluding Intragroup eliminations

Advice

Andy Thompson



Highly Commended
Best Network 2016 and 2017
Money Marketing Awards



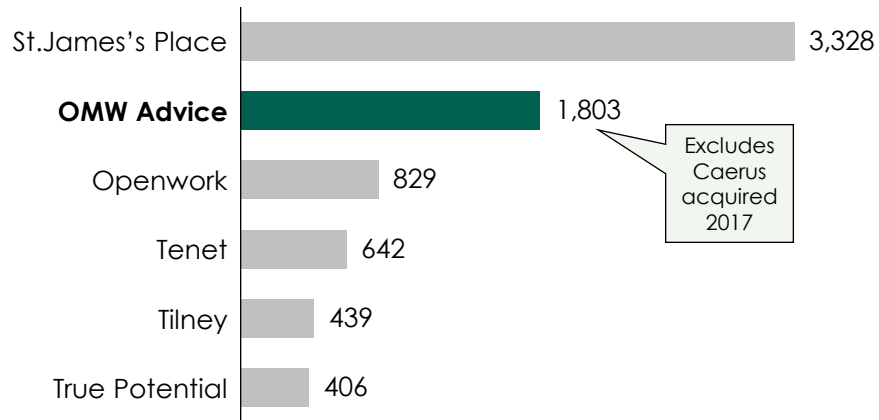
Winner
Best Network 300+ ARs 2015 and 2016
Mortgage Strategy Awards

UK's second largest advice business¹

Fast growing restricted financial planning business in the UK

A UK market leader in Advice

Number of CF30 advisers per firm June 2016 (Excluding M&P)¹

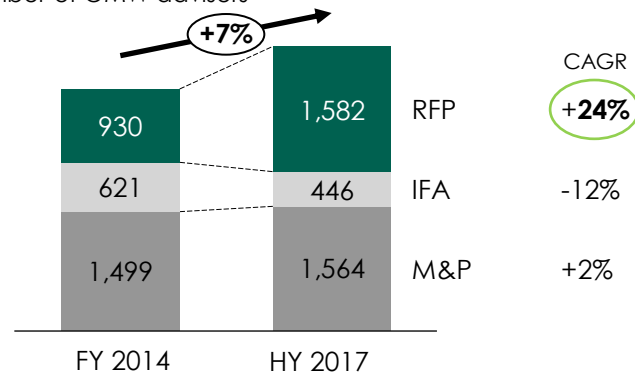


Key definitions:

- **CF30:** regulated financial advisers, including restricted and independent advisers
- **Restricted:** Recommends pre-approved/selected products
- **Independent:** Mandated to consider and recommend all types of retail investment products from all firms across the market
- **Network:** Appointed representative firms that trade under own brand but form part of advice network for regulatory, product and operational support

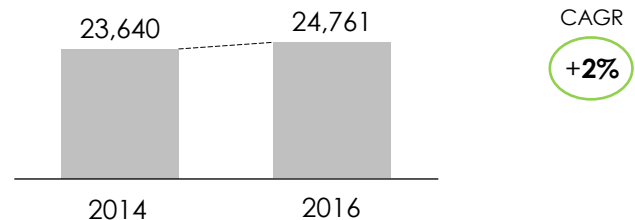
Adviser growth at OMW

Number of OMW advisers



CF30 advisers in the UK market²

Number of CF30 advisers



1. Based on number of CF30 advisers; Source: FT Top 100 Financial Advisers H1 2016. OMW Advice numbers refer to Intrinsic

2. Source: APFA The Financial Adviser Market in numbers 2016; Excludes M&P advisers

We offer three different advice models to serve customers

Model

Private Client Advisers (PCA)

- Launched in 2015 to align with Quilter Cheviot customer base
- Restricted advisers
- Employed by OMW under OMW PCA brand

Financial Advisers

- Alignment with OMW Investors serving affluent market
- Restricted and independent advisers
- Own branded firms within network

Mortgage & Protection Advisers

- Possible lead generation into financial advice
- Restricted and independent advisers
- Own branded firms within network

Metrics

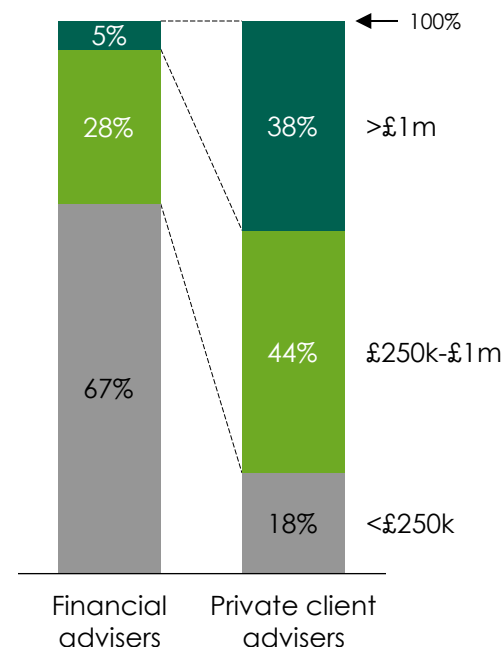
Advisers: **52 RFP**
PCA customers: **6k**
Target market: **£250k+**

Advisers: **1,530 RFP+ 446 IFA**
Financial advice customers: **200k+**
Target market: **£100k-250k**

Advisers: **1,564 M&P**
Mortgage volume²: **£15.8bn**

Customer segmentation

Holdings by customer¹



Note: Adviser and customer data are at June 2017

1. Wealth customers only – Restricted Platform holdings for Financial Advice and % AUM per category

2. Total amount of mortgage value placed with banks during 2016

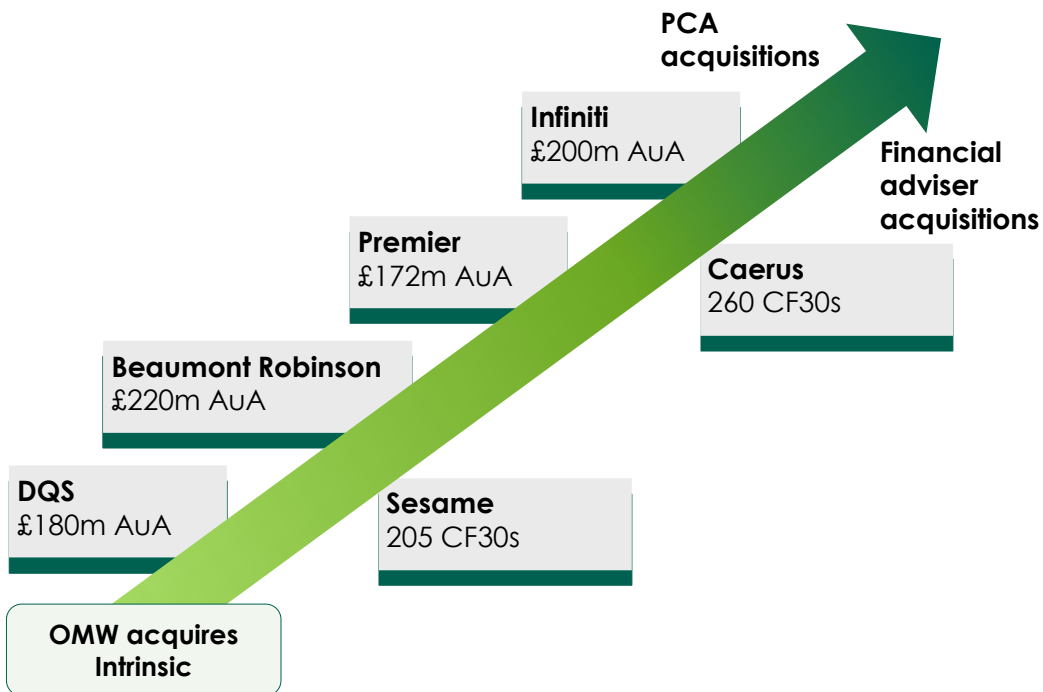
Why advisers choose to join and stay with us

- ✓ Stable and secure home
- ✓ Keeping advisers and customers safe
- ✓ Strong customer proposition
- ✓ Knowledge of advice and advice businesses
- ✓ Investment in technology and digital capabilities
- ✓ Supporting growth for advisers

Strong adviser growth through organic and acquisition

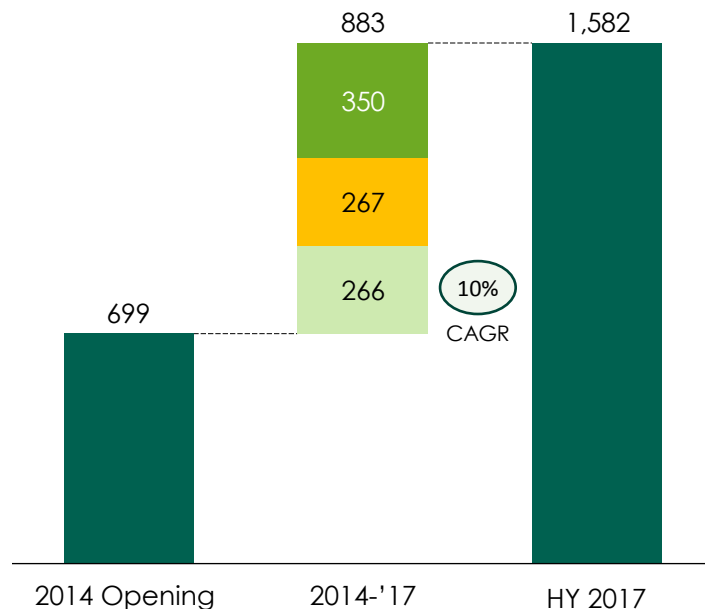
Inorganic growth of Restricted Financial Planners (RFP) growth

Key acquisitions



Growth of Restricted Financial Planners (RFP)

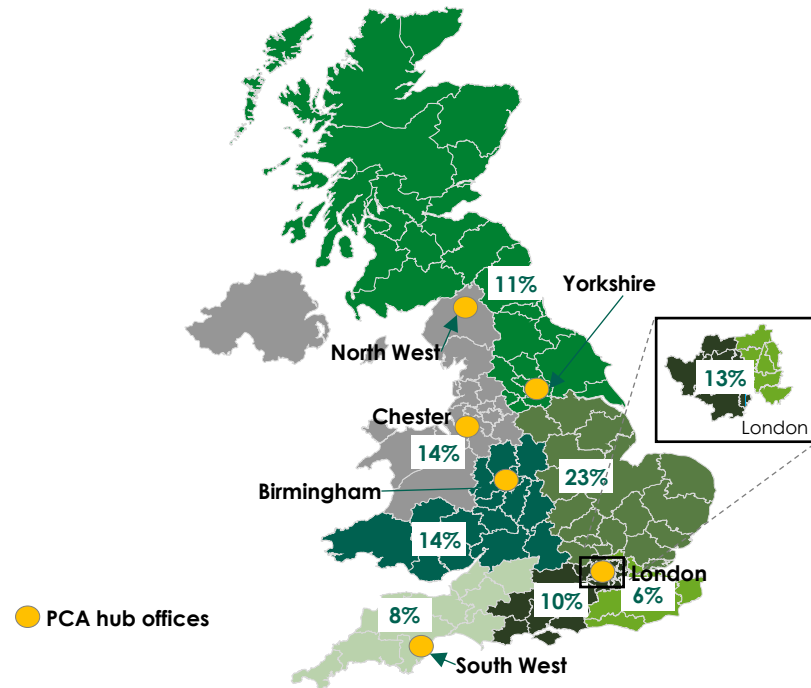
Restricted financial planner #'s



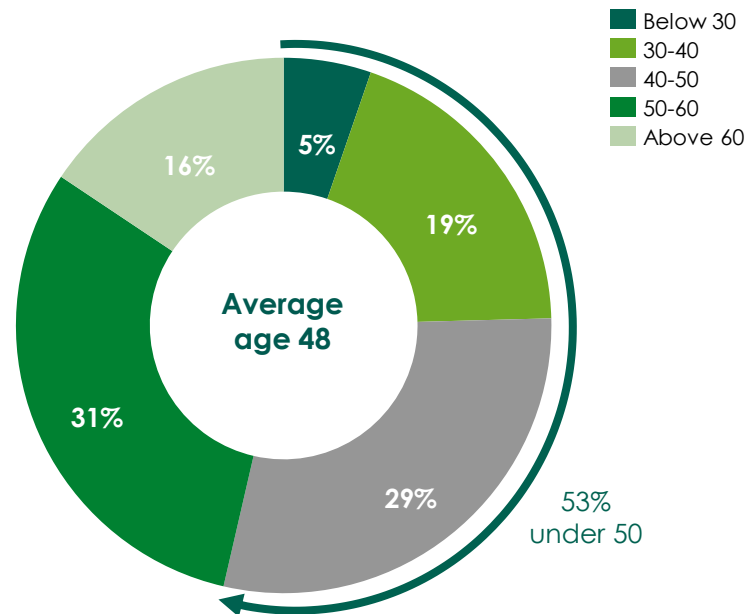
Acquisition
Transfer independent to restricted
Net organic recruitment

Attractive regional footprint and demographic of advisers

Geographic breakdown by adviser¹



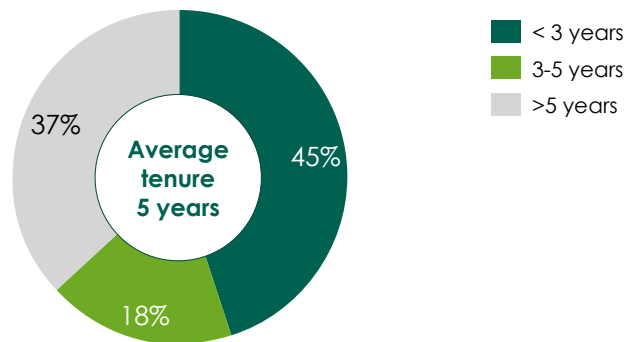
Adviser age²



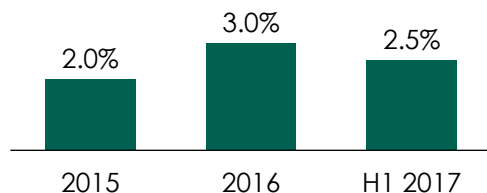
Focus on improving adviser productivity

Adviser experience a key driver of productivity

Tenure by Restricted Adviser¹

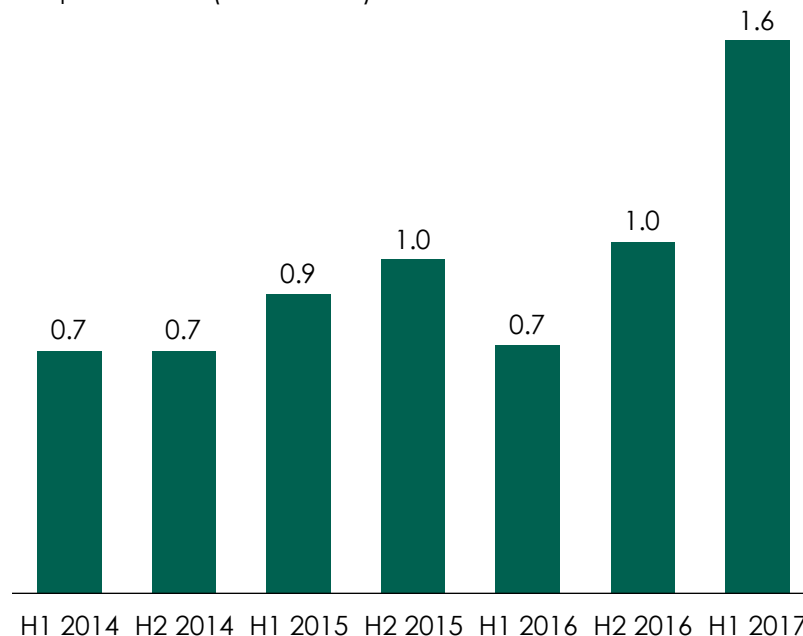


Restricted Adviser regretted attrition³



Productivity²

£m per Adviser (annualised)



1. Tenure as at H1 2017

2. NCCF per adviser into the integrated proposition including OMW Investors or Quilter Cheviot

3. The calculations are measuring the loss of RFPs when the business relationship between Advice and the firm which employs these advisers terminates, as a percentage of average RFPs in the same time period

The advice process

Seeking to secure the financial future of customers through long term relationships

Advice process

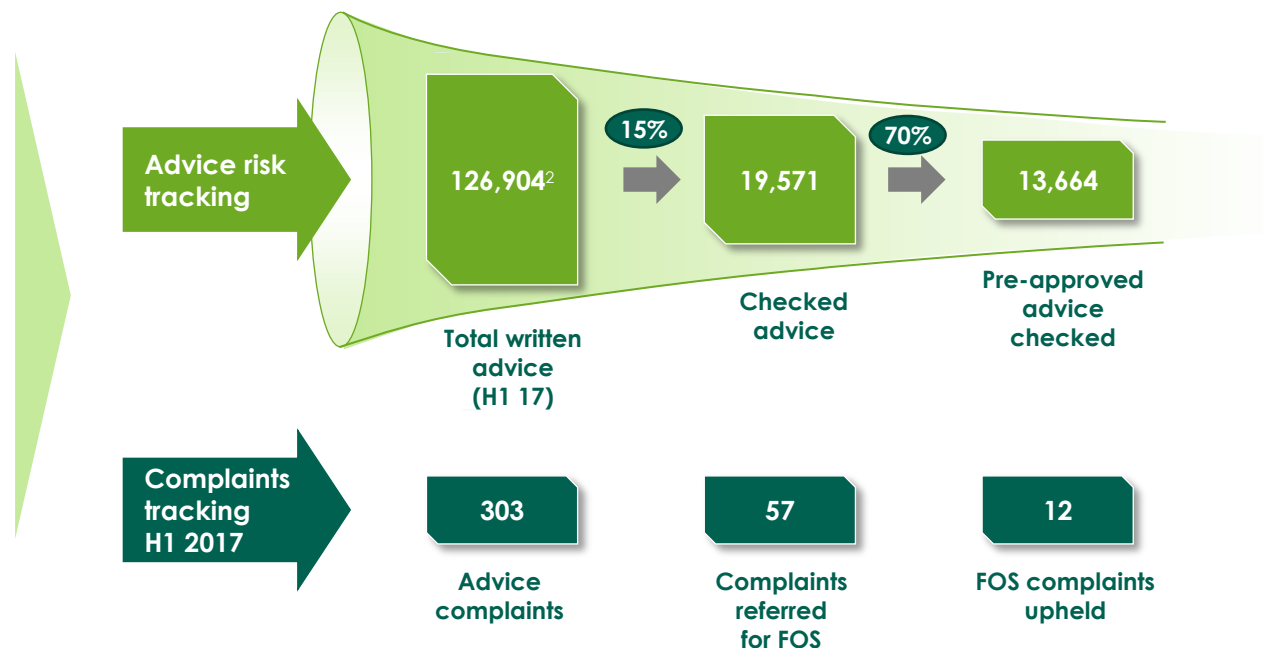


Delivering positive customer outcomes through effective risk management

Effective risk management...

- Robust adviser on-boarding and training process
- Ongoing training & assessment
- Independent oversight
- Managing conflict of interest
- Advice checks
- Pre-approval of high risk cases
- Ongoing customer reviews

...resulting in positive customer outcomes¹



...and tailored investment solutions

Value proposition for customers

Solutions to meet specific customer needs within defined risk parameters

Accumulation

Cirilium
Active

Creation

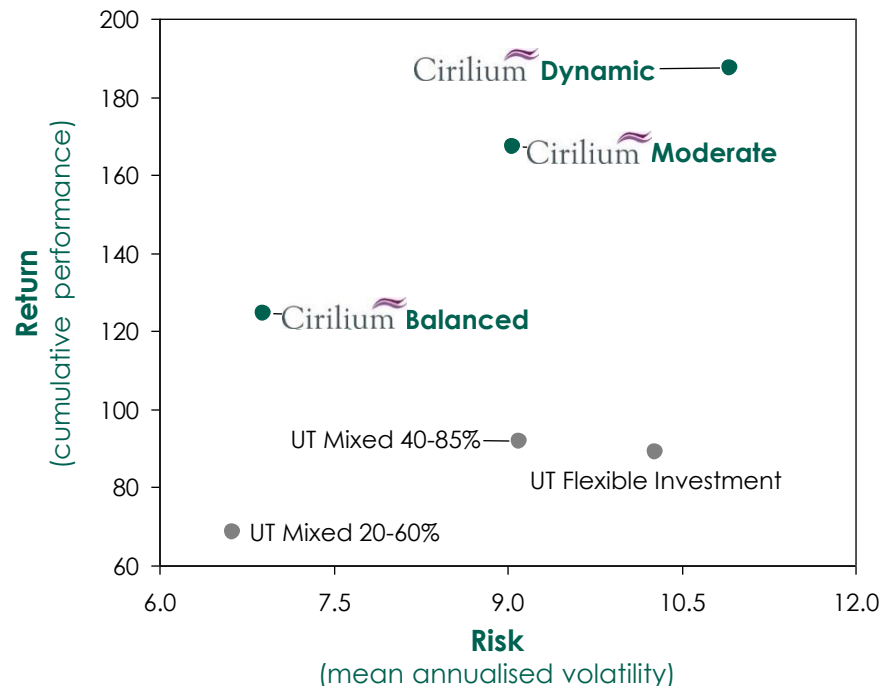
Cirilium
Passive

Decumulation

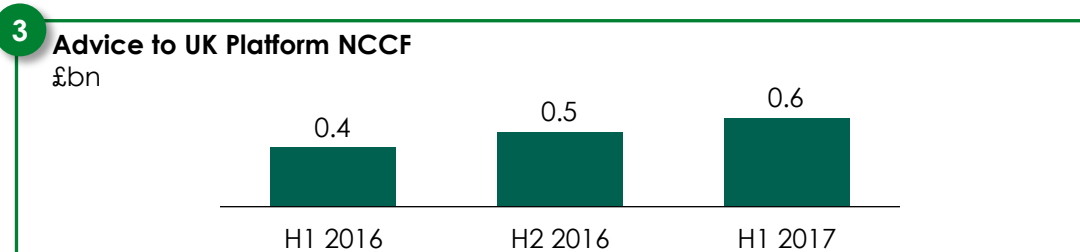
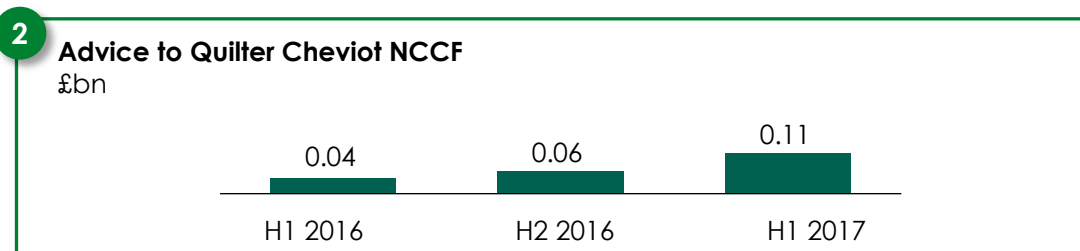
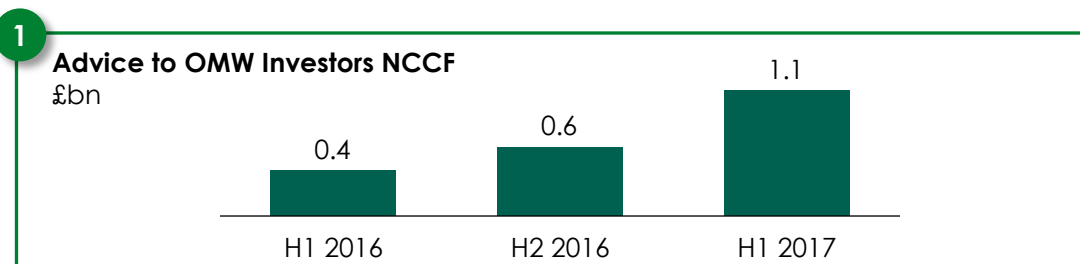
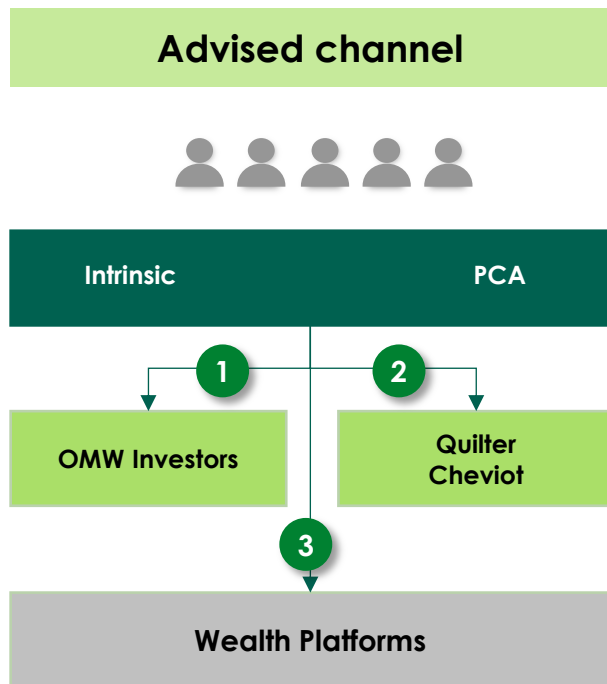
Generation

Cirilium performance¹

Performance and volatility, nine years to 30 September 2017



Growth in advice delivering integrated flows



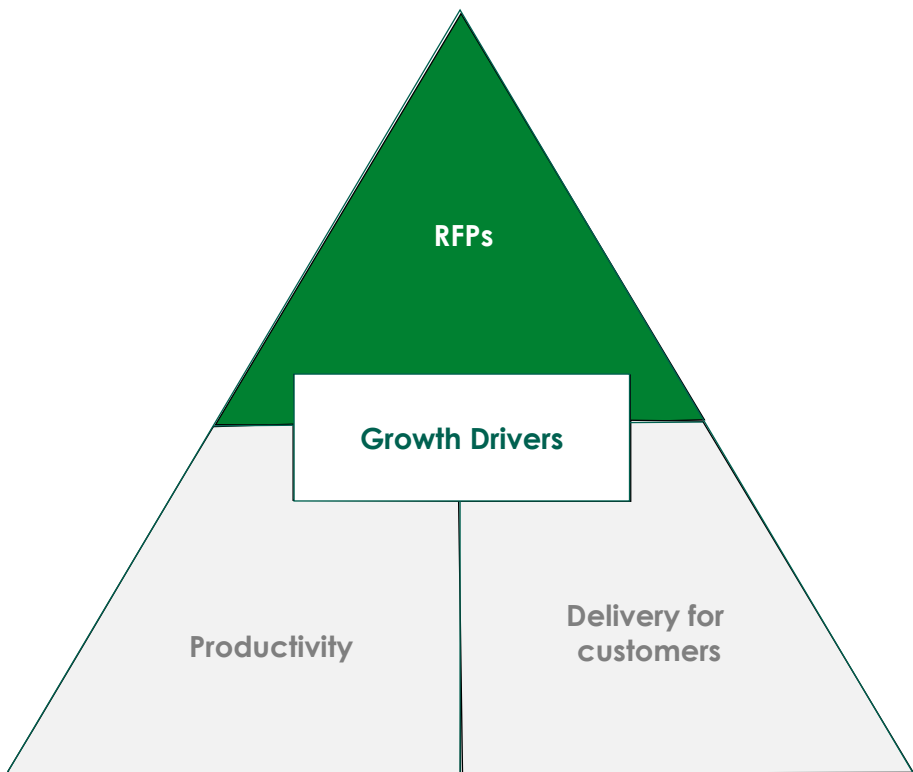
OMW multi-channel in practice: Birmingham office

Team alignment between PCAs and Quilter Cheviot investment managers



Opportunities to deliver further growth

Strategic focus on restricted financial planners, productivity and delivery to customers



RFPs

- ✓ Recruitment in a fragmented market
- ✓ Financial Adviser School
- ✓ Adviser retention

Productivity

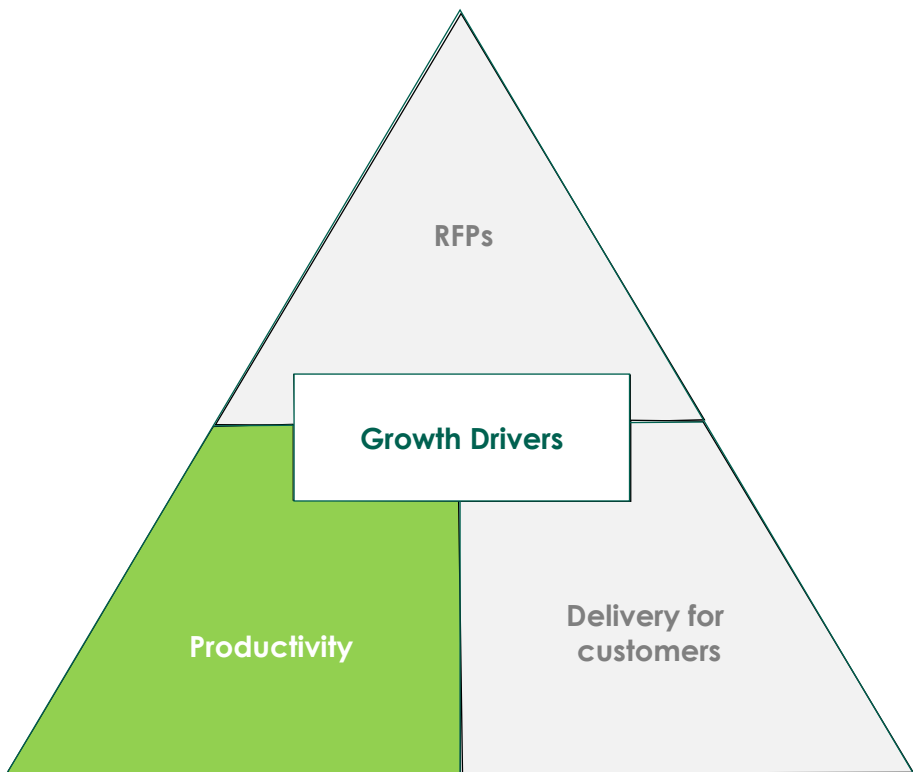
- ✓ Pension freedom
- ✓ Productivity growth
- ✓ PCA and Quilter Cheviot alignment

Delivery for customers

- ✓ Co-ordinated customer experiences
- ✓ Wide range of managed investment solutions
- ✓ Delivering value

Opportunities to deliver further growth

Strategic focus on restricted financial planners, productivity and delivery to customers



RFPs

- ✓ Recruitment in a fragmented market
- ✓ Financial Adviser School
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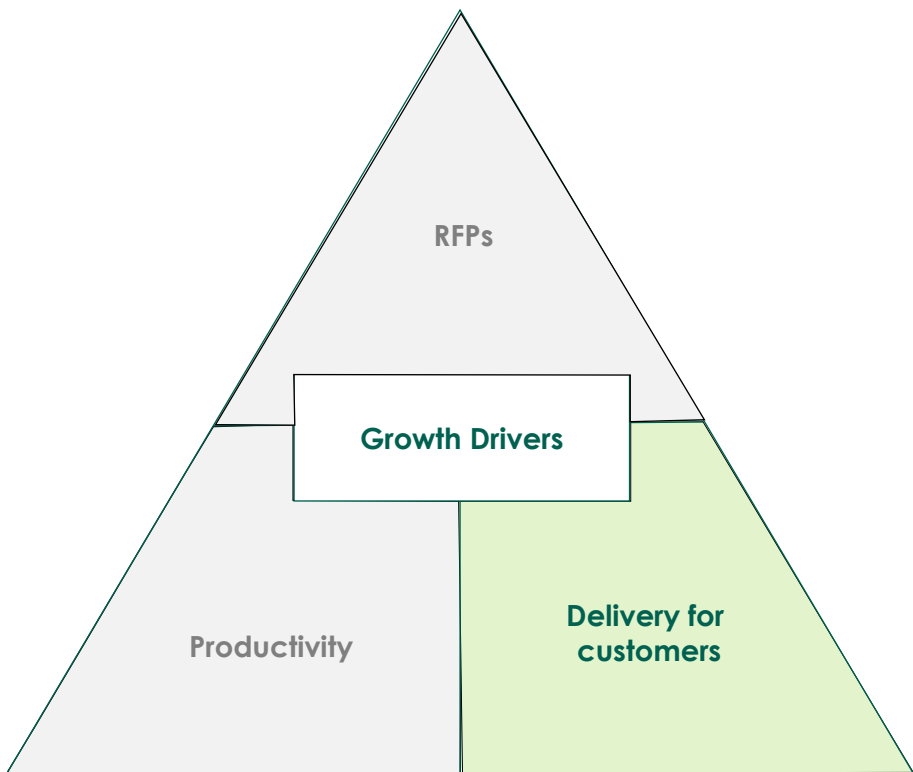
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RFPs

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Productivity

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Delivery for customers

- ✓ Co-ordinated customer experiences
- ✓ Wide range of managed investment solutions
- ✓ Delivering value

Key takeaways

Leading and growing integrated advice business that **delivers for customers**

- ✓ Market complexity continues to increase **demand for advice**
- ✓ **Capitalised on RDR** changes to secure a leading market position¹
- ✓ Well **controlled advice processes** delivering good customer outcomes
- ✓ **Maturing model** expected to deliver further growth
- ✓ **PCA alignment with Quilter Cheviot** should drive increasing discretionary flows
- ✓ Financial advisers deliver **strong integrated flows** into OMW Investors

OMW Investors

Paul Simpson



5 Diamond rating - Cirilium range
Risk Focused Fund Family
Multi-Manager Returns Focused
Defaqto 2017



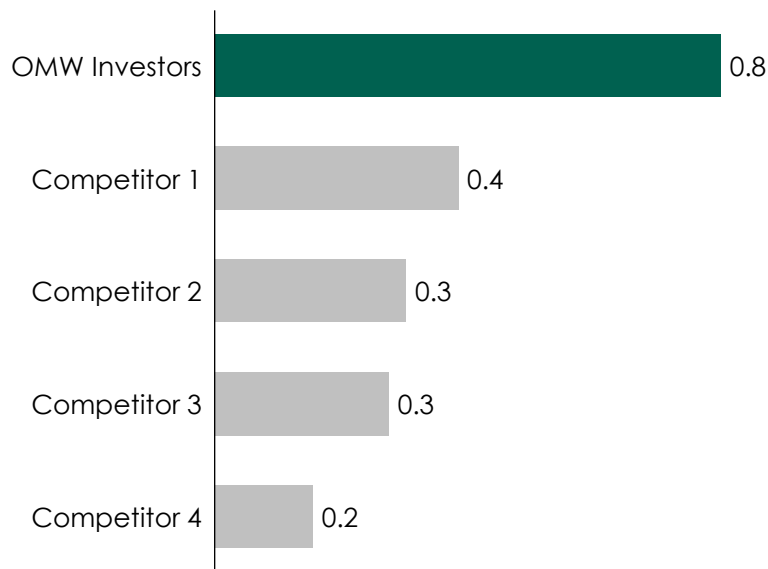
Winner
Best Investment Fund Provider
Moneyfacts Awards September 2017

A leading provider of investment solutions in a growing market

A market leader...

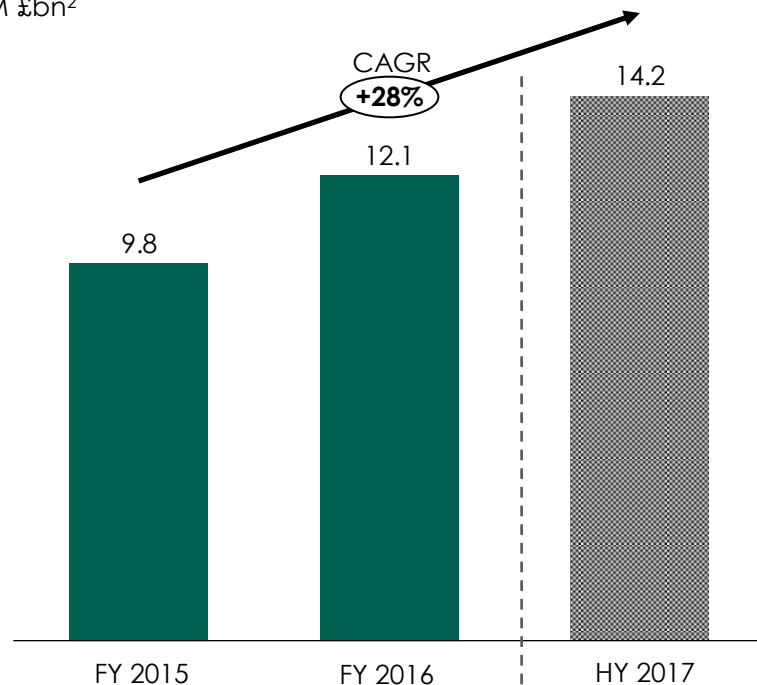
UK multi-manager rankings (based on external data)¹

Net flows H1 2017 £bn¹



...with strong growth

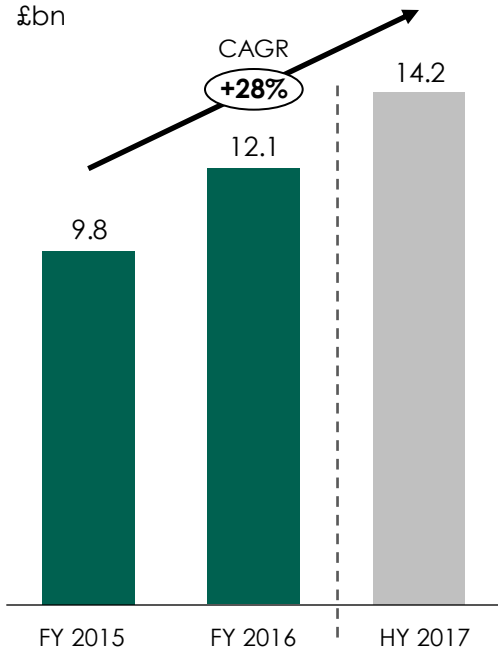
AuM £bn²



Strong growth in assets and revenues

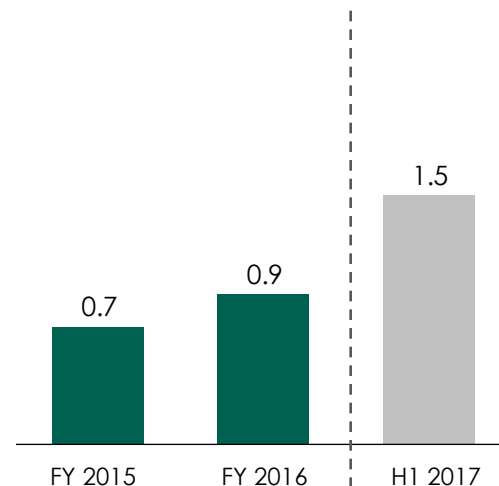
AuM

£bn



NCCF

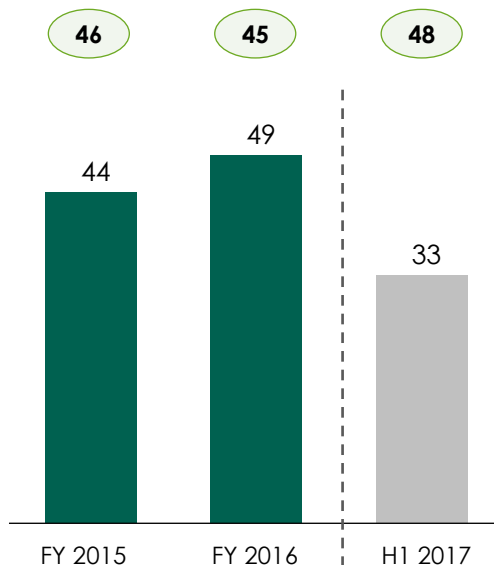
£bn



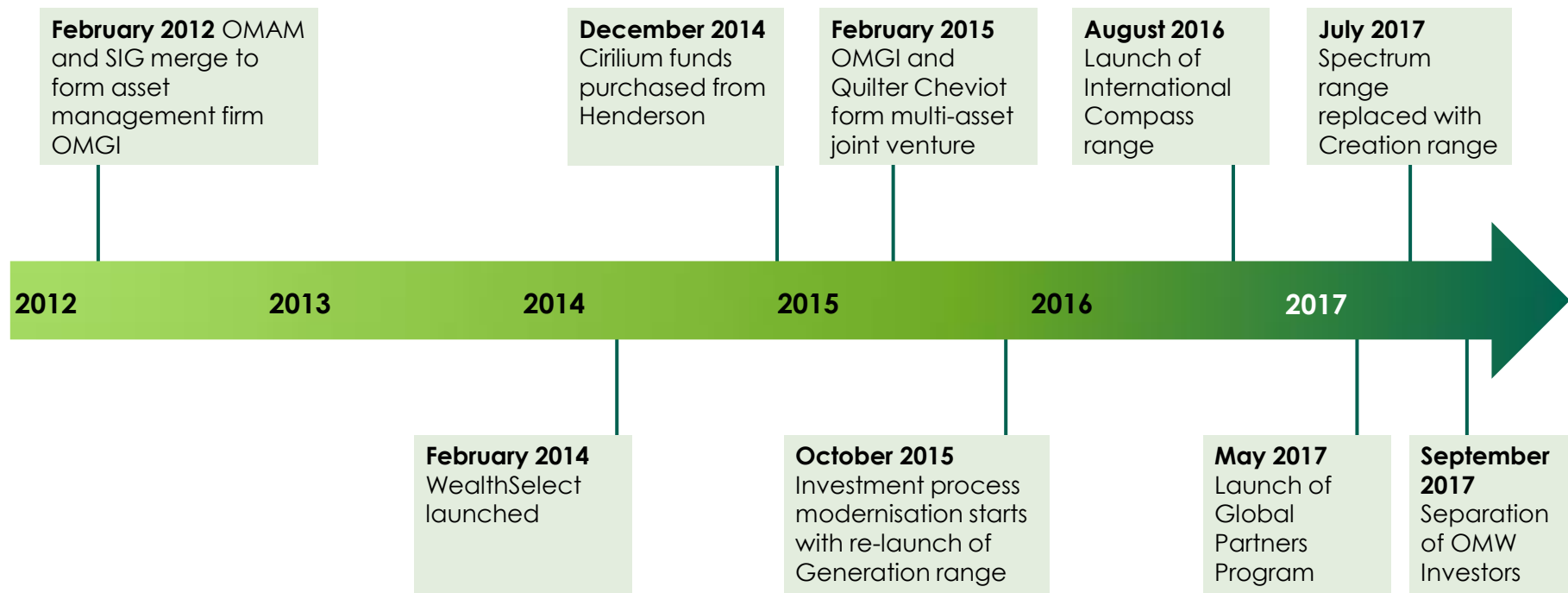
Revenue and revenue margin

Revenue £m

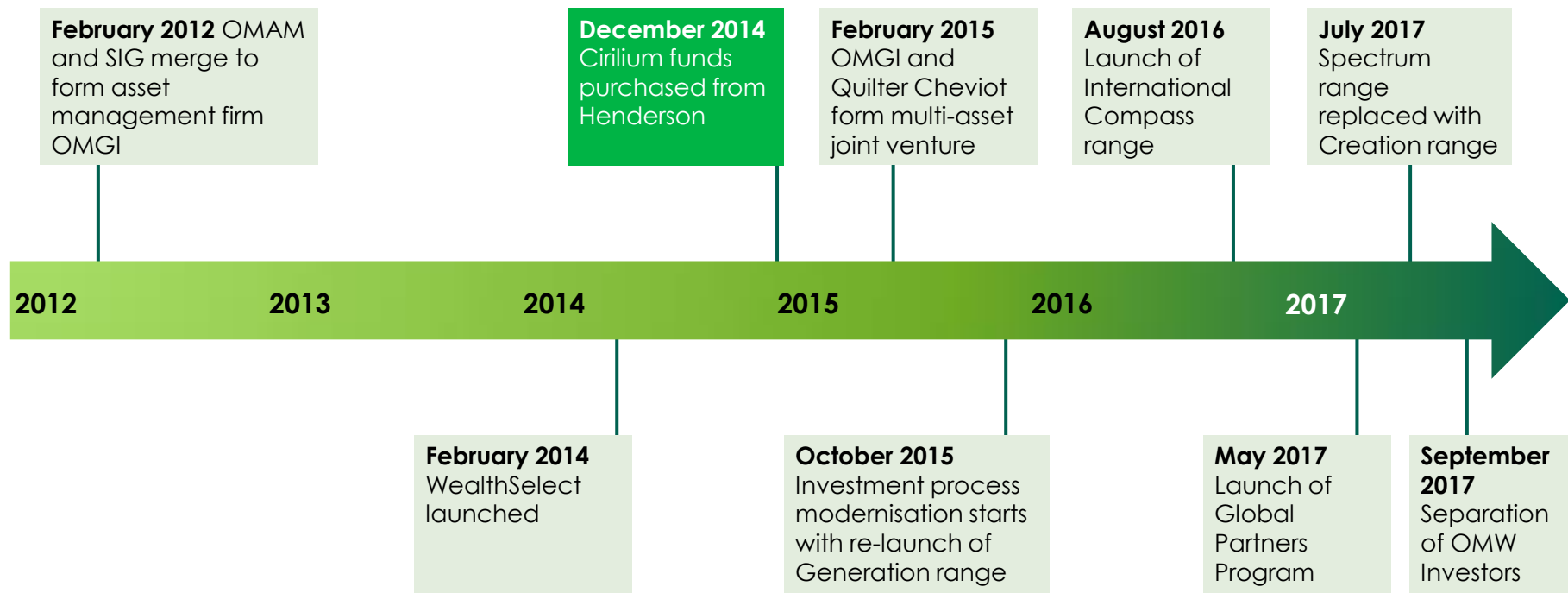
bps



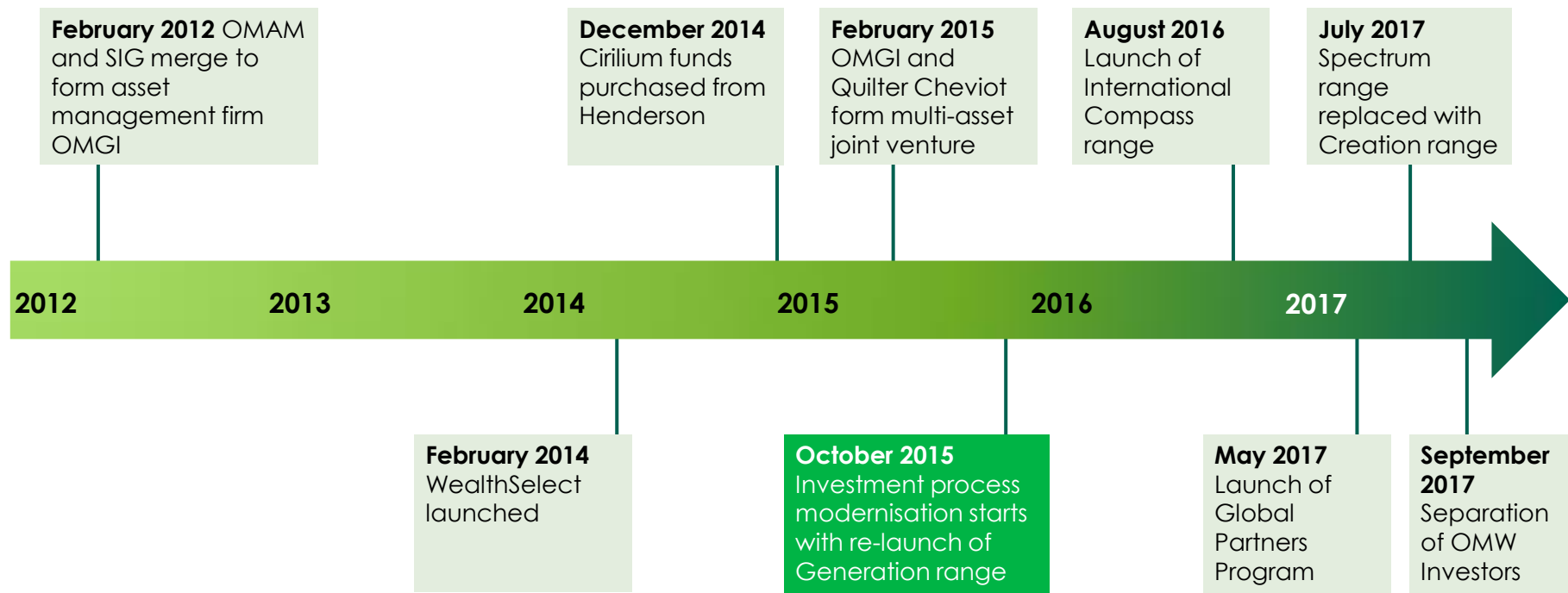
Significant development of capabilities and products



Significant development of capabilities and products



Significant development of capabilities and products



Built strong investment team with a depth of expertise

OMW Investors portfolio managers



ANTHONY GILLHAM
Head of Investment



PAUL CRAIG



LEE FREEMAN-SHOR



SACHA CHORLEY



STUART CLARK



RASMUS SOEGAARD



HINESH PATEL



26 analyst team

FUND RESEARCH TEAM

Identify Investments to help the managers meet their objectives



DIRECT INVESTMENT TEAM

Oversee investments in direct equities and fixed-income holdings



RELATIVE VALUE TEAM

Diversification in portfolios and focus on downside risk



QUANT TEAM

Manage and evolve the models and tools used at every stage of the investment process



Tools used by the OMW Investors unit

We outline here some of the tools and models the team uses as part of its investment process across the fund ranges it runs.



Behaviour and apperception



Cushion for loss



MCMVO (Monte Carlo mean variance Optimisation)



Stochastic model for stress-testing asset allocation



V-TEC (valuation, Technicals, economics And corporate activity)



Wingman



VAGRA (value and growth analyser)



Spreads



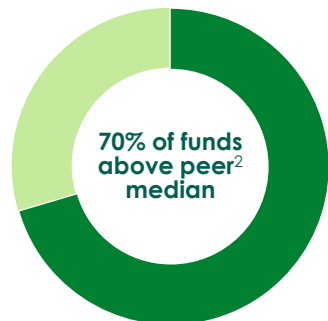
RAYCAP (rates and yield curve analysis package)



Units of risk

Delivering outperformance for clients

Performance over 3 years ending Jun-17



- Excellent long and short-term performance across the established ranges⁴



- Broad outperformance against peers and indices
- High performing Cirilium funds drawing strong NCCF flows

Fund performance – key funds¹

Sector-based performance	AuM H1 2017	Performance quartile		
	£m	6M	12M	3Y
Cirilium Balanced	1,876	1	1	1
Cirilium Moderate	1,826	1	1	1
Cirilium Dynamic	1,383	1	1	1
Cirilium Conservative	422	1	1	1

Reference-based performance	AuM H1 2017	Relative Performance		
	£m	6M	12M	3Y
Foundation 4	437	+3.0	+12.9	+3.0
Generation 3	175	+0.6	+0.6	-1.6
Generation 4	102	+0.8	+1.4	-1.6
Foundation 5	77	+2.9	+16.3	3.4

1. Largest funds by AuM

2. All Funds that are measured against a peer group and have a 3 year track record

3. All Funds that are measured against an index and have a 3 year track record

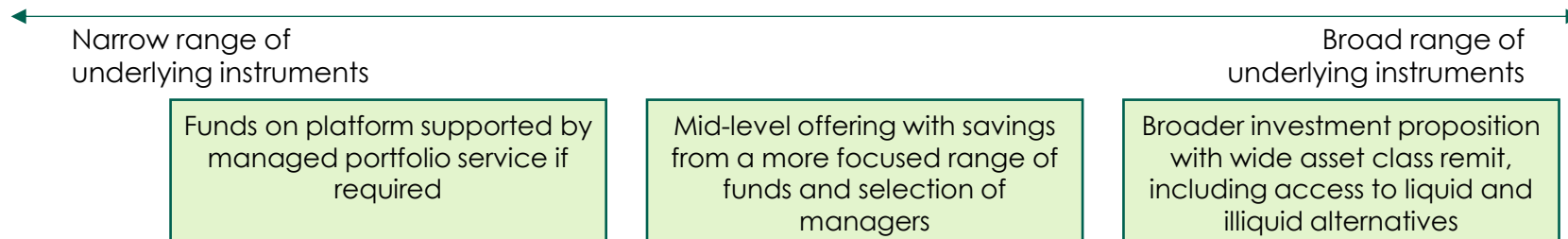
4. Established ranges include Cirilium, Spectrum, Generation, Compass, Foundation and Voyager Diversified

Different customer needs require a broad range of solutions

AuM H1 2017

£bn¹

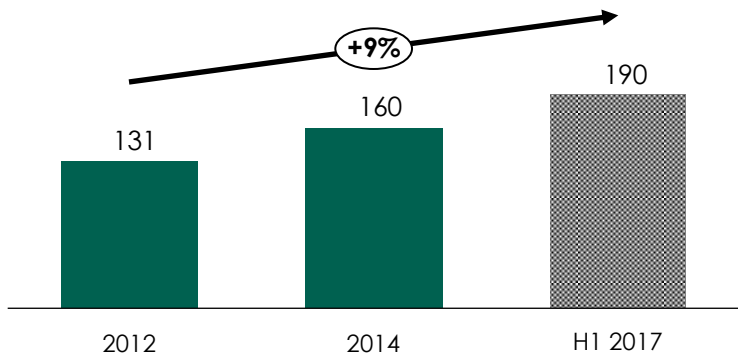
International
 Decumulation
 Accumulation
 MPS



Continued strong growth opportunities, driven by evolving investor needs and distribution dynamics

UK multi-asset market AuM¹

£bn



Changing expectations driving market growth

1. Asset **returns** likely to be lower for longer
2. Advice risk and regulation drives **Solution flows**
3. Increased need for **decumulation and income products**
4. Greater acceptance and use of **Alternatives and Absolute Return products** as part of investment solutions
5. Innovation in **passives** allows greater scope to design **targeted solutions**

Future market growth and drivers by asset class

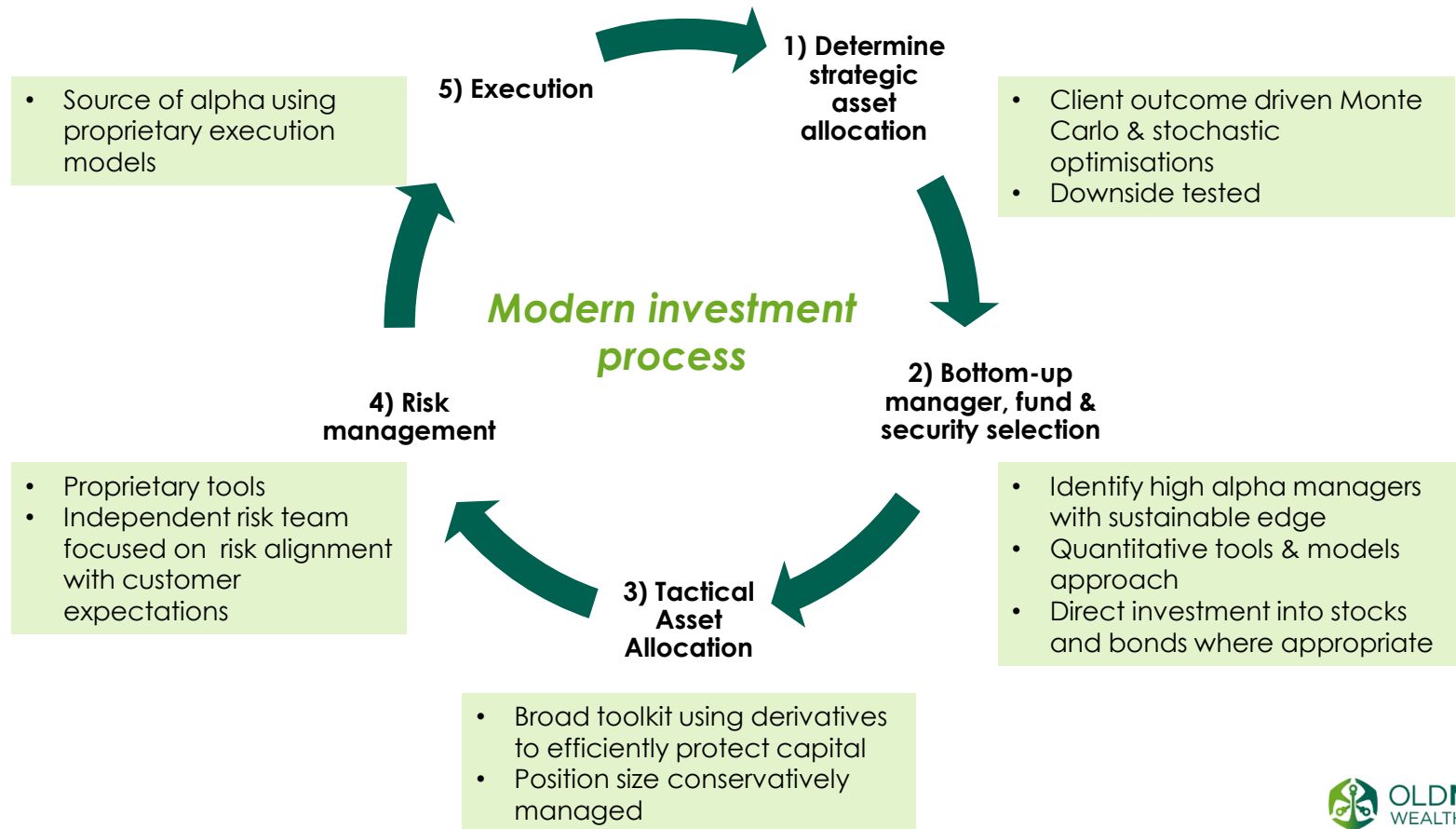
Lower growth

- **Fund of funds:** High charge association
- **Traditional fettered solutions:** Investors want manager diversification

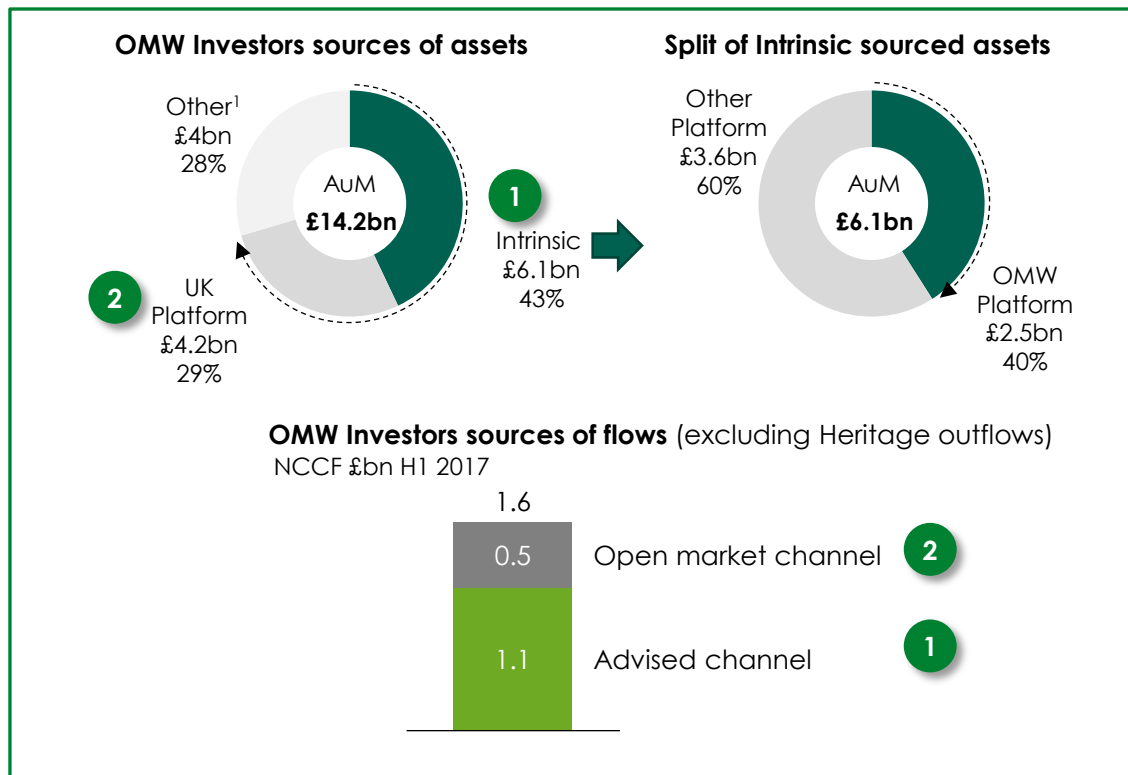
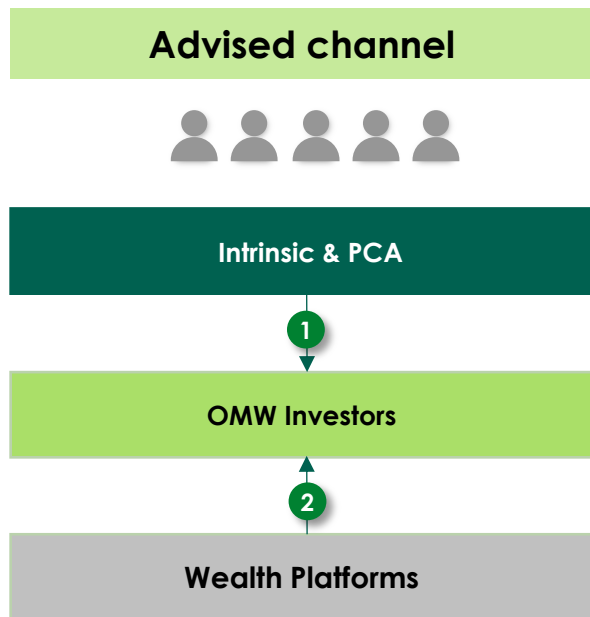
- **Modern multi-asset:** Highly diversified propositions with cost effective access
- **Absolute return:** Need for uncorrelated investor returns in low rate environment
- **Retirement income solutions:** Growth driven by demographics

Higher growth

Robust and repeatable investment process



OMW Investors contribution within OMW



Growth drivers

Opportunities for future growth

Proposition alignment

- Greater co-ordination and partnership with Quilter Cheviot
- Improving integration with broader OMW

Product expansion

- Multi-asset income strategy for high net worth customers
- Development of multi-asset absolute return strategy
- Cirilium-managed portfolio solution for adviser network
- Foundations range rebuilt

Distribution development

- Recently launched Creation funds for advised and open market channels
- OMI: New multi-asset proposition (Compass) developed for the OMW owned Singapore distribution business (AAM)
- Continue to grow MPS proposition on platform (£3.7bn increase in AuM over last 3.5 years)

Key takeaways

- ✓ A **leader** in the UK multi-asset solutions market
- ✓ **Established, quality** investment solutions offering supported by experienced team of professionals
- ✓ **Strong market demand** for **modern investment solutions**
- ✓ **Focus** on **manufacturing investment solutions** for **customers** of **OMW**
- ✓ **Significant growth opportunities** in **AuM** and **profit** owing to integration benefits

Quilter Cheviot

Martin Baines



5 Star Rating

DFM Bespoke Service
DFM Managed Portfolios Direct
DFM Managed Portfolios on Platform
Defaqto 2017

Winner

Best Investment Manager – Charities
Best Balanced Portfolio – Climate Assets Fund
Best International Clients Team
Wealth Adviser Awards 2017

5 Star Rating

Investment Provider
FT Adviser Online Innovation & Service Awards 2017

Wealth Manager Regional Stars Awards 2017

Quilter Cheviot is a leading discretionary wealth manager

Top 5 DFM with excellent fit within OMW's model

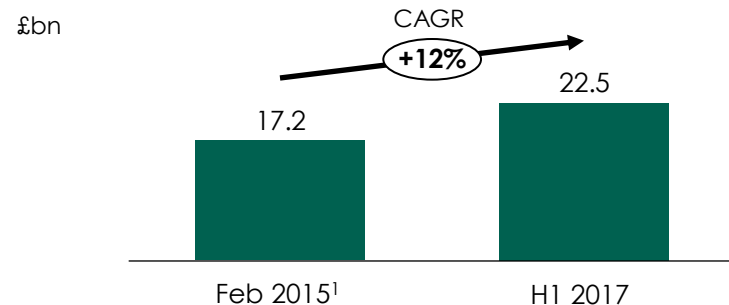
**£22.5bn AuM
(H1 2017)**

**530 staff serving over
43,000 clients**

**159 Investment
managers &
32 Business
development staff²**

**12 regional offices
serving over 2,500
advisers**

Market growth and consistent NCCF supporting AuM growth since acquisition¹

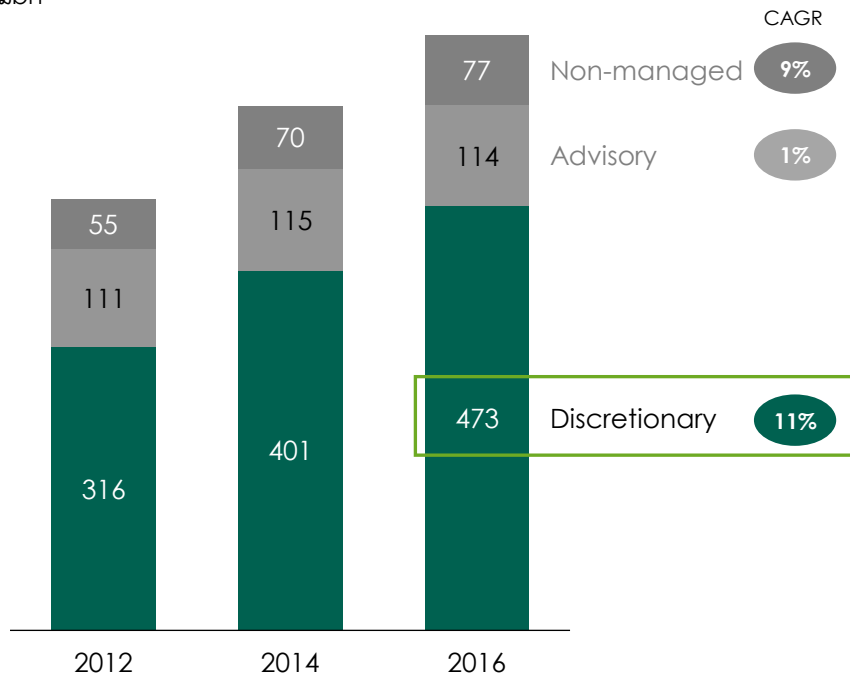


- ✓ Well established investment offering
- ✓ Build long lasting relationships with clients
- ✓ Excellent franchise in financial adviser channel

Operating in an attractive, dynamic market in the UK

**£473bn discretionary wealth market
growing at ~11% p.a.**

£bn



Diverse trends reshaping the industry

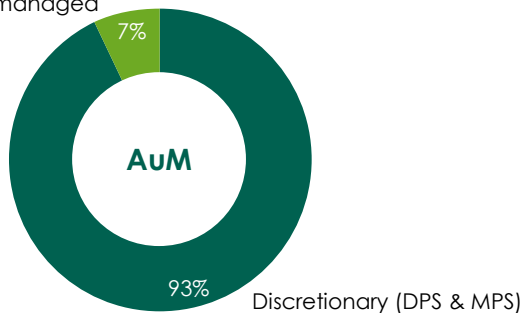
- RDR driver of Investment management outsourcing by financial advisers
- Industry consolidation, pricing pressure, increasing discretionary wealth demand
- Inter-generational wealth transfer, ageing population and increasing wealth in the UK
- Digital developments enhancing access and speed of client service

Discretionary focus with strong local footprint

Focus on core wealth management services

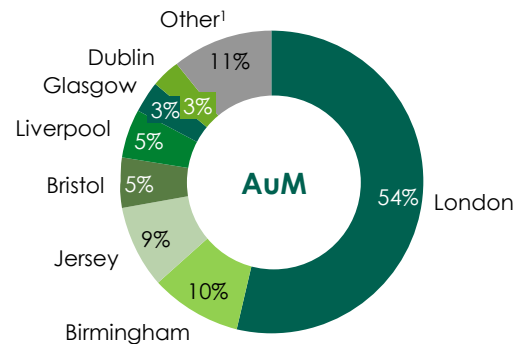
AuM by service

Advisory managed



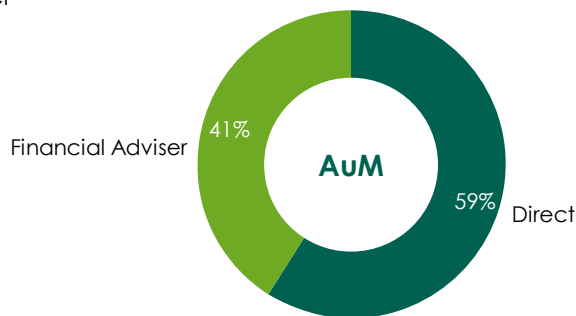
Strong regional footprint

AuM by region



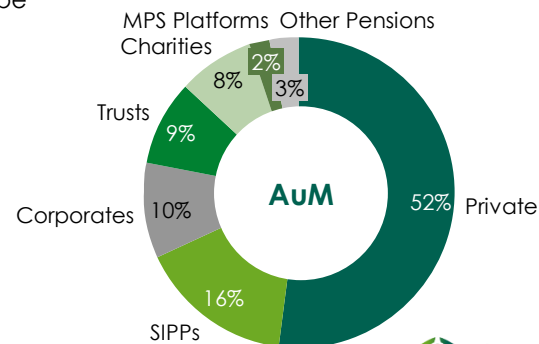
Balanced distribution model

AuM by channel



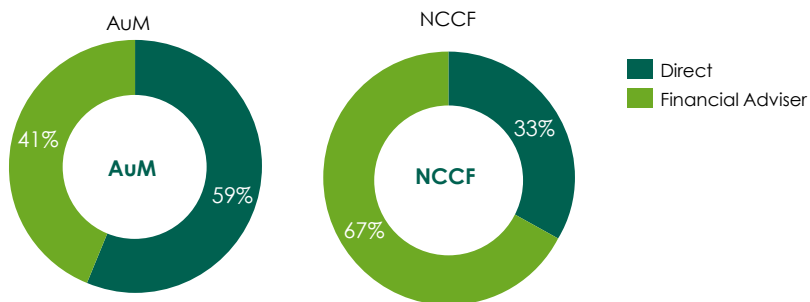
Client type

AuM by client type



Diverse sourcing of clients

AuM/NCCF by channel¹

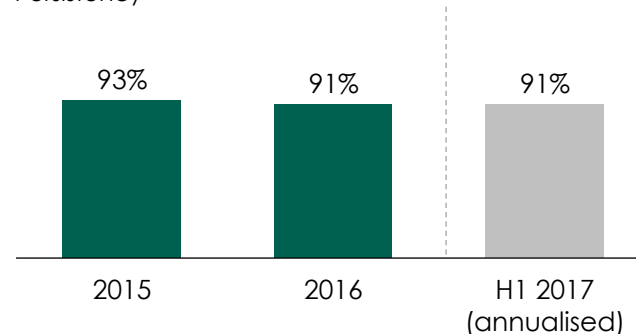


Strengths of the Quilter Cheviot franchise

- Regional UK footprint, plus Investment management teams in Jersey & Dublin
- Distribution presence in Dubai (office opened in 2016)
- Sales team organised by region, focused on Financial Advisers
- Strong potential for flows from OMW Private Client Advisers

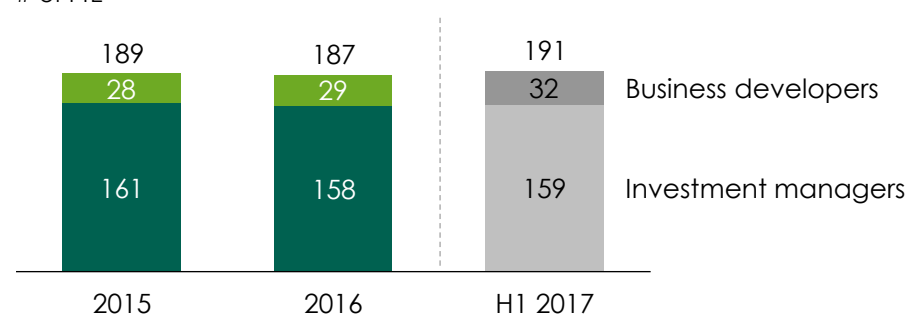
Stable client base and persistency

Persistency²



Business development investment

of FTE



A leading choice among third party financial advisers

Regional financial adviser footprint



Highlights

- Established presence since early 2000s
- Relationships with over 2,500 third party advisers nationwide
- Dedicated team of 20 Business Development Managers focused on financial adviser relationships
- Almost half of advisers with relationship over 10 years
- A partner of choice for Financial Advisers with consistent top rankings in adviser surveys

Key third party partners

Above benchmark returns and quality service

Consistent outperformance vs. peers...

Quilter Cheviot PCI Quartile Ranking in ARC Private Client Index ^{1,2}

	1Y	3Y	5Y	10Y
ARC PCI Balanced Asset	2	2	1	1
ARC PCI Steady Growth	1	2	1	2
ARC PCI Equity Risk	2	3	1	2

...underpinned by a strong investment process...

- Investment proposition defined by a firm-wide investment framework with consistent target returns
- Allows development of bespoke solutions
- Strong governance framework and controls

...and relationship-led quality service

- Strong focus on client retention and service
- Established brand
- Embedded compliance culture

Quilter Cheviot's contribution within OMW

Integrated flows into Quilter Cheviot expected to grow

Advised channel



Intrinsic

PCA

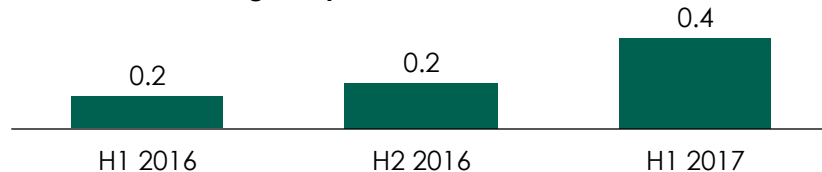
Quilter Cheviot

Wealth Platforms

1

Intrinsic clients AuM managed by Quilter Cheviot

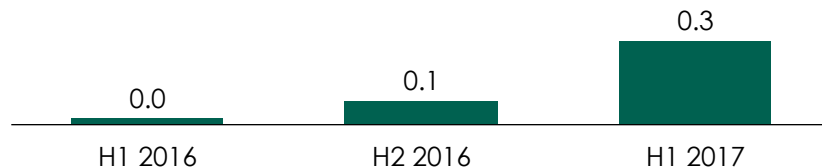
£bn



2

PCA clients AuM managed by Quilter Cheviot

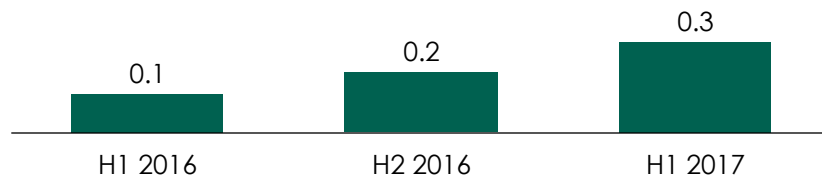
£bn



3

International clients AuM managed by Quilter Cheviot

£bn

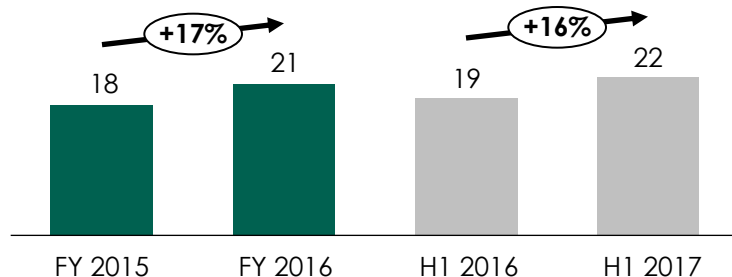


Strong asset growth driving revenues

Absorbing revenue margin decline

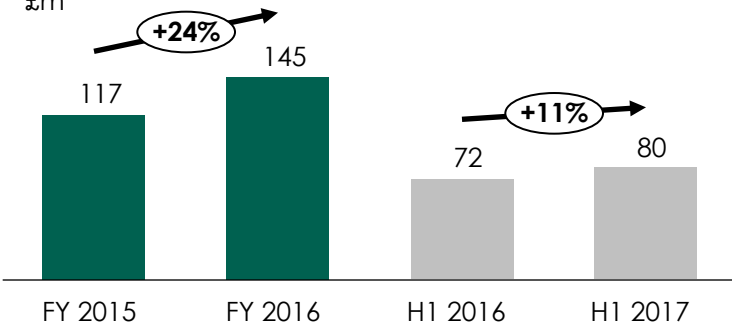
AuM

£bn



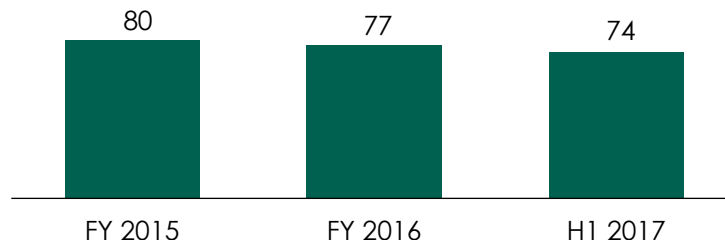
Revenue

£m



Revenue margin¹

bps



Factors impacting revenue margin

- Post RDR loss of trail and rebate income
- Client shift to fixed fee pricing
- Change in mix to larger case sizes including growth in large charity mandates
- Lower dealing activity

Growth drivers

Opportunities for future growth

Increase leverage from OMW PCA & International

- Grow PCA flows
- Further integrate proposition with International platform

IT re-platforming benefits

- Expanded capabilities with Quilter Cheviot discretionary portfolio services on UK Platform
- Strengthens position with existing advisers and to appeal to new advisers

Recruit and expand regional footprint

- Add to regional footprint
- Targeted IM and BD recruitment
- Opportunistic inorganic growth of small books

Key takeaways

- ✓ Leading discretionary **investment management** business
- ✓ Strong track record of consistent **positive net flows** driving AuM growth
- ✓ Attractive and **stable financial profile** – **persistence** of **client** assets
- ✓ Growth opportunity arising from build out of **PCA**
- ✓ **Discretionary management outsourcing** by financial advisers complementary to OMW model

Agenda

Introduction

Bruce Hemphill

Strategic Overview

Paul Feeney

Advice & Wealth Management

Advice

Paul Feeney

OMW Investors

Andy Thompson

Quilter Cheviot

Paul Simpson

Martin Baines

Wrap-up and Q&A

Paul Feeney

Break

Wealth Platforms

UK Platform and Heritage

Paul Feeney

International

Steven Levin

Peter Kenny

Wrap-up and Q&A

Paul Feeney

Break

Financials

Tim Tookey

Wrap-up and Q&A

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Q&A

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Wrap-up and Q&A

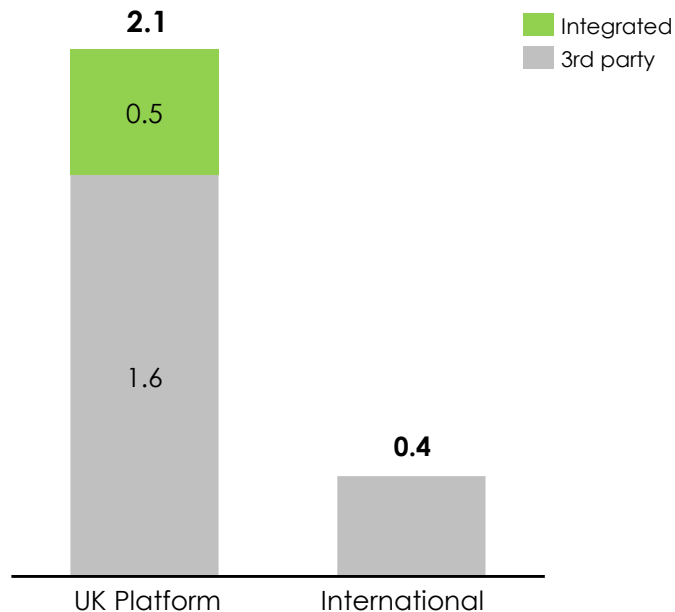
Paul Feeney

Wealth Platforms: significant benefits of open market channel

Allows customer and adviser choice

Open Market NCCF¹

H1 2017 £bn



Open Market channel



Third party independent advisers

OMW Investors

Quilter
Cheviot

Third party
funds

Wealth Platforms

Wealth Platforms: our experienced leadership

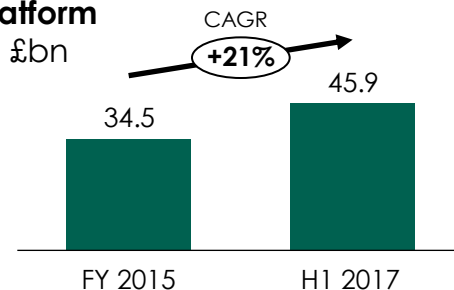


Steven Levin

- Appointed CEO of the UK Platform & Heritage business in October 2015
- Over 19 years' experience in the financial services industry

UK Platform

AuA¹ £bn

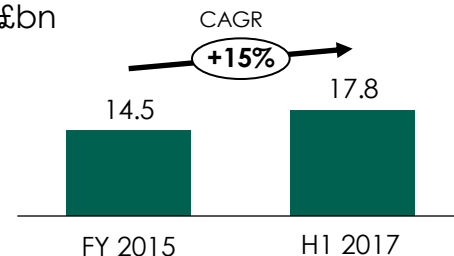


Peter Kenny

- MD for International since August 2016
- Over 30 years' experience in the financial services industry

International

AuA £bn



UK Platform and Heritage

Steven Levin



Best Platform
2017
**Professional Paraplanner
Awards**



Platinum rating
2017
**Advisor Asset Platform
Rating**



5 star rating
2017
**FT Advisor Online
Innovation and Service
Awards**



4 Star – Life and Pensions
5 Star – Investment
2016
**Financial Adviser
Service Awards**



Gold rating
2016 - Platform
2016 - Pension
2016 - Protection
2016 - Onshore bond
Defaqto

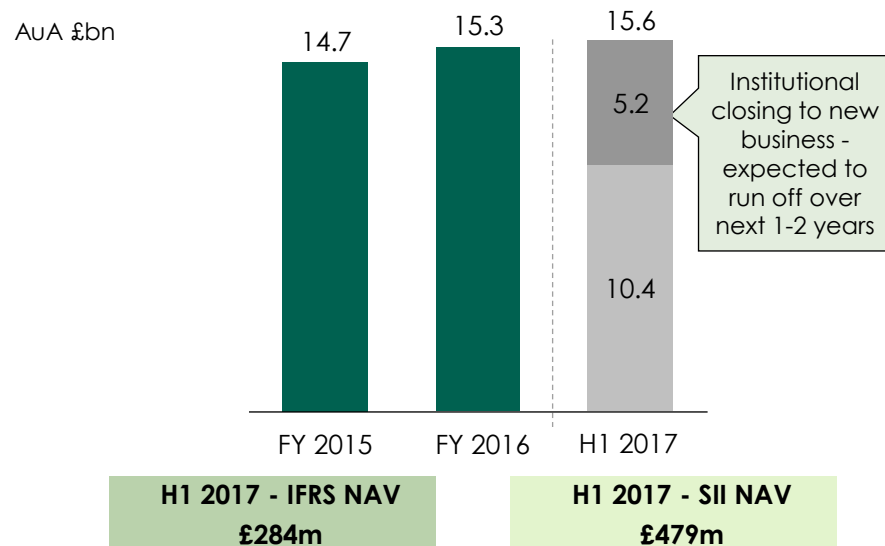
Heritage business has stable AuA but in run-off

Overview

H1 2017	AuA	# Policyholders
Legacy book	- Onshore bonds: £4.0bn - Pension²: £6.1bn	- Onshore bonds¹: 61k - Pension²: 97k
Institutional	£5.2bn - Strategic choice to exit: Low revenue margin c. 5bps – expected to run-off over next 1-2 years	112 plans
Protection	£0.3bn	74k

Business in run-off

NCCF / Open AuA	FY 2015	FY 2016	H1 2017	Future p.a. runoff ³
Heritage outflows (excl. Institutional)	(12%)	(11%)	(13%)	c. (15%)



1. Includes 3k Offshore bond policyholders
 2. The Legacy book is closed except series 6 and includes £0.6bn of shareholder assets
 3. Future run-off rate excludes Institutional close and related run-off and includes transfers to UK Platform

Strategic priorities to manage value through run-off process

Strategic priorities

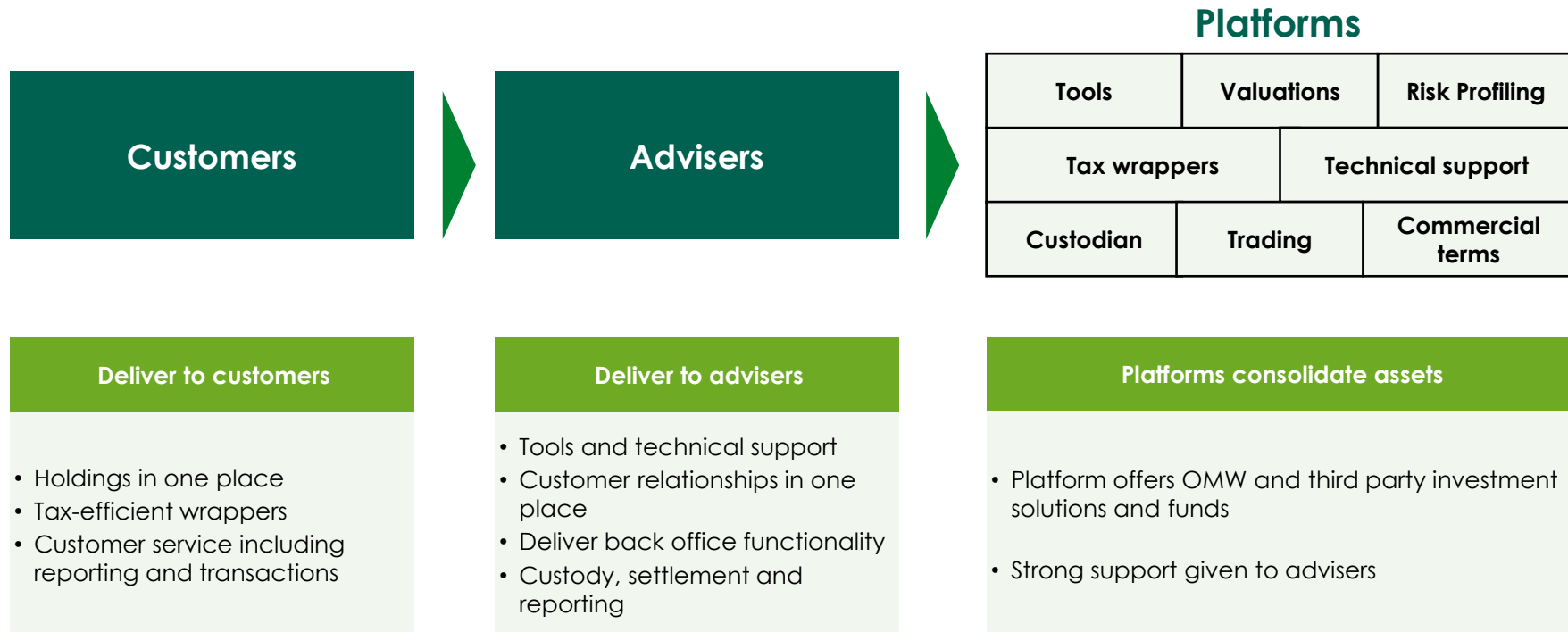
- Provide good customer outcomes and optimise value of business
- Providing free cash flow to grow other OMW businesses
- Opportunity to offer modern pension drawdown products to Heritage customers
- Deliver cost saving initiatives
- Maximise retention

Key considerations

- Thematic review of our Heritage business still underway, we continue to be transparent proactive and responsive with the FCA
- We do not currently hold any provisions for regulatory costs
- Low margin Institutional book closed and expected to run-off over next 1-2 years
- Small book (circa. £0.5bn AuA) of closed product in Europe, potential Brexit impact

Platforms play important role in modern wealth management

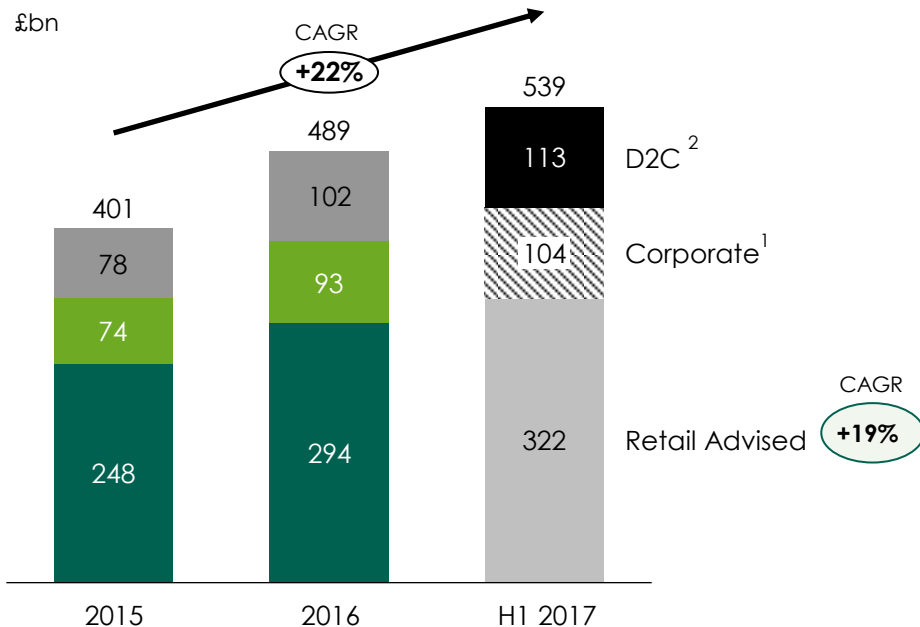
What we do for our advisers and customers



The UK platform market is an attractive segment

Significant growth in assets under administration

AuA development over time



Platform market highlights

£539bn AuA on Platforms

£322bn AuA in retail advised market

Platforms capturing majority of UK retail savings flows

Beneficiary of Pension Freedom

Source: Fundscape Platform Report Q2 Issue, August 2017

1. Corporate and institutional assets

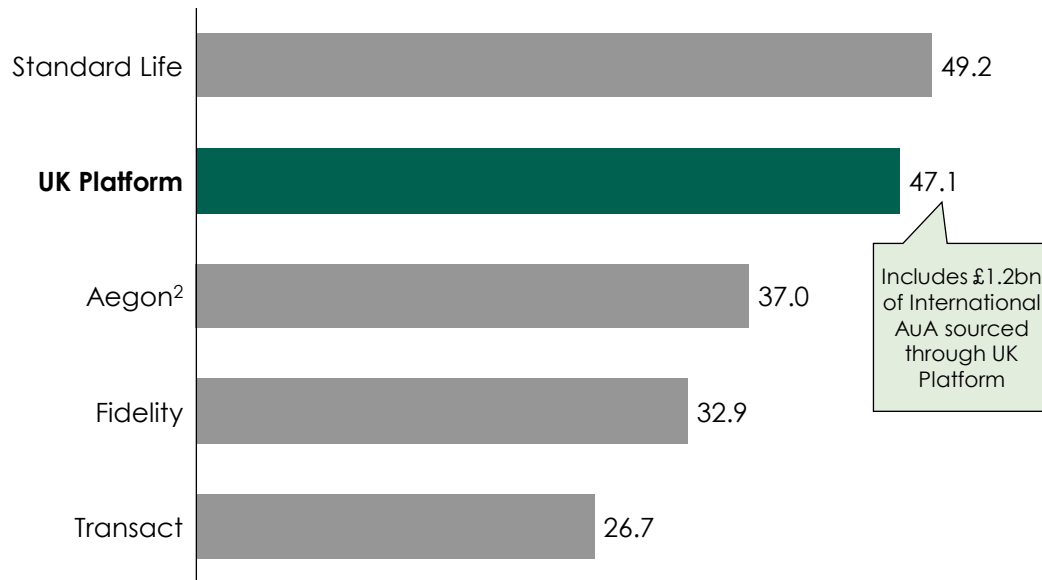
2. D2C refers to Direct platforms

OMW has a top three position in UK platform market

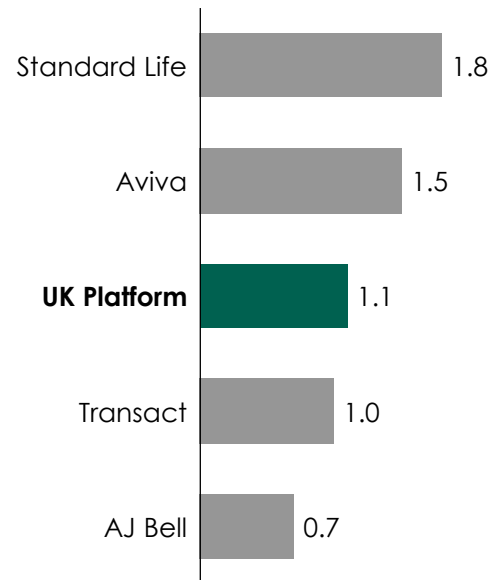
Well placed to take advantage of market opportunity

UK Platform vs competitors (Top 5)¹

Retail Advised AuA £bn (H1 2017)



Total Retail advised NCCF £bn (Q2 2017)



1. Source: Fundscape Platform Report Q2 Issue; Fundscape UK Database; Lang Cat Q1 2017 Data Output, dated 15 May 2017; The Lang Cat "Platforms are dead", 2015; Platform March 2017; Note: all numbers retail to Retail advised AuA only

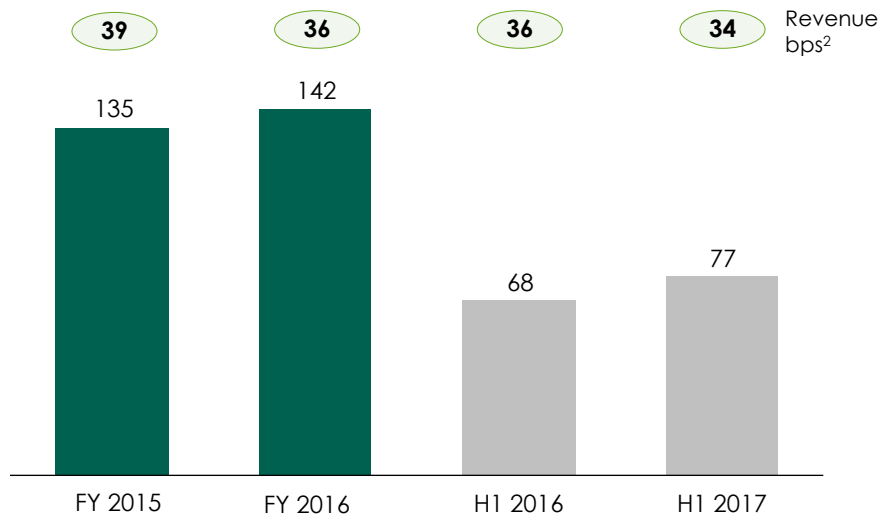
2. Aegon figures include Aegon + Cofunds

Continued platform revenue growth opportunity despite margin headwinds

Pricing pressure compensated for by margin earned in integrated model and through scale benefits

OMW UK Platform revenues continue to grow¹

Revenue £m



Revenue margin headwinds

Industry trends

Regulation	Impact of FCA-driven sunset clause fully reflected
Competition	Scale critical to compete

OMW specific trends

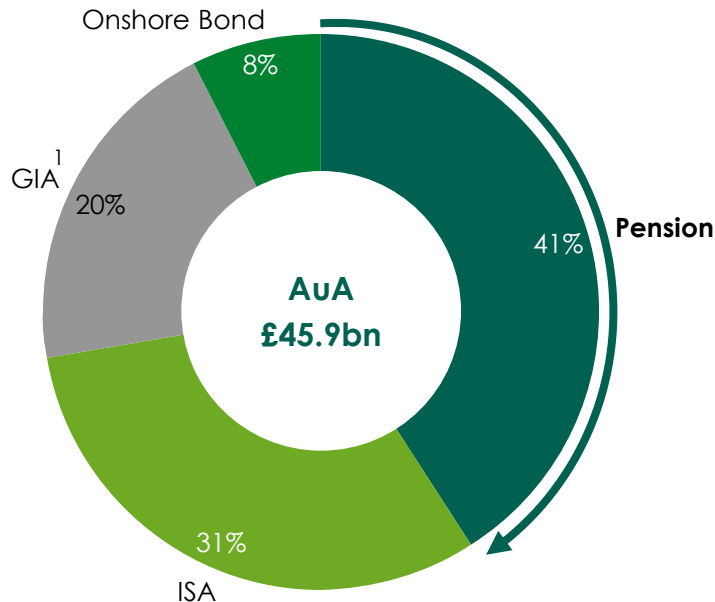
Intrinsic	Greater integrated flows
Larger case sizes	Scale benefits
Group & family discount	Persistency benefits

Pensions are the largest part of the UK Platform business

Fastest growing part of platform market post-pension freedom

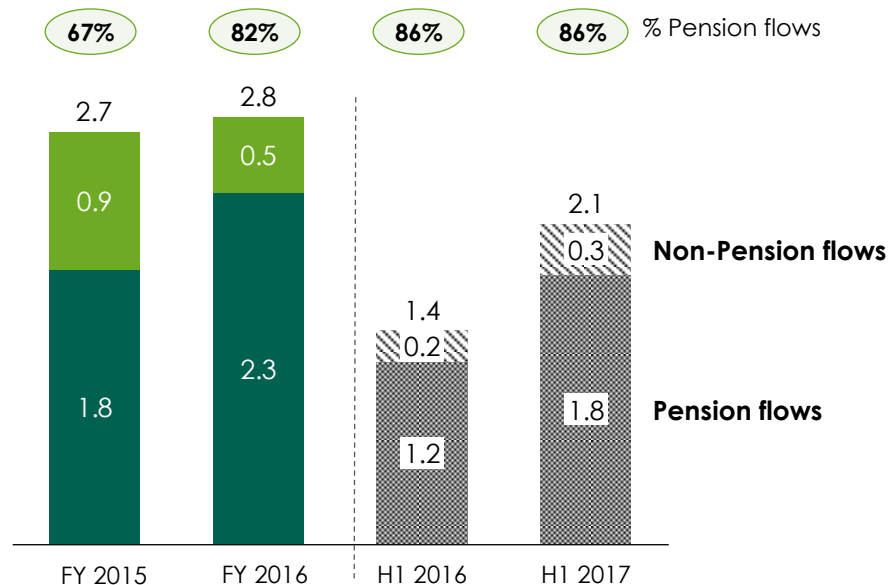
Platform product breakdown

AuA H1 2017 £bn



Sources of Platform NCCF

Platform NCCF £bn



Benefits of UK Platform for OMW customers

Over four hundred thousand customers

Platform customers

Customer case size

- Average case size has risen from £76k (2013) to £112k (H1 2017)

Number of customer holdings

- 40% of AUA held by customers with more than 1 wrapper / product

Customer age profile

- $\frac{3}{4}$ of customers¹ over age 50
- Over 40% of eligible customers have accessed pension freedom

Benefits to end customers

1. Easy to use platform tools and online access
2. Clear, competitive and simple charging structures
3. Leading pensions offering
4. Award winning service
5. Strength of reputation and brand

Platform supports restricted and independent advisers

Advised channel

1,582 Restricted Advisers

29% of net investment flows onto
UK Platform from OMW Advice

~£4bn of Integrated Advice AuA
on UK Platform

Open Market channel

4,000+ Independent Active Advisers
Platform of choice^{1,2}

Top 300 Firms represent
around half of AuA

~£42bn of Open Market AuA on UK Platform

1. Source Investment Trends, UK Adviser Technology & Business Report Investment Trends, May 2017; Survey showed that UK Platform is the "Platform of Choice", for more advisers than any other platform in the UK market

2. Total advisers on UK platform of circa 8,000

Note: Figures stated at H1 2017

Why advisers use UK Platform

Reputation for excellent customer service and technical support

- ✓ Provides **tools, support and technology** to help advisers drive efficiencies
- ✓ **Strong team of technical specialists** helping advisers across the country
- ✓ **Flexible products, trusts and investment solutions**
- ✓ Advisers take comfort in the **scale and strength of our business**
- ✓ Defaqto 'Gold' rated service



2017: Platform
Service



2017: Pension
Service

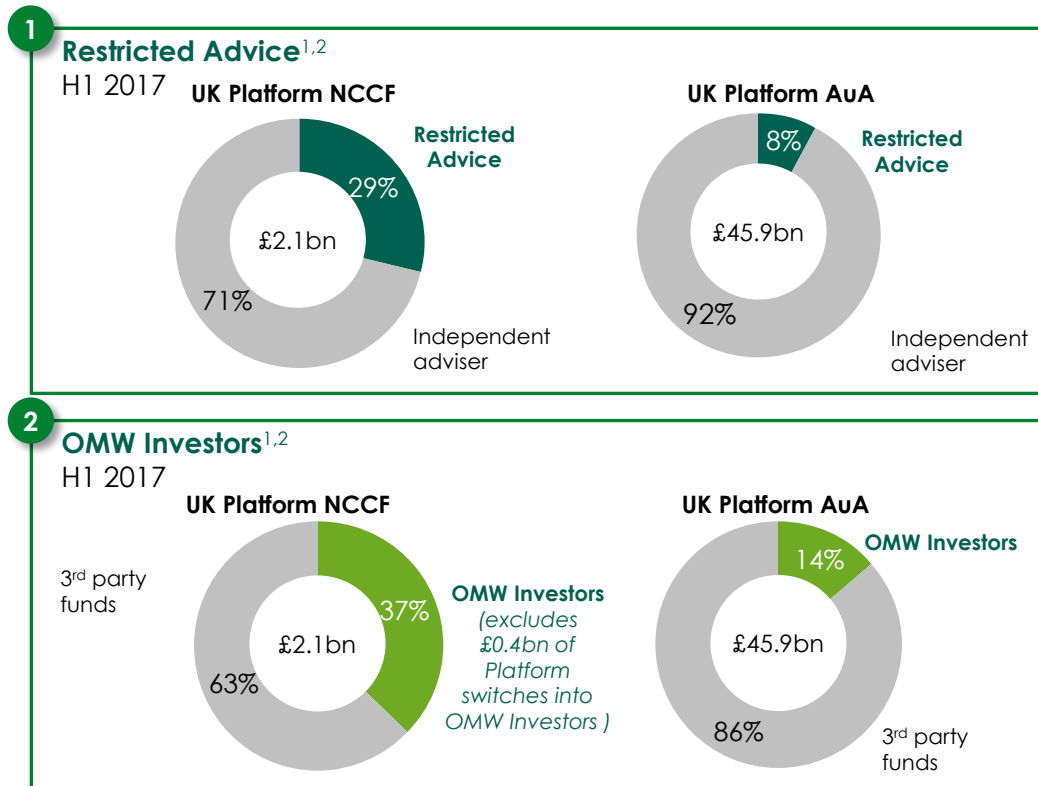
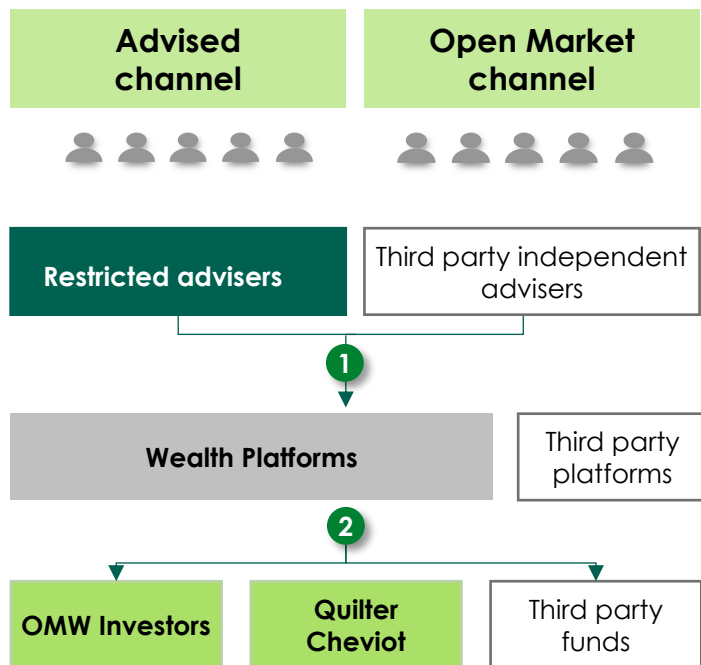


2017: Investment
Bond Service



2017: Protection
Service

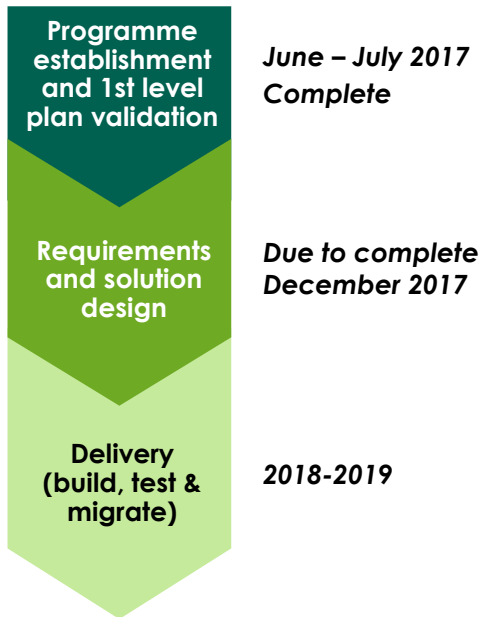
UK Platform's contribution to OMW



IT re-platforming on track and on budget

Modernising the UK Platform and enhancing our proposition

Progress: Strong foundations laid



Strategic rationale

- Modernise technology, update manual functionality
- Expand proposition
- Enhance efficiency through automation and straight-through-processing (STP)
- Increase variable proportion of cost base and allows for broader sharing of future development costs
- Focus more on customers and advisers experience
- Strengthen future Platform resilience
- Transformation build on proven system, adopting not adapting

On track for delivery in late 2018 / early 2019 with migration swiftly thereafter
Cost expectations in line with previously stated levels of £120-160m

Re-platforming will significantly expand OMW offering

Building on our key strengths and filling proposition gaps

	Current platform	New platform
GIA	✓	✓
ISA	✓	✓
Personal pension	✓	✓
Onshore bond	✓	✓
DFM	✓ ¹	✓
Cash account	✗	✓
Investment trusts	✗	✓
ETFs	✗	✓
SIPP	✗	✓
Junior ISAs	✗	✓
Adviser Back Office Integration	✓ ¹	✓

- Retain differentiators such as easy to use online portal and rebate mechanism allowing us to offer funds at low prices

- New capabilities align UK Platform with wrap offering
- Access to broader proposition strengthening position with existing advisers and appeal to new advisers

Growth drivers

Opportunities for future growth

Underlying market growth

- Historical Platform market AuA growth ~20% p.a.¹
- OMW growing in-line with market without wrap functionality
- Platform market expected to continue growing strongly in future, albeit at slower rate

Platform transformation programme

- Increased product capabilities and functionality
- Improved automation / STP
- Continued focus on customer service

Re-engage open market distribution

- Increase number of primary adviser relationships
- Attract new third party advisers not currently using UK Platform

Key takeaways

- ✓ Heritage strong profit and cash generative but in run-off, FCA review still to be resolved
- ✓ Platforms **central to modern UK wealth management proposition**
- ✓ **Pension Freedom** driving flows onto Platform
- ✓ Customer service and strong adviser relations maintain market position
- ✓ New UK platform will deliver **significant additional product offering**, re-platforming program **on track and on budget**

International

Peter Kenny



**Winner Best Advice /
Customer Support
Service**
2017 - UK Offshore
International Advisor
International Life Awards



**Winner Best Advice /
Customer Support
Service**
2017 - Europe
International Advisor
International Life Awards



**Winner Best Single Premium
/ Investment Product**
2017 - Singapore
International Advisor
International Life Awards

Overview of Old Mutual International

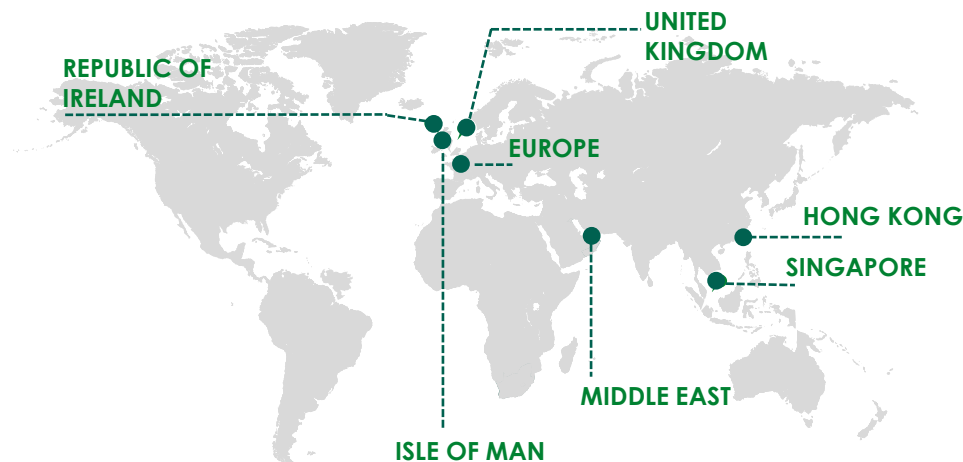
Business overview H1 2017

- ✓ £17.8bn AuA
- ✓ £0.4bn NCCF
- ✓ 50k Portfolio bond policies¹
- ✓ 95% customers have an adviser
- ✓ c. 700 staff globally

KPIs

	FY 2015	FY 2016	H1 2016	H1 2017
AuA period end² £bn	14.5	16.9	15.3	17.8
NCCF² £bn	0.5	0.5	0.2	0.4
Revenue £m	115	123	61	64

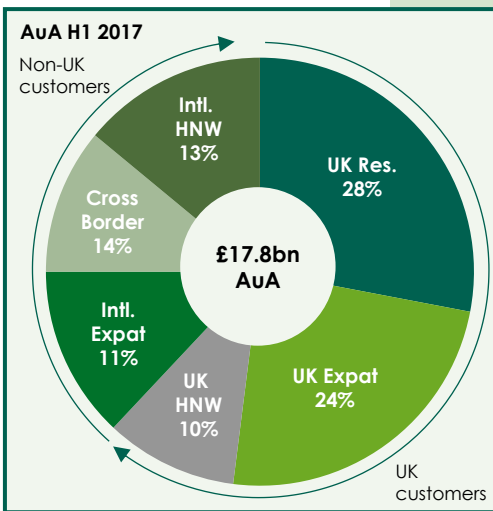
International presence



International business provides diversification benefits and products for International and UK customers

Supporting UK customers' international needs

Leveraging offering to selected non-UK customers



UK HNW

International HNW

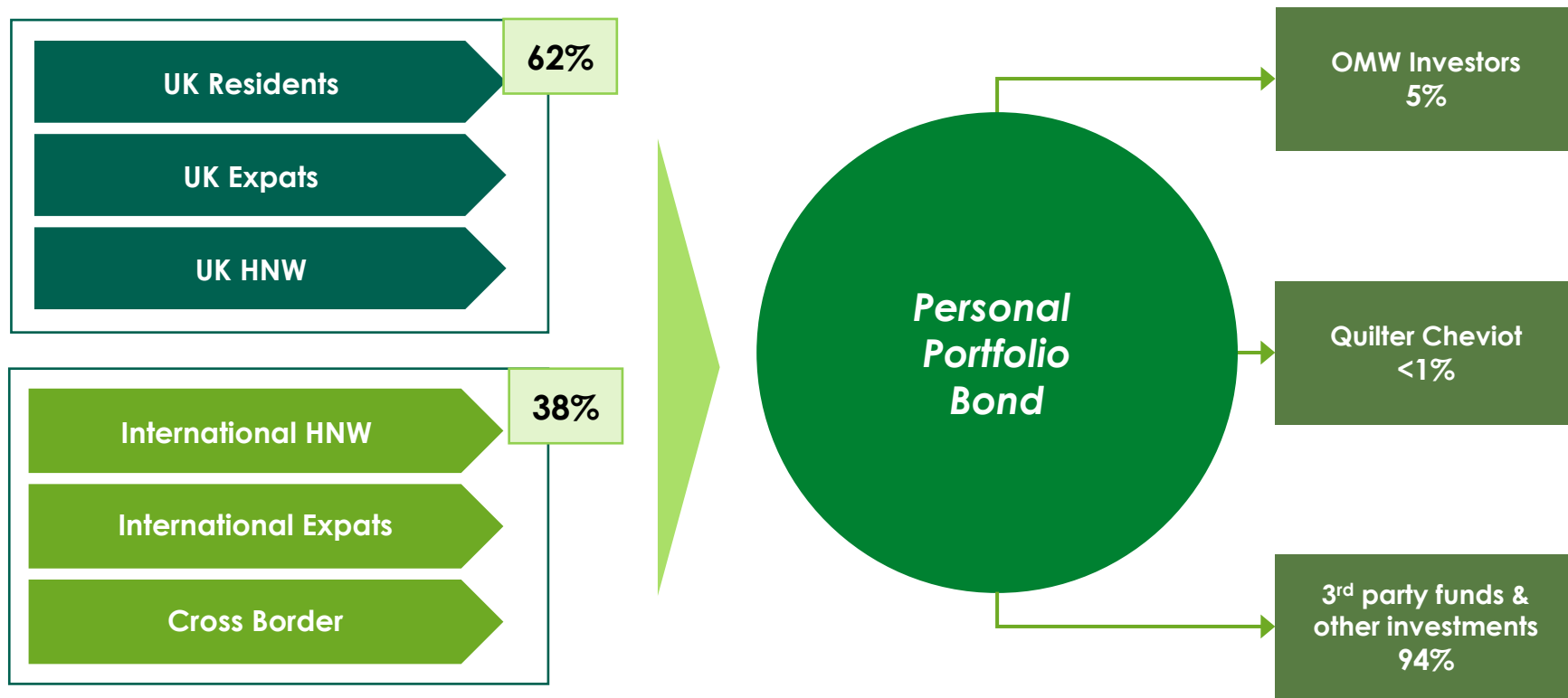
UK Expatriates

International Expatriates

Cross Border

UK Residents

Serves broad customer base with single portfolio bond product



Tax efficiency, portability and security

UK Residents

Tax efficiency

- ✓ Gross roll up
- ✓ 5% p.a. tax free withdrawal
- ✓ Tax deferment

UK Expats

Tax efficiency & portability

- ✓ As above
- ✓ Multi-currency, multi-jurisdictional
- ✓ Investment platform

UK HNW

Security

- ✓ Estate planning (intergenerational wealth)

International HNW

Security

- ✓ Political and economic stability
- ✓ Estate planning (intergenerational wealth)

International Expats

Portability

- ✓ Multi-currency, multi-jurisdictional
- ✓ Platform that travels with career / individual mobility

Cross Border

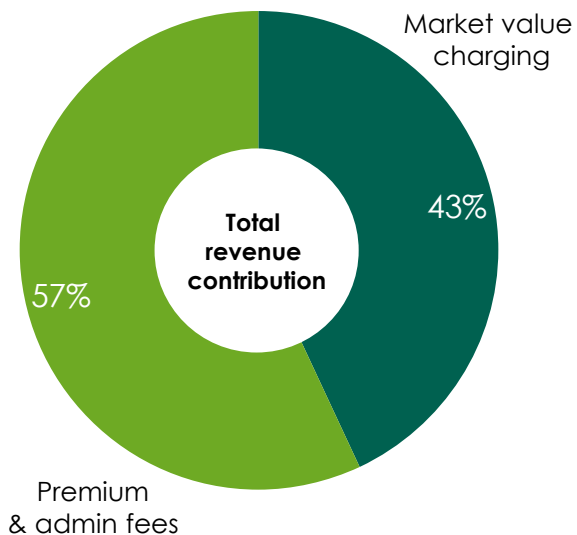
Security

- ✓ Political and economic stability
- ✓ Access to international hard currency investment

Single premium product with premium charging structure

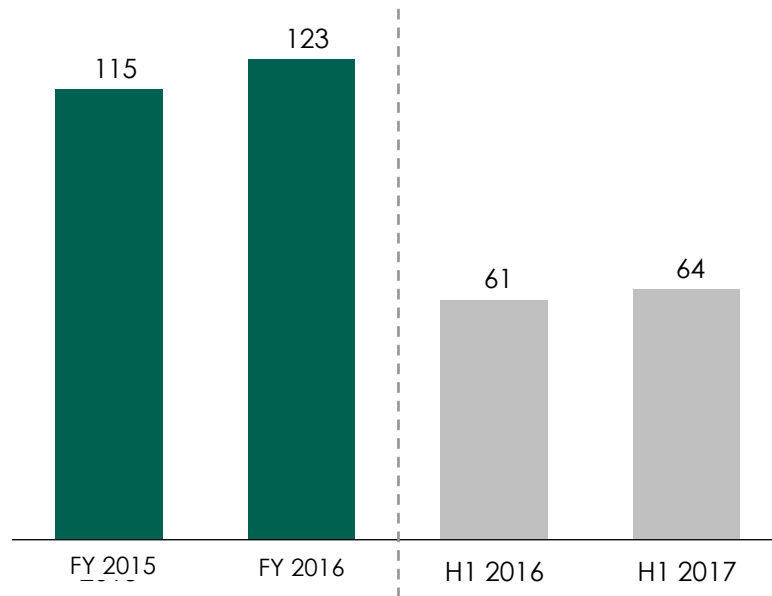
Products primarily sold on premium charging basis

Total revenue contribution FY 2016¹



Revenues not fully correlated to equity market performance

Total revenues £m



Focusing on core markets with deeper roots

Actions to focus market activity

- Historically broad, geographical footprint
- Ongoing review of business acceptance framework
- Focus resources on developing deeper roots in fewer regulated¹ markets
- Integrating acquired Singapore distribution team (32 advisers)
- Maintain leading position in responding to regulatory change

Market position in core markets

United Kingdom



- **#4 in UK flows** (18% share H1 2017)²

Singapore



- **#1 in Single Premium individual linked market** (50% H1 2017 market share)³

Hong Kong



- **#3 in Single Premium individual linked market** (6% H1 2017 market share)⁴

UAE



- Focused on lump sum investment business

Europe



- Principal markets are Sweden and offshore pension market via Malta and Gibraltar

1. Directly regulated or where the regulatory framework permits

2. ABI data H1 2017

3. Source: Life Insurance Authority of Singapore

4. Source: Hong Kong Insurance Authority

Focus on customer service and control framework

Customer Service

- ✓ Regional Office structure - supporting Customers and advisors in the same time zone, language and culture
- ✓ Back office operating model transitioning to regional cell structure
- ✓ Focusing on good customer outcomes

Risk and Control Management

- ✓ Robust processes and controls to mitigate against Financial Crime Risk
- ✓ Enhanced due diligence process for higher value cases
- ✓ New Customers are checked at policy inception and scans of the existing Customer book run on a daily basis

Strategic priorities in increasingly regulated market environment

Regulatory developments

- High level of regulatory change in key markets
 - Isle of Man
 - UAE

Focus on markets and segments

- Concentrated offering in core markets
- Increase product sales via Freedom of Services into Europe
- Target continued increase in HNW sales

Integration and efficiency

- Better leverage OMW UK-owned distribution
- Improve operational efficiency
- Further integration with Quilter Cheviot & OMW Investors

Key takeaways

- ✓ Clear focus on **current customer segments in fewer regulated markets**
- ✓ Scalable business with a **core product** offering which has broad appeal to our chosen customer segments
- ✓ Revenue model that is **resilient** in downward markets
- ✓ Business offers geographic and **economic diversity** which complements our UK business
- ✓ Growing share in the UK resident offshore market and a **strong position in our selected international markets**

Agenda

Introduction

Bruce Hemphill

Strategic Overview

Paul Feeney

Advice & Wealth Management

Advice

Paul Feeney

OMW Investors

Andy Thompson

Quilter Cheviot

Paul Simpson

Martin Baines

Wrap-up and Q&A

Paul Feeney

Break

Wealth Platforms

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UK Platform and Heritage

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International

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Wrap-up and Q&A

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Tim Tookey

Wrap-up and Q&A

Paul Feeney

Financial highlights

- ✓ **Resegmentation** of business announced today
- ✓ **Track record of growing revenue** through increasing AuA and AuM
- ✓ Relative **margin stability** from diversity of model
- ✓ **Near term fixed cost increases** through separating from OM plc
- ✓ However, **further work to be done to improve cross business optimisation as OMW matures**
- ✓ **Well capitalised and prudent leverage** agreed at listing
- ✓ **Strong underlying Business Unit cash generation** – funded recent investment in business

Reduced number of segments moving forward

Simplifying disclosure to align with future wealth model

New segments	A Advice & Wealth Management	B Wealth Platforms	Corporate HO	Other
	H1 2017 AuM ¹ : £38bn ²	H1 2017 AuA ¹ : £79bn		H1 2017 AuM ¹ : £23bn
Old segments	Advice (previously in UK Other)	UK Platform	HO costs	OMGI Single Strategy
	Quilter Cheviot	International	Managed separation + standalone costs	
	OMGI Multi-asset (OMW Investors)	Heritage (includes remainder of UK Other)	External financing cost (on Go-Forward basis)	
Other adjustments / Comments	Excludes Quilter Cheviot in 2 months of 2015	Excludes South Africa branches previously reported in International	Head Office costs previously reported in BUs now aggregated separately	

Key metrics split by segment excluding Single strategy

Higher revenue growth in A&WM, higher AOP in Wealth Platforms

A Advice & Wealth Management

B Wealth Platforms

Corporate HO and intra-group eliminations

OMW¹

H1 2017 AuMA £ bn¹
YoY Growth

38
30%

79
19%

(10)

107
21%

H1 2017 NCCF £ bn¹
NCCF / Op. AuMA³

2.1
13%

2.0
9%

(0.9)

3.2
10%

H1 2017 Revenue £m
YOY Growth

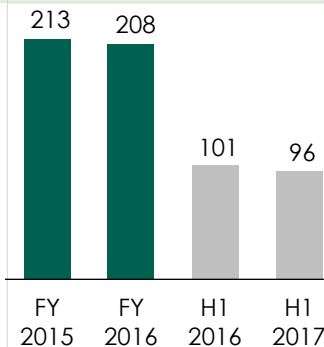
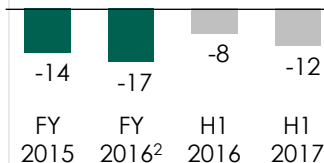
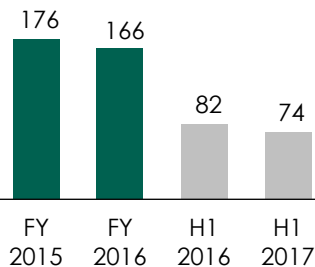
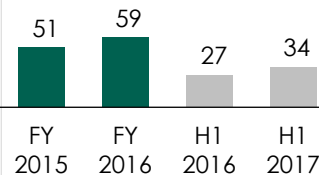
148
21%

197
5%

n.a.

345
11%

AOP pre-tax (£m)

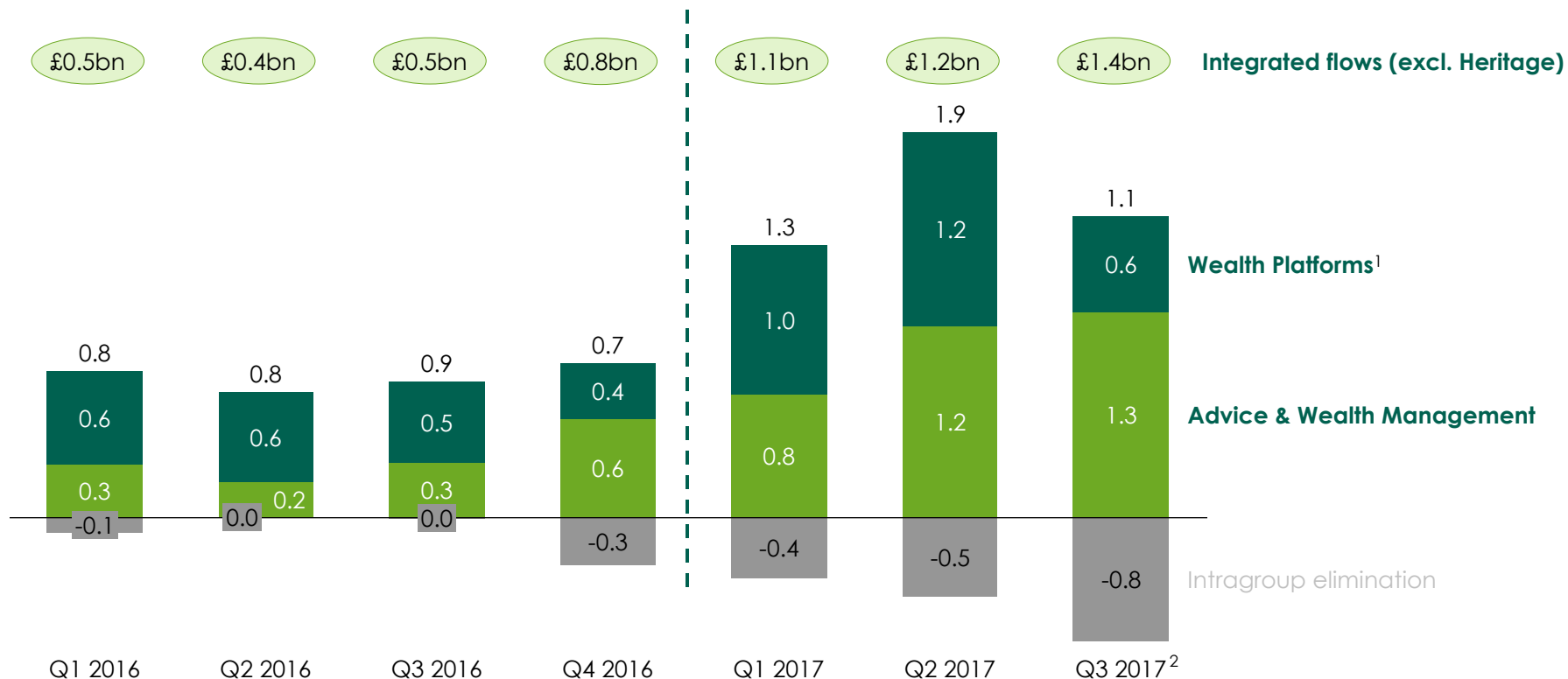


1. Excludes Single strategy

2. Includes revenue of £1m as a result of other shareholder assets

3. NCCF / Opening AuMA excludes Heritage outflows

Q3 net flows update – excluding single strategy



Advice and Wealth Management revenue drivers

Growing advisers and flows into OMW Investors and Quilter Cheviot

		FY 2015	FY 2016	H1 2016	H1 2017	Key takeaway
Advice						
RFPs + PCA	#	1,230	1,423	1,340	1,582	• Growing advisers • Productivity increasing • Advice revenues broadly offset by advice costs
Productivity ¹	£m	0.9	0.9	0.7	1.6	
Advice revenue	£m	48	59	27	35	

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OMW Investors						
NCCF	£bn	0.7	0.9	0.2	1.5	• Increased NCCF from growing RFPs • Strong investment performance • Revenue margin stability reflects business maturity
AuM	£bn	9.8	12.1	10.1	14.2	
Revenue margin	bps	46	45	46	48	

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Quilter Cheviot						
NCCF	£bn	1.0	0.8	0.4	0.6	• Consistent NCCF • Strong AuM growth • Revenue margin impacted by mix • High client asset persistency
AuM	£bn	17.8	20.7	19.0	22.5	
Revenue margin ²	bps	80	77	80	74	
Persistency ³	%	93%	91%	91%	91%	

1. Defined as NCCF per adviser into integrated investment solutions including OMW Investors and Quilter Cheviot

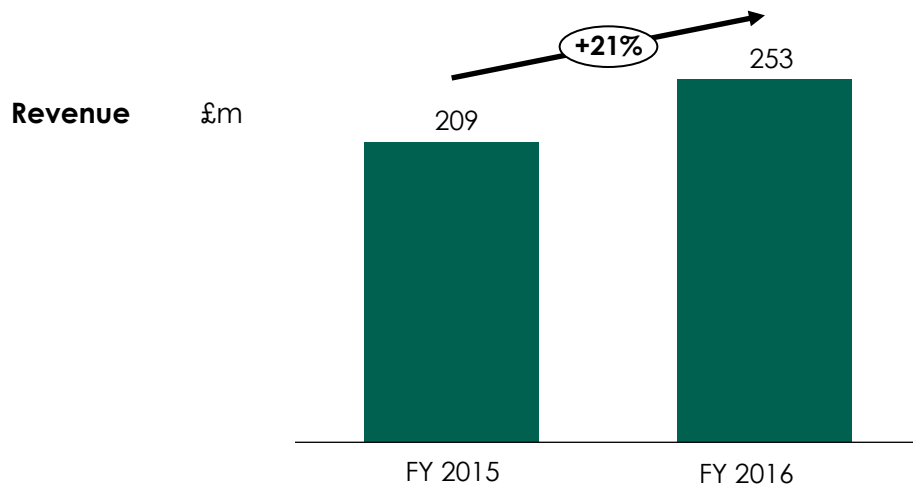
2. Quilter Cheviot acquired in February 2015. Figures on an annualised basis (Closing AuM of £17.2bn at February 2015).

3. Persistency calculated as 1 – outflows / Opening AuM

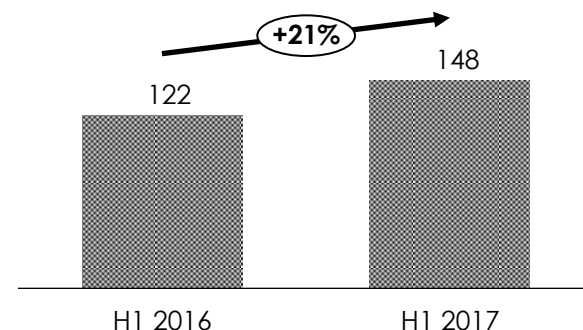
Advice and Wealth Management revenue summary

		FY 2015	FY 2016	H1 2016	H1 2017
Revenue Margin	bps	68	66	68	64
NCCF	£bn	1.7	1.6	0.6	2.1
AuM	£bn	27.6	+19% 32.8	29.1	+30% 37.8 ¹

Full Year Revenues



Half Year Revenues



Wealth Platforms revenue drivers

Strong asset growth and stable NCCF

		FY 2015	FY 2016	H1 2016	H1 2017	Key takeaway
UK Platform						
NCCF	£bn	2.7	2.8	1.4	2.1	- Continued NCCF even with limited product capabilities - Revenue supported by scale benefits
AuA	£bn	34.5	41.4	36.5	45.9	
Revenue margin	bps	41	37	36	34	
Asset retention ¹	%	88%	89%	90%	88%	

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International						
NCCF	£bn	0.5	0.5	0.2	0.4	- Focus on core markets / deeper penetration - Premium based charging supports income resilience
AuA	£bn	14.5	16.9	15.3	17.8	
Premium charging	%	56%	56%	58%	53%	

Wealth Platforms revenue drivers

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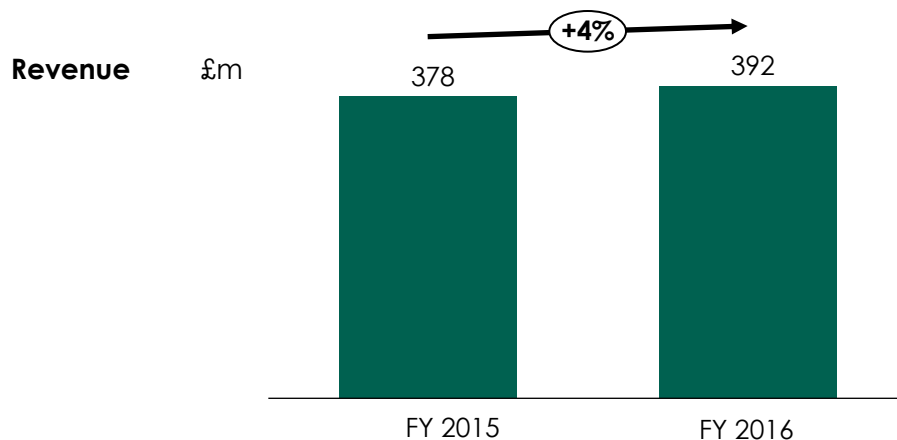
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Premium charging	%	56%	56%	58%	53%	
Heritage						
NCCF	£bn	(0.8)	(1.1)	(0.3)	(0.5)	- Run-off circa.15% p.a. - Historically AuA growing slightly - Low margin Institutional business expected to run-off
AuA	£bn	14.7	15.3	15.0	15.6	
Revenue margin	bps	68	60	55	57	

Wealth Platforms revenue summary

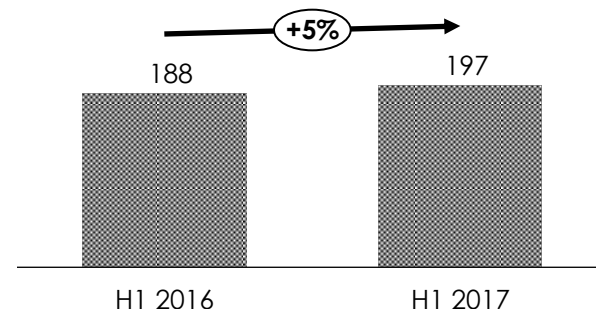
		FY 2015	FY 2016
Revenue Margin¹	bps	56	49
NCCF	£bn	2.4	2.2
AuM	£bn	63.8	73.7

	H1 2016	H1 2017
	50	44
	1.2	2.0
	66.8	79.2

Full Year Revenues



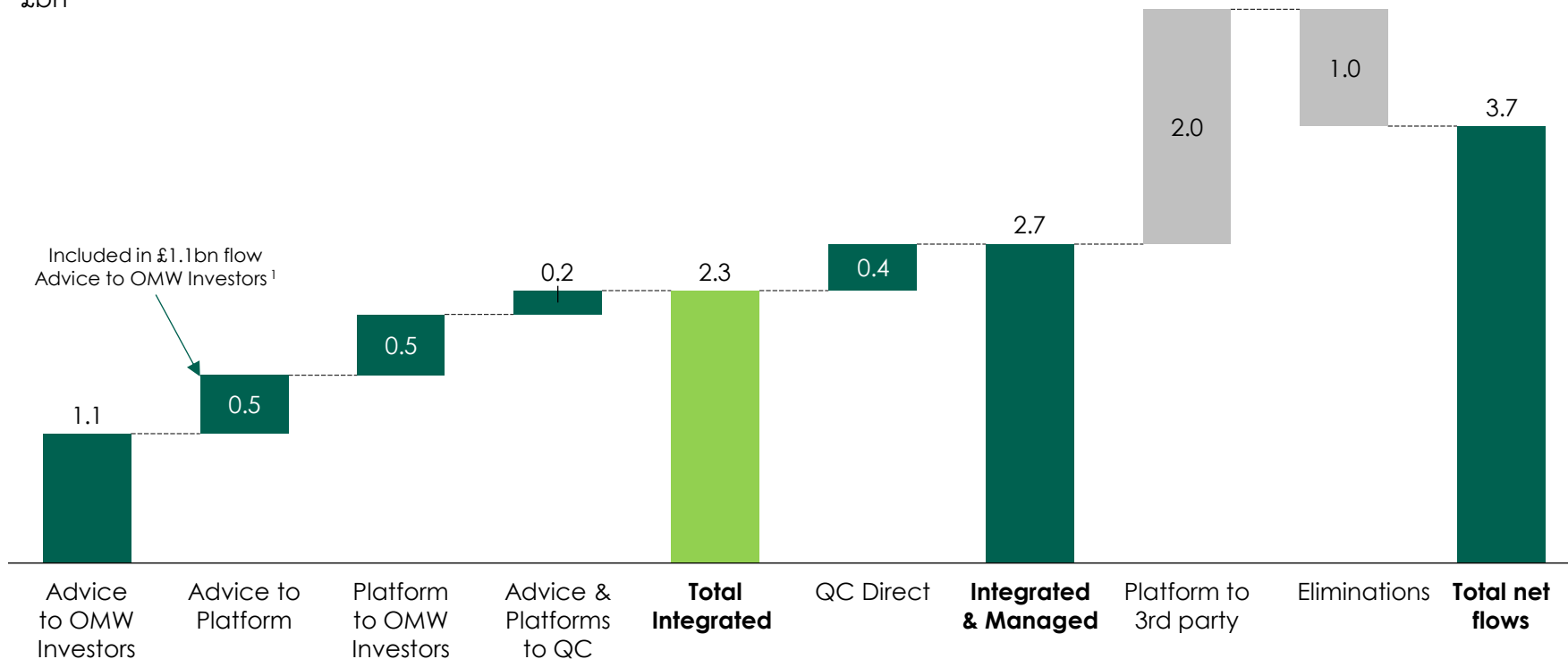
Half Year Revenues



Bringing together the OMW model

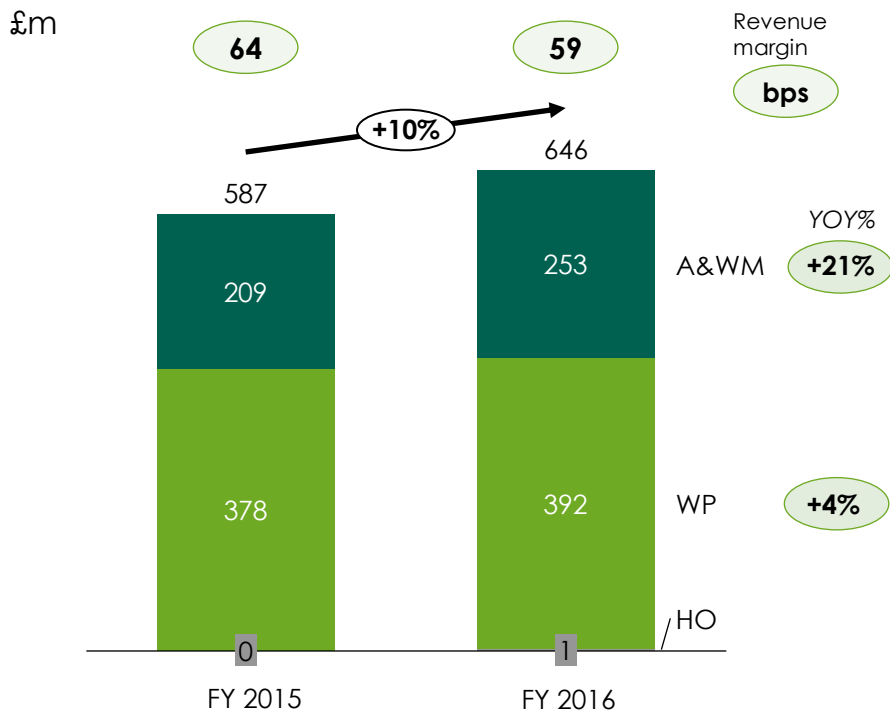
H1 2017 NCCF¹

£bn

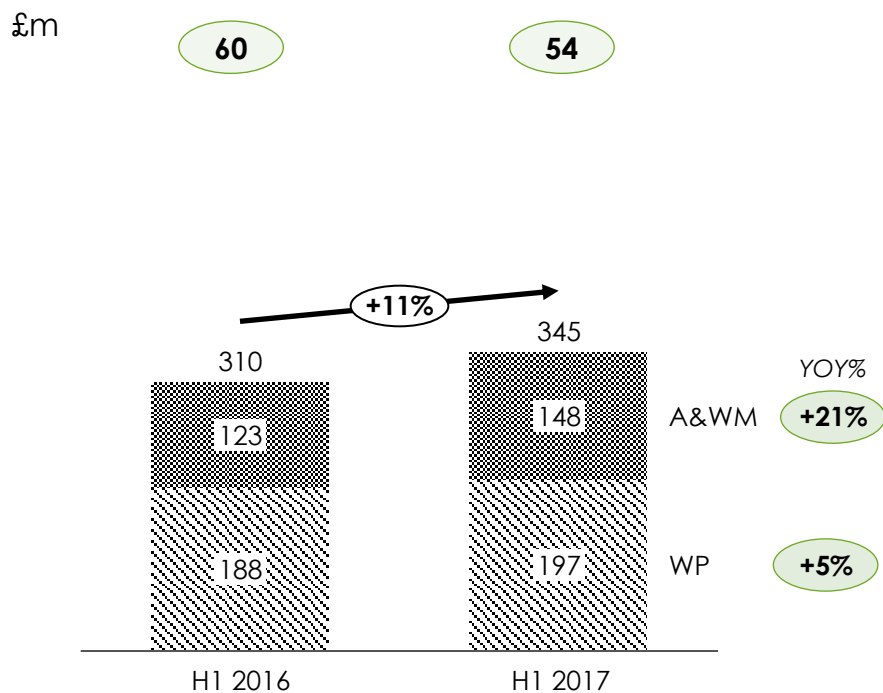


OMW: top line continuing to grow strongly driven by A&WM segment

Full Year Revenues (£m)



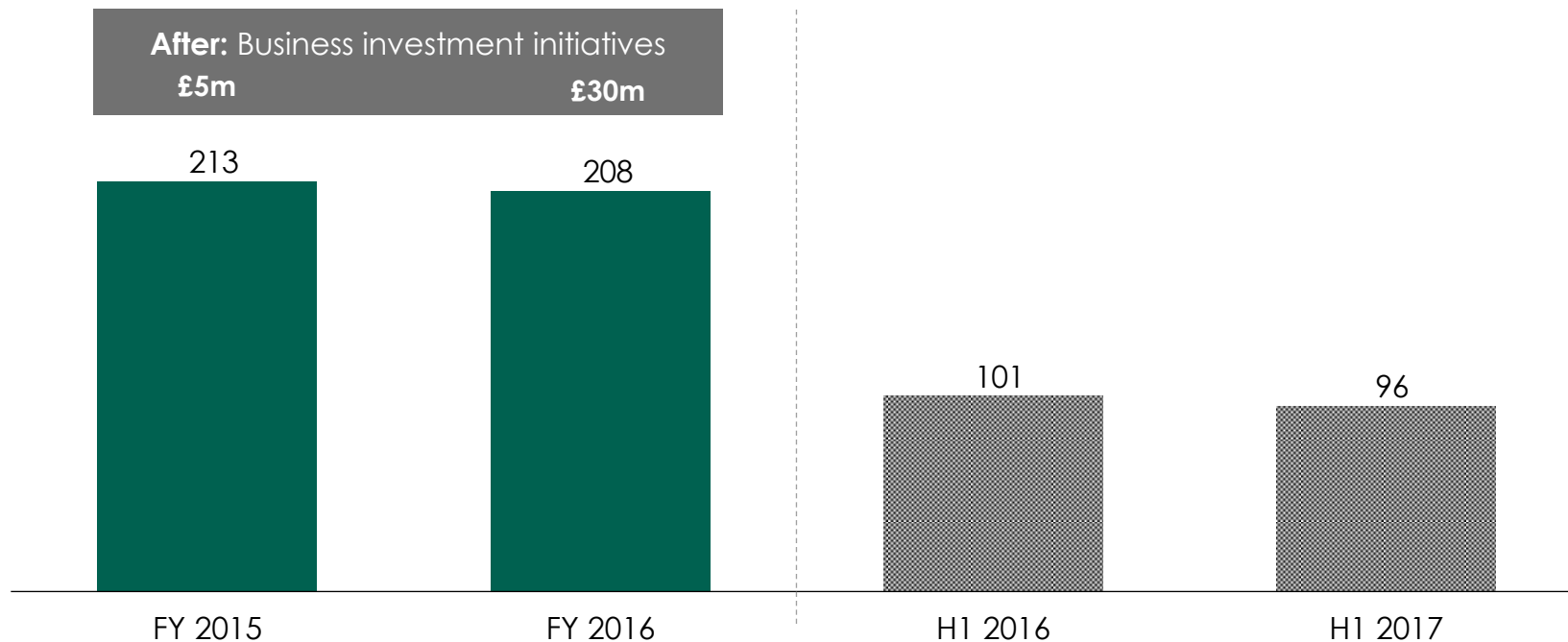
Half Year Revenues



OMW: AOP profile reflects investment in business

AOP pre-tax

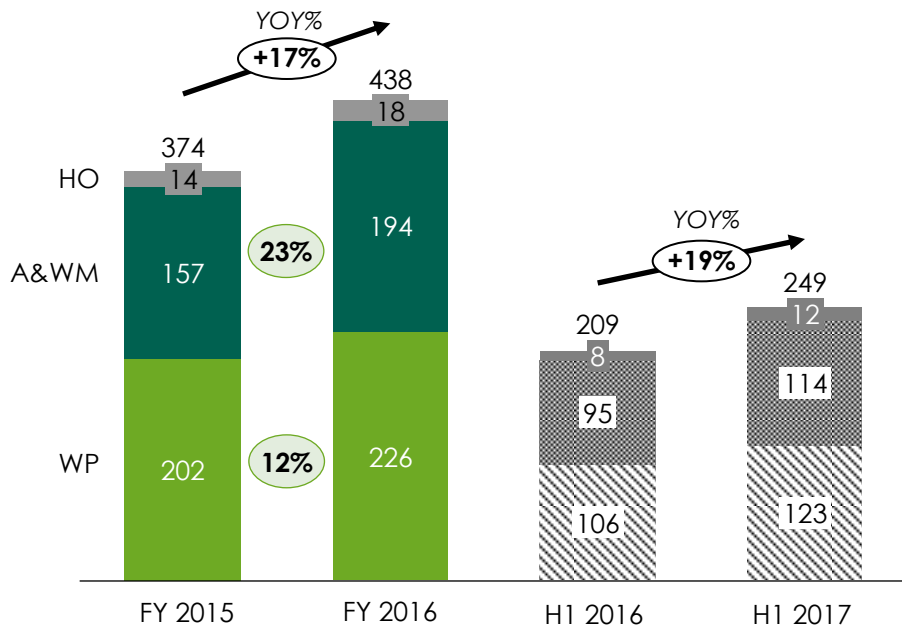
£m



Expense base adjusting for standalone future

Expenses

£m



Comments

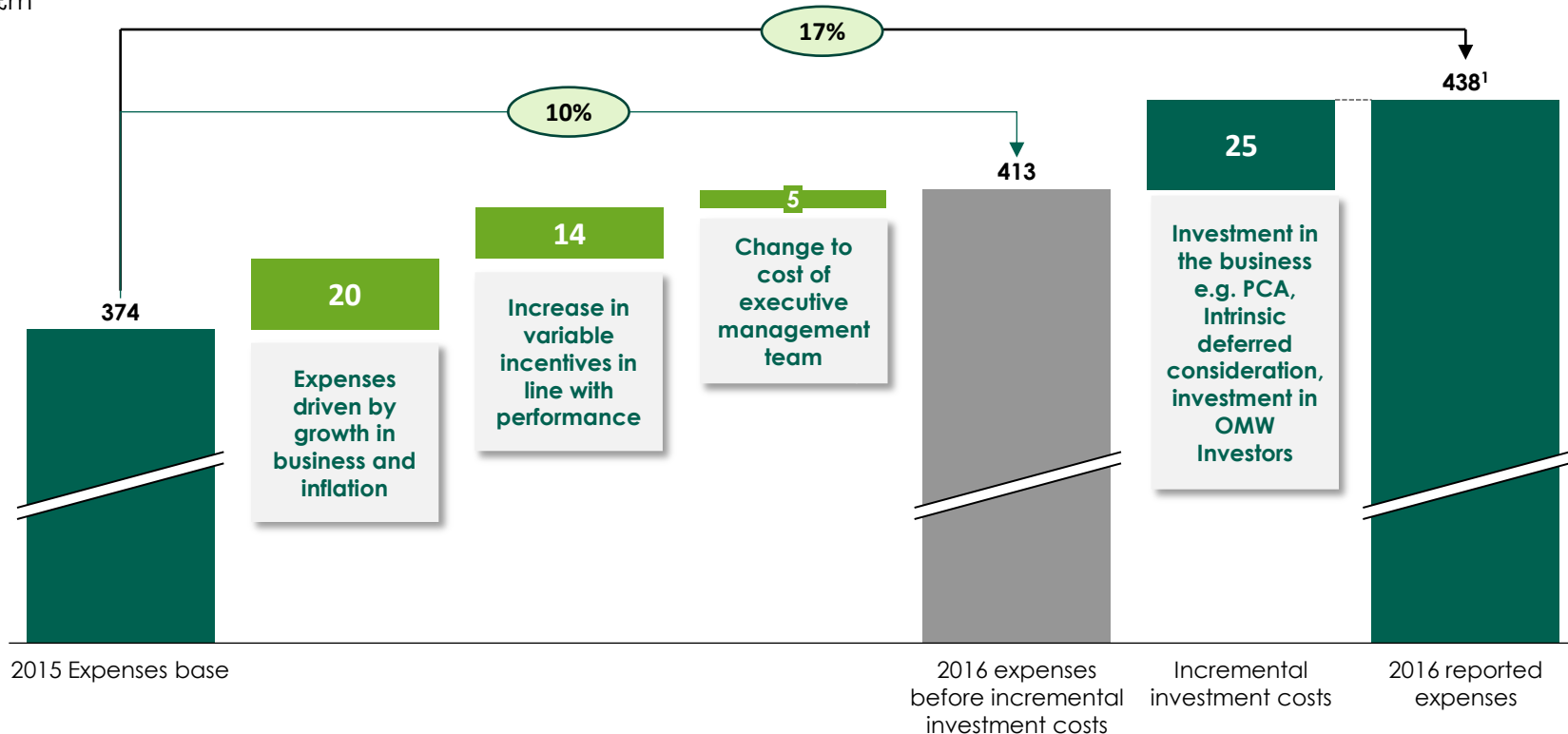
Over the last two years, expenses have grown at a higher pace than revenues, driven by:

- Investments in business growth
- Increase in variable incentives
- Modernisation and transformation
- IT and regulatory spend
- Costs of being a standalone company
- Organic growth and inflation

Sources of recent expense increases

Growth in 2016 admin expenses

£m



1. After perimeter and normalisation (impacts of Heritage fee restructure, property provision release and removal of one-off managed separation costs) adjustments. Adjustments detailed in Appendix

Managed separation and standalone future to further increase cost levels

Illustrative costs on standalone perimeter

(excl. OMGI single strategy)

	£m
H1 2017 expenses	250
X 2	500

- + Investment in existing business
- + Investment in new business
- + MS and standalone increased run rate

= Expected reported costs for 2017

- + Further investment in new business initiatives
- + Further MS and standalone costs

= Illustrative standalone and go forward costs for 2018

Comments

2017 expense growth

- Investment in existing business e.g. MiFID II, GDPR
- Investment in new business initiatives: investment in Caerus and build out of PCA and OMW Investors
- Standalone and listed costs
- 2017 does not include impact of change in accounting treatment for long term incentive costs

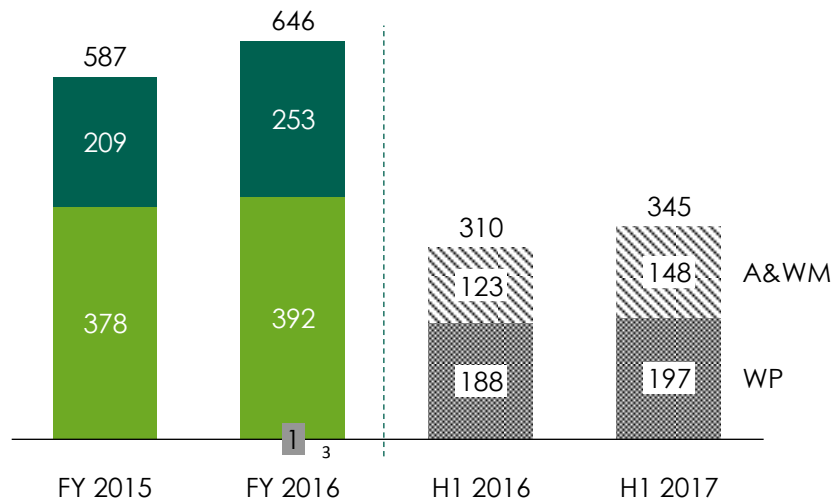
Additional expected reported future costs

- Full year run rate for managed separation and standalone costs
- Full year of Caerus and OMW Investors

Revenue and expense trends

Successfully delivered growing revenues...

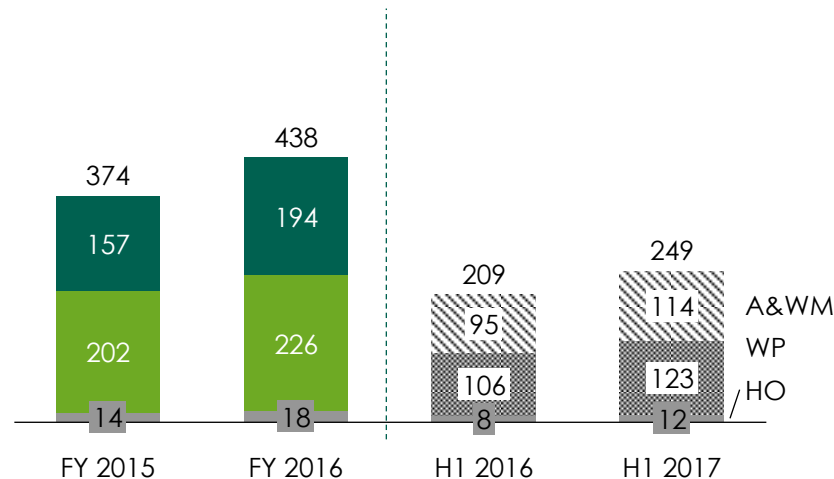
£m



- ✓ AuMA growth 21%¹
- ✓ NCCF > 5% opening AuMA
- ✓ H1 2017 Integrated NCCF up 156%²

...but cost growth exceeding revenue growth

£m

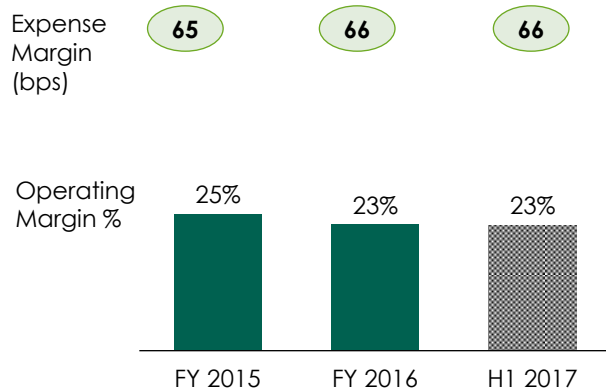


- ✓ Investment in growth
- ✓ Cost of separation / standalone
- ✓ Operational optimisation not started

Opportunity to improve operating margins

Modest improvement in operating margin targeted over time

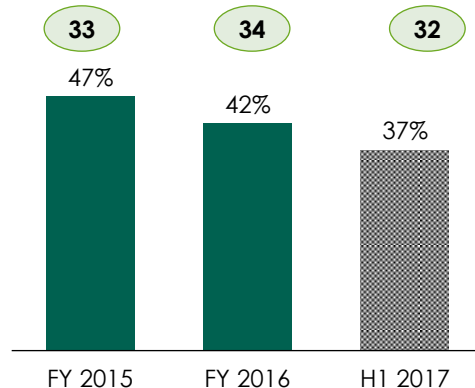
Advice & Wealth Management



Opportunities to enhance margin

- Greater efficiencies across business
- Optimise infrastructure

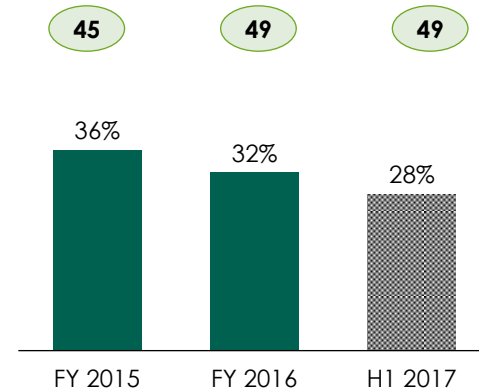
Wealth Platforms



Opportunities to enhance margin

- IT enhancements across platforms
- Optimise infrastructure
- Efficiency across business units

OMW



Key considerations

- ~£30m additional fixed costs estimated to come on 'standalone basis'
- Plus standalone interest costs and LTIP
- Continue to invest in growth

Day 1 balance sheet work continues: focus is on having a strong capital and liquidity position

Well-capitalised operating companies

- Solvency II entities well-capitalised¹
- ICAAP entities: buffers maintained above regulatory requirement²

Cash buffers held at holding company level

- Cash buffers intended to:
- Provide sufficient funding to deliver UK Platform transformation
 - Withstand a severe stress scenario

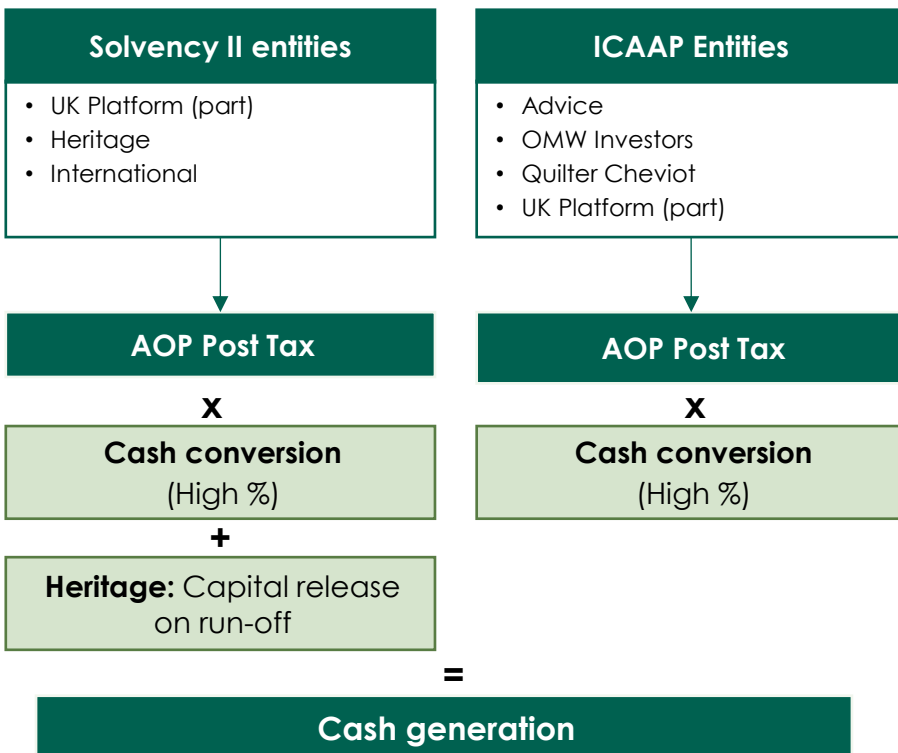
Prudent leverage level

- Prudent leverage, additional details to be provided ahead of separation

- ✓ Capital and liquidity policy focused on strong and liquid balance sheet
- ✓ Strong Group Solvency II ratio of **177 %** at H1 2017

OMW cash generation & future uses of cash

Cash generation



Uses of cash

Drivers supporting cash position	
Interest	• Prudent balance sheet leverage
Head office expenses	• Unallocated group costs
Regulatory capital	• Modest increases expected as business grows
Future investment	• Modest expansion of advisory footprint • Limited capital expenditure

Cash available for distribution and/or retention

Key takeaways

- ✓ **Track record of growing revenue** through increasing AuA and AuM
- ✓ **Diversity of model expected to support relative future margin stability**
- ✓ **Ongoing fixed cost increases** through separating from OM plc
- ✓ **Improve cross business optimisation as OMW matures**
- ✓ Well capitalised – **prudent leverage** expected at listing
- ✓ **Strong underlying Business Unit cash generation** – funded recent investment in business
- ✓ **Further financial guidance in H1 2018**

Agenda

Introduction

Bruce Hemphill

Strategic Overview

Paul Feeney

Advice & Wealth Management

Advice

Paul Feeney

OMW Investors

Andy Thompson

Quilter Cheviot

Paul Simpson

Martin Baines

Wrap-up and Q&A

Paul Feeney

Break

Wealth Platforms

Paul Feeney

UK Platform and Heritage

Steven Levin

International

Peter Kenny

Wrap-up and Q&A

Paul Feeney

Break

Financials

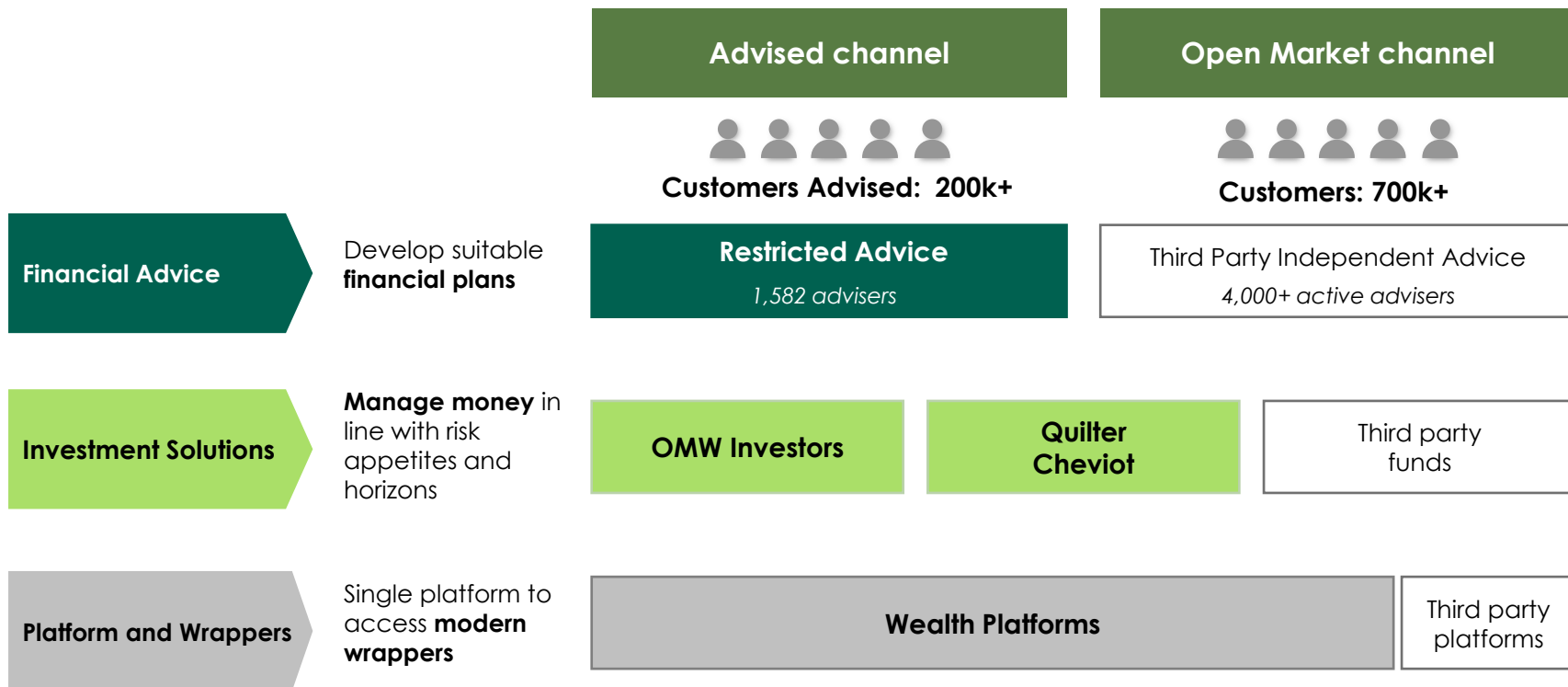
Tim Tookey

Wrap-up and Q&A

Paul Feeney

Quilter multi-channel full service wealth model is different

Designed for customer choice



What you heard today

Strategy

To become the leading UK wealth business through sound financial advice, wrapped in quality products and service with suitable investment solutions

Attractive Investment Proposition

- ✓ Purpose built, full service wealth manager delivering good customer outcomes
- ✓ Leading positions across one of the world's largest wealth markets with strong structural growth drivers
- ✓ Multi-channel proposition and investment performance driving integrated flows and long term customer relationships
- ✓ Attractive top-line growth and the opportunity for operating leverage
- ✓ Strong balance sheet post-separation and improving cash generation drives shareholder returns

Q&A

Quilter

Appendix

Sources of earnings: new segments

H1 2016 & H1 2017

	Advice & Wealth Management	Wealth Platforms	Corporate HO / Intragroup eliminations	Sub-total	Other ²	Total Reported
H1 2017						
£m						
Revenues	148	197	-	345	98	443
Expenses	(114)	(123)	(12)	(249)	(60)	(309)
AOP pre-tax	34	74	(12)	96	38	134
£bn						
AuMA	38	79	(10) ¹	107	20	127
NCCF	2.1	2.0	(0.9) ¹	3.2	1.6	4.9
H1 2016						
£m						
Revenues	122	188	-	310	59	369
Expenses	(95)	(106)	(8)	(209)	(56)	(265)
AOP pre-tax	27	82	(8)	101	3	104
£bn						
AuMA	29	67	(7) ¹	89	22	111
NCCF	0.6	1.2	(0.1) ¹	1.6	1.6	3.2

Sources of earnings: new segments

FY 2015 & FY 2016

	Advice & Wealth Management	Wealth Platforms	Corporate HO / Intragroup eliminations	Sub-total	Other ²	Total Reported
2016						
£m						
Revenues	253	392	1	646	178	824
Expenses	(194)	(226)	(18)	(438)	(126)	(564)
AOP pre-tax	59	166	(17)	208	52	260
£bn						
AuMA	33	74	(8) ¹	98	26	124
NCCF	1.6	2.2	(0.5) ¹	3.3	1.9	5.2
2015						
£m						
Revenues	209	378	–	587	188	775
Expenses	(157)	(202)	(14)	(374)	(94)	(468)
AOP pre-tax	51	176	(14)	213	94	307
£bn						
AuMA	28	64	(6) ¹	85	19	104
NCCF	1.7	2.4	(0.3) ¹	3.9	3.0	6.9

Financials Reconciliation: OMW

NCCF and AuMA

NCCF £bn

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹	6.9	5.2	3.2	4.9

Adjustments

Perimeter	(3)	(1.9)	(1.6)	(1.7)
<i>OMGI Single Strategy</i>	<i>(3.1)</i>	<i>(1.9)</i>	<i>(1.6)</i>	<i>(2.1)</i>
<i>OMGI Single Strategy elimination</i>	<i>0.5</i>	<i>-</i>	<i>-</i>	<i>0.1</i>
<i>Of which via OMW Investors</i>	<i>0.4</i>	<i>0.4</i>	<i>0.1</i>	<i>0.3</i>
<i>SA branches</i>	<i>(0.2)</i>	<i>(0.2)</i>	<i>-</i>	<i>-</i>
<i>Divested</i>	<i>(0.6)</i>	<i>(0.2)</i>	<i>(0.1)</i>	<i>-</i>

New segmentation	3.9	3.3	1.6	3.2
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<i>Intragroup eliminations</i>	<i>(0.3)</i>	<i>(0.5)</i>	<i>(0.1)</i>	<i>(0.9)</i>
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AuMA £bn

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹	104	124	111	127

Adjustments

Perimeter	(19)	(26)	(22)	(20)
<i>OMGI Single Strategy</i>	<i>(15)</i>	<i>(20)</i>	<i>(17)</i>	<i>(23)</i>
<i>OMGI Single Strategy elimination</i>	<i>2</i>	<i>2</i>	<i>2</i>	<i>3</i>
<i>SA branches</i>	<i>(1)</i>	<i>(2)</i>	<i>(2)</i>	<i>-</i>
<i>Divested business</i>	<i>(5)</i>	<i>(6)</i>	<i>(6)</i>	<i>-</i>

New segmentation	85	98	89	107
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<i>Intragroup eliminations</i>	<i>(6)</i>	<i>(8)</i>	<i>(7)</i>	<i>(10)</i>
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Financials Reconciliation: OMW

Revenues to AOP pre-tax

Revenues £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹	752	810	366	441
PHT and ad. fees incl. ²	23	14	3	2
Reported – adjusted	775	824	369	443

Adjustments

Perimeter	(185)	(208)	(86)	(96)
OMGI Single Strategy	(127)	(155)	(62)	(96)
SA branches	(7)	(14)	(6)	-
Divested	(53)	(39)	(18)	-
Presentational changes ³	2	-	-	-
Normalisation	(3)	30	28	-2
Heritage fee restructure	-	21	21	-
Smoothing of STIR	(1)	4	7	-2
OMGI Rebate	(2)	5	-	-
New segmentation	587	646	310	345

Expenses £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹	468	564	265	309

Adjustments

Perimeter	(103)	(118)	(57)	(60)
OMGI Single Strategy	(79)	(95)	(48)	(60)
SA branches	(7)	(6)	(2)	-
Divested	(20)	(17)	(7)	-
Presentational changes ³	3	-	-	-
Normalisation	9	-8	1	-
Heritage fee restructure	-	(4)	-	-
Smoothing of STIR	-	-	-	-
OMGI Rebate	-	-	-	-
Property provision	9	3	(3)	-
MS Costs	-	(7)	(2)	-
New segmentation	374	438	209	249

AOP pre-tax £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹	307	260	104	134

Adjustments

Perimeter	(82)	(91)	(29)	(36)
OMGI Single Strategy	(48)	(60)	(14)	(36)
SA branches	-	(8)	(4)	-
Divested	(33)	(23)	(11)	-
Presentational changes ³	-1	-	-	-
Normalisation	(12)	39	26	(2)
Heritage fee restructure	-	27	21	-
Smoothing of STIR	(1)	4	7	(2)
OMGI Rebate	(2)	5	(1)	-
Property provision	(9)	(3)	(3)	-
MS Costs	-	7	2	-
New segmentation	213	208	101	96

1. Source of Earnings as disclosed in the Financial Disclosure Supplement; Reporter SOE includes MS costs
2. Revenues now including policyholder tax contribution and adviser fees
3. Presentational change is due to reclassification of middle office costs

Financials Reconciliation: Advice & Wealth Management

NCCF and AuMA

NCCF £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Other	0.3	-0.2	0.1	-
QC	1	0.8	0.4	0.6
OMGI	3.5	2.4	1.6	3.3
Reported – SOE	4.8	3	2.1	3.9

Adjustments

Perimeter	(3.1)	(1.4)	(1.5)	(1.8)
OMGI Single Strategy	(3.1)	(1.9)	(1.6)	(2.1)
Of which via OMW Investors	0.4	0.4	0.1	0.3
UK Other adj. ²	(0.4)	0.1	-	-

New segmentation

Advice	-	-	-	-
QC	1	0.8	0.4	0.6
OMW Investors	0.7	0.9	0.2	1.5
New segmentation	1.7	1.6	0.6	2.1

AuM £bn

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Other	6	7	7	8
QC	18	21	19	22
OMGI	25	31	27	37
Reported – SOE	49	59	53	67

Adjustments

Perimeter	(21)	(26)	(24)	(29)
OMGI Single Strategy	(15)	(20)	(17)	(23)
UK Other adj. ²	(6)	(6)	(7)	(6)

New segmentation

Advice	-	-	-	1
QC	18	21	19	22
OMW Investors	10	12	10	14
New segmentation	28	33	29	38

Financials Reconciliation: Advice & Wealth Management

Revenues to AOP pre-tax

Revenues £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Other	74	91	40	47
QC	117	145	72	80
OMGI	181	211	90	137
Reported – SOE	372	447	202	264
PHT and Ad. Fees incl. ²	(11)	(12)	(5)	(8)
Reported – adjusted	361	435	197	256

Adjustments

Perimeter	(150)	(188)	(74)	(108)
OMGI Single Strategy	(127)	(155)	(62)	(96)
Presentational changes ³	2	-	-	-
UK Other adj. ²	(25)	(33)	(12)	(12)

Normalisation	(2)	5	(1)	-
OMGI rebate	(2)	5	(1)	-

New segmentation

Advice	48	59	27	35
QC	117	145	72	80
OMW Investors	45	49	22	33
New segmentation	209	253	122	148

Expenses £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Other	57	85	38	51
QC	83	99	48	56
OMGI	99	120	60	70
Reported – SOE	239	304	146	177

Adjustments

Perimeter	(81)	(111)	(52)	(63)
OMGI Single Strategy	(79)	(95)	(48)	(60)
Reallocation to HO	(3)	(4)	(2)	-
Allocation of UK Rest	-	-	-	-
Presentational changes	3	-	-	-
UK Other adj. ²	(2)	(12)	(2)	(3)

New segmentation	158	193	95	114
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AOP £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Other	17	6	2	(4)
QC	34	46	24	24
OMGI	71	79	25	59
Reported – SOE	122	131	51	79

Adjustments

Perimeter	(69)	(77)	(23)	(45)
OMGI Single Strategy	(48)	(60)	(14)	(36)
UK Other adj. ²	2	4	2	-
Other	(23)	(21)	(11)	(9)

Normalisation	(2)	5	(1)	-
OMGI rebate	(2)	5	(1)	-

New segmentation	51	59	27	34
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1. Source of Earnings as disclosed in the Financial Disclosure Supplement

2. Revenues now including policyholder tax contribution and adviser fees

3. Presentational change is due to a new accounting for middle office costs (now in direct expenses instead of a negative line in revenue)

Financials Reconciliation: Wealth Platforms

NCCF and AuMA

NCCF £bn

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Platform	2.7	2.8	1.4	2.1
International	0.7	0.7	0.2	0.4
Heritage	(1.1)	(1.0)	(0.5)	(0.5)
MFV Open Book	0.6	0.2	0.1	-
Reported - SOE	2.9	2.7	1.2	2.0

Adjustments

Perimeter	(0.5)	(0.5)	-	-
SA Branches	(0.2)	(0.2)	-	-
Divested	(0.6)	(0.2)	(0.1)	-
UK Other adj. ²	0.3	(0.1)	0.1	-

New segmentation

UK Platform	2.7	2.8	1.4	2.1
International	0.5	0.5	0.2	0.4
Heritage	(0.8)	(1.1)	(0.3)	(0.5)
New segmentation	2.4	2.2	1.2	2.0

AuA £bn

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Platform	34	41	37	46
International	16	19	17	18
Heritage	9	8	8	9
MFV Open Book	5	6	6	-
Reported – SOE	65	74	68	73

Adjustments

Perimeter	(1)	(0)	(1)	5
SA Branches	(1)	(2)	(2)	-
Divested	(5)	(6)	(6)	-
UK Other adj. ²	5	8	7	5

New segmentation

UK Platform	34	41	36	46
International	14	17	15	18
Heritage	15	15	15	16
New segmentation	64	74	67	79

Financials Reconciliation: Wealth Platforms

Revenues £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Platform	127	132	63	75
International	123	137	67	64
Heritage	93	53	16	38
MFV Open Book	37	41	18	-
Reported – SOE	380	363	164	177
PHT and ad. fees incl.	34	26	8	10
Reported – adjusted	414	389	172	187

Adjustments

Perimeter	(34)	(22)	(12)	12
SA branches	(7)	(14)	(6)	-
Divested	(52)	(39)	(18)	-
UK Other adj. ²	25	33	12	12
Normalisation	(1)	24	28	(2)
Heritage fee restructure	-	21	21	-
Smoothing of SIR	(1)	4	7	(2)

Total adjustments	(35)	3	16	10
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New segmentation

UK Platform	135	142	68	77
International	115	123	61	64
Heritage	127	126	59	56
New segmentation	378	392	188	197

Expenses £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Platform	104	113	52	58
International	73	85	40	39
Heritage	39	38	18	23
MFV Open Book	13	17	7	-
Reported – SOE	229	253	117	120

Adjustments

Perimeter	(36)	(25)	(14)	3
SA branches	(7)	(6)	(2)	-
Divested	(20)	(17)	(7)	-
Reallocation to HO	(11)	(14)	(6)	-
UK Other adj. ²	2	12	2	3
Other	-	-	(1)	-
Normalisation	9	(1)	3	-
Heritage fee restructure	9	3	3	-
Property provision release	-	(4)	-	-
Allocation of UK Rest	-	-	-	-

Total adjustments	(27)	(26)	(11)	3
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New segmentation	202	226	106	123
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AOP £m

	FY 2015	FY 2016	H1 2016	H1 2017
Reported – SOE¹				
UK Platform	33	27	14	20
International	50	52	27	25
Heritage	78	33	3	22
MFV Open Book	24	24	11	-
Reported – SOE	185	136	55	67

Adjustments

Perimeter	1	2	(4)	9
SA branches	-	(8)	(4)	-
Divested	(34)	(24)	(11)	-
UK Other adj. ²	23	21	11	9
Other	12	13	-	-

Normalisation	(10)	28	31	-2
Heritage fee restructure	-	26	21	-
Property provision release	(9)	(3)	(3)	-
Allocation of UK Rest	-	-	-	-
Smoothing of SIR	(1)	4	7	(2)
Reallocation to HO	-	-	6	-
Total adjustments	(9)	29	27	7

New segmentation	176	166	82	74
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Financial information basis of preparation

As part of the prospectus disclosures, Old Mutual Wealth (OMW) is required to include a full three year track record of historical financial information on a consolidated basis. As OMW has been reported as a segment in the Old Mutual plc annual report and accounts, no separate consolidated financial statements have been prepared reflecting the group of companies which will form part of the go-forward group. In this regard we are working with our sponsors to seek agreement with the UKLA on the approach to be taken by OMW with respect to historic financial information included in the prospectus.

Performance measures

In line with statutory reporting requirements we report profits assessed on an International Financial Reporting Standards (IFRS) basis. Consistent with last year, we complement IFRS reporting with additional disclosure on various alternative performance measures (APMs). APMs are not defined by the relevant financial reporting framework but we use them to provide greater insight to the financial performance, financial positions and cash flows of the Group and the way it is managed.

Approach

Subject to final approval by the Board and UKLA, we anticipate that the accounts will be prepared under IFRS and the accounting policies will be consistent with those adopted by Old Mutual plc. As such this will include only those entities which are part of the go forward Group and hence will exclude any of the historic accounting consolidation adjustments in relation to the purchase of Skandia by Old Mutual plc and the results of the South African businesses which have historically been reported as part of the divisional results.

In addition, consistent with Old Mutual plc, OMW will adopt IFRS9 (*Financial Instruments*) and IFRS 15 (*Revenue from Contracts with Customers*), effective from 1 January 2018 on a prospective basis and hence will not restate comparatives. The impact of these standards is not expected to be material.

The results of the business will be separated into continuing and discontinued operations. Continuing operations will comprise the three segments of Advice & Wealth Management, Wealth Solutions and Head Office. Discontinued operations will comprise the Italian and Luxembourg businesses in accordance with IFRS across the period. This will enable OMW to clearly demonstrate the historical track record of the Group as it will be on a go-forward basis.

Where acquisitions within the last three years exceed 25% of the business, then there is a requirement to consolidate the information from the first period shown (1 January 2015) regardless of when purchased and accounted for under IFRS. Only Quilter Cheviot (acquired in February 2015) is in excess of the 25% test and we anticipate separate financial statements for Quilter Cheviot will be included in the prospectus to cover the requirement to present the impact of the 2 months results not included in the historic financial statements prepared under IFRS.

In addition as part of Managed Separation certain companies may transfer from Old Mutual plc, including the Joint Share Ownership Trust (JSOP). We anticipate to account for these from the date of transfer and do not propose to restate historical financial information. These companies are part of the internal restructure prior to separation and principally impact the balance sheet equity position of the Group. Given these are expected to conclude prior to 31 December 2017 the year-end balance sheet prepared under IFRS will reflect the impact of these transfers.

Glossary – key terms and acronyms

Term	Definition
AOP	Adjusted Operating Profit
AuA	Assets under Administration
AuM	Assets under Management
AUMA	Assets under Management & Administration
BD	Business development
BU	Business Unit
D2C	Direct to customer
DB	Define Benefit
DPS	Discretionary Portfolio Service
ETF	Exchange Traded Fund
FCA	Financial Conduct Authority
GDPR	General Data Protection Regulations
GIA	General Investment Account
Gross sales	Gross sales are the gross cash flows received from customers during the period
HNW	High Net Worth
ICAAP	Internal Capital Adequacy Assessment Process
IFRS	International Financial Reporting Standards
IM	Investment Manager
Integrated net inflows	Integrated net flows are net flows which touch more than one part of OMW and are managed in QC or OMW Investors
ISA	Individual Savings Account

Glossary – key terms and acronyms (continued)

Term	Definition
MCEV	Market Consistent Embedded Value
MiFID 2	Markets in Financial Instruments Directive
MPS	Managed Portfolio Service
NAV	Net Asset Value
NCCF	Net client cash flows, NCCF is net difference between money received from customers and money returned to customers during period
Operating margin	Calculated as AOP over net revenue
PCA	Private Client Adviser
PRA	Prudential Regulation Authority
PRIIPS	Packaged Retail Investment and Insurance Products
RDR	Retail Distribution Review
Revenue margin	Calculation based on net management fees divided by average monthly average AuMA
RFP	Restricted Financial Planner
SIPP	Self-invested Personal Pension
SMCR	Senior Manager Certification Regime
STIR	Short term investment returns
STP	Straight through processing
Underlying AOP	Pre-tax AOP, adjusted for the timing impact of acquisitions and disposals during 2016 and 2017